

We help people leverage their strengths, overcome their limitations, and create richer relationships at work and at home.

What are your goals for this training and beyond?

What concrete changes would add the most value to your life?

How will you actualize these goals?

Today's Roadmap to Optimal Performance

Essential Ideas

The Awareness-Intention-Action (A-I-A) Sequence

What are Emotions?

What is Stress?

Emotional Intelligence looks like, sounds like, feels like...

Practicing for Success

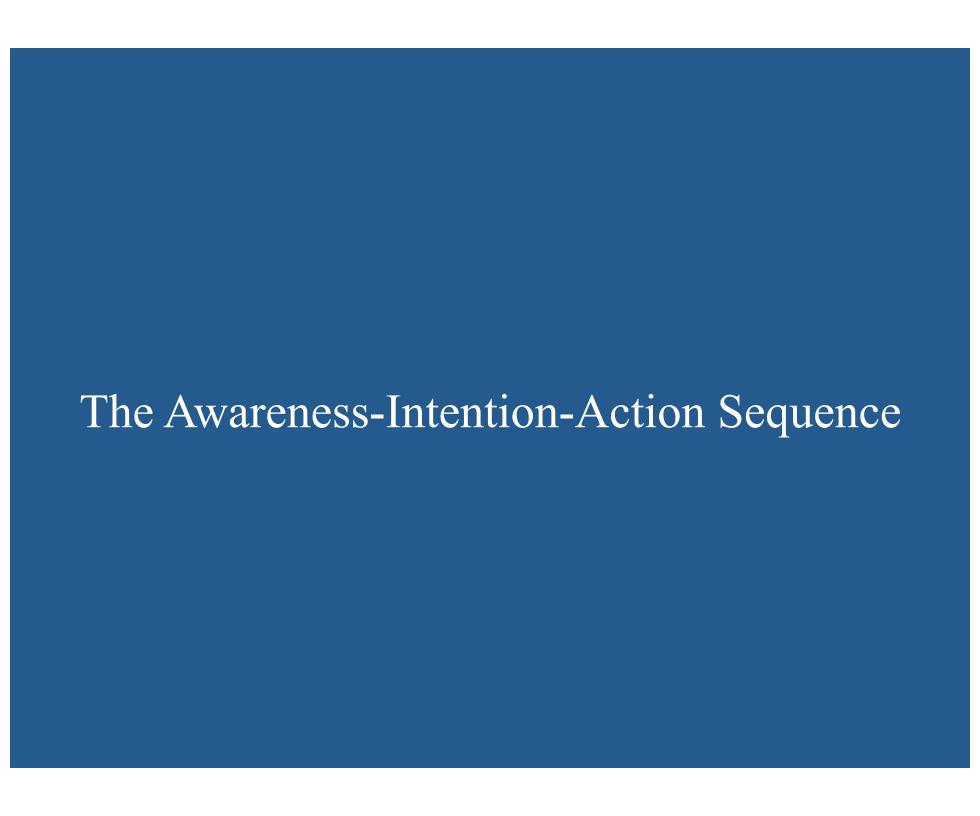
Positive Emotion Refocusing Technique

Cognitive Distortions, Reframing, + Thought Records

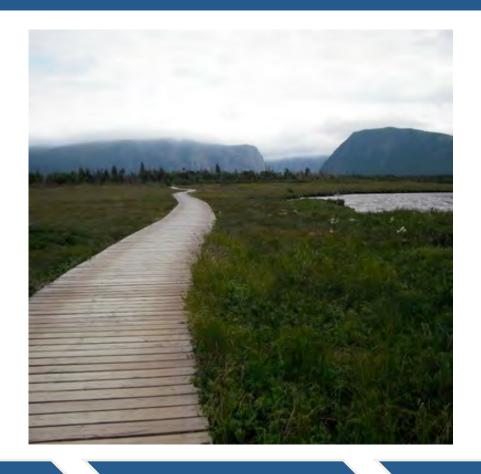
Mindfully Visualizing Success

Humility

Gratitude



The Path to Your Goals



Intention

Awareness

Action

Breathe and become aware.

Awareness

Notice your intention.

Intention

Let your intention drive your action.

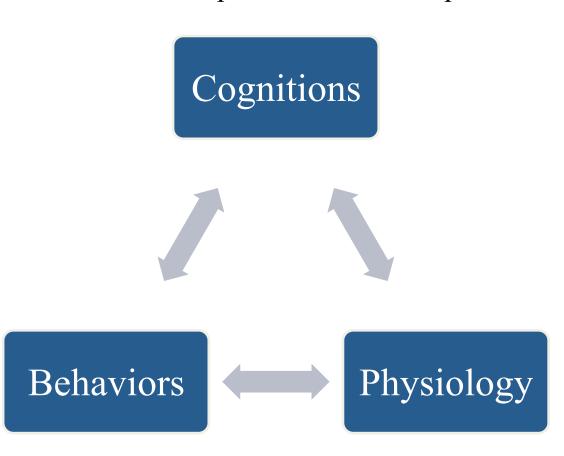
Action

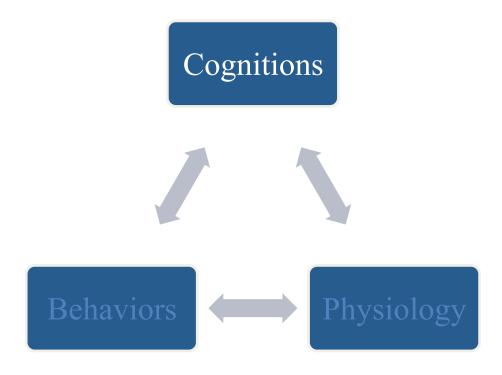
Emotions

Mind-Body Connection - Emotions

What Are Emotions?

Emotions are comprised of three components:



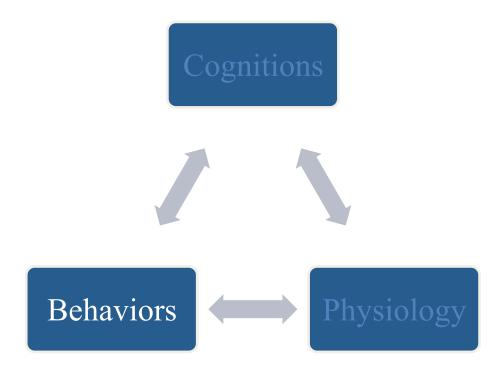


Cognitions are:

The thoughts, beliefs, attitudes, and world-views (cognitive schemas) we use to interpret events.

Emotional Intelligence manifests as:

Awareness of how we interpret events, skills in challenging maladaptive thoughts (cognitive distortions), and the adoption of accurate, adaptive thinking.

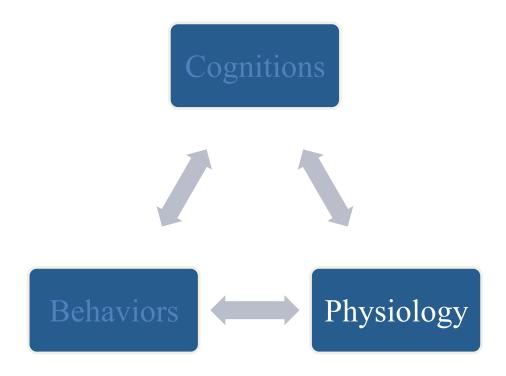


Behaviors are:

What we actually say and do.

Emotional Intelligence manifests as:

Awareness of and more control over our actions. For example, the choice of whether we talk, withdraw, yell, throw things, hug, or smile in response to stimuli within any given context.



Physiological markers are:

Breath depth and pace, heart rate, blood pressure, muscle tension, SNS vs. PNS engagement, stress response vs. relaxation response.

Emotional Intelligence manifests as:

Awareness of these physiology indicators and the ability to influence them through the application of relaxation skills (deep breathing, progressive muscle relaxation).

The Stress Equation

Stress = <u>Perceived Demands</u> Perceived Resources

Two ways to decrease stress:

- 1. Decrease demands (or your perception of demands).
- 2. Increase resources (the number of tools in your toolkit).



Fight or Flight in the Body

Sympathetic Nervous System (SNS)

Parasympathetic Nervous System (PNS)

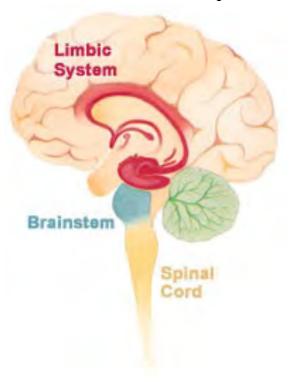
Vs.





Fight or Flight in the Brain

Limbic System



Prefrontal Cortex



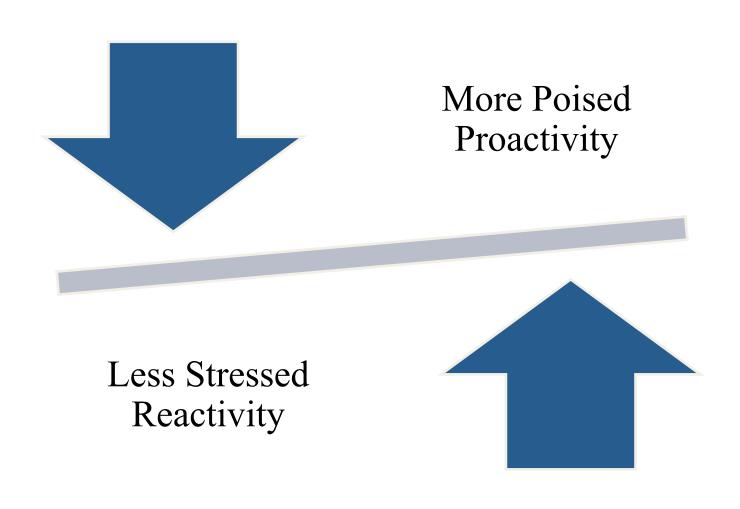
Resulting in . . .

Vs.

Cognitive tunnel vision and loss of choice.



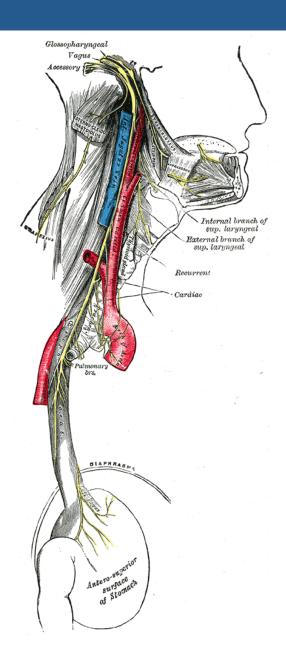
We want:



Optimal performance flows from a wide cognitive vista



The 10th Cranial Nerve



One nerve connects all the key components of your nervous system.

Positive Emotion Refocusing Technique (PERT)

- 1. Close your eyes. Bring your attention to your belly.
- 2. Breath slowly into your belly.
- 3. Focus on your heart.
- 4. Reflect on someone you love or a scene of beauty.
- 5. Fully feel the positivity present.





"I ADMIRE THE INQUIRING MIND AND THE PRAGMATIC MIND, BUT I ALSO ADMIRE SOMEONE WHO CAN HIT."

Cognitive Psychology



"The Cookie Thief" by Valerie Cox

A woman was waiting at an airport one night With several long hours before her flight She hunted for a book in the airport shop Bought a bag of cookies and found a place to drop She was engrossed in her book but happened to see That the man beside her as bold as could be Grabbed a cookie or two from the bag between Which she tried to ignore to avoid a scene She munched cookies and watched the clock As this gutsy cookie thief diminished her stock

She was getting more irritated and the minutes ticked As she reached in her baggage she gasped with by

Thinking "If I wasn't nice I'd blacken his eye" With each cookie she took he took one too And when only one was left she wondered what he would do

With a smile on his face and a nervous laugh He took the last cookie and broke it in half

He offered her half as he ate the other She snatched it from him, and thought oh brother This guy has some nerve and he's also rude Why he didn't even show any gratitude She had never known when she was so galled And sighed with relief when her flight was called She gathered her belongings and headed for the gate Refusing to look back at the thieving ingrate She boarded the plane and sank in her seat Then sought her book which was almost complete

There was her bag of cookies in front of her eyes "If mine are here," she moaned with despair "Then the others were his and he tried to share" Too late to apologize she realized with grief That she was the rude one, the ingrate, the thief.

surprise

The Reframe Process

Problem

Challenge

Opportunity for Practice





Cognitive Psychology in Action

Example 1:

Thought: "That jerk cut me off on the freeway."

Emotion: Anger

Example 2:

Thought: "The person in that car may be on the way to the hospital and did

not see me."

Emotion: Empathy, Compassion

Cognitive Psychology in Action

The Key Question

What kinds of thoughts typically lead to negative mental states (anger, agitation, anxiety, depression) rather than positive ones (happiness, empathy, compassion, gratitude)?

The Answer

The so-called "cognitive distortions" tend to push us in the direction of the negative at the expense of the positive.

The Goal

To become aware of our habitual cognitive distortions so we can challenge them. Instead of automatically following them or reacting from them, we consciously shift to more adaptive and accurate modes of thinking. It's a skill that takes practice.

Remember our motto: "Never give up!"



Remember this?



"There's no such thing as a problem, only a pause between ideas." - David Morrell (Brotherhood of the Rose)

Difficult Interpersonal Situation

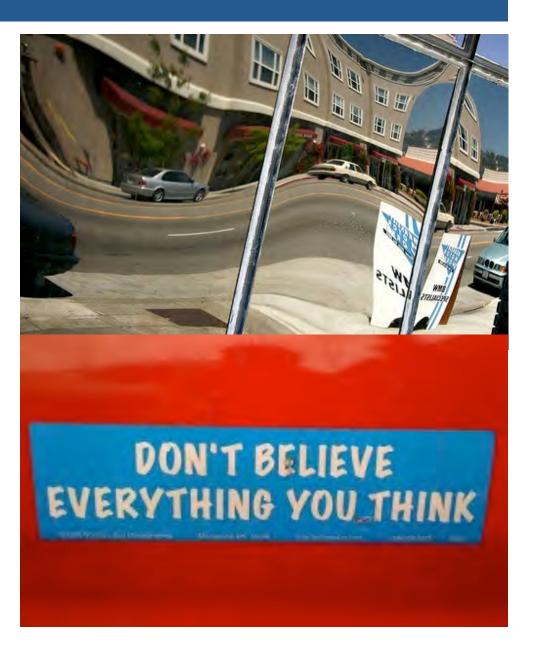
Please write down a description of an interpersonal situation in your life where you have experienced relationship difficulty. For example, if you argued with a coworker or fought with your significant other, these would be good examples.

Please try and include as much detail as possible in your description. *Direct quotations* and *paraphrases* of what was said are helpful. Also, write down all the *thoughts* you remember having and the *behaviors* you remember enacting. What *feelings* and *emotions* were present?

If you don't remember exactly, guess what they might have been.

Cognitive Distortions

All or Nothing Thinking Overgeneralization Negative Mental Filter Disqualifying the Positive Mind Reading Fortune Telling Catastrophizing **Emotional Reasoning** Shoulds and Musts Personalization Labeling



Thought Record

Situation Feelings (Ratings) Automatic Thoughts Cognitive Distortions

Evidence For Evidence Against Replacement Thought Feelings (Re-ratings)

"Yesterday is history.

Tomorrow is a mystery.

Today is a gift.

That's why we call it 'the present'."

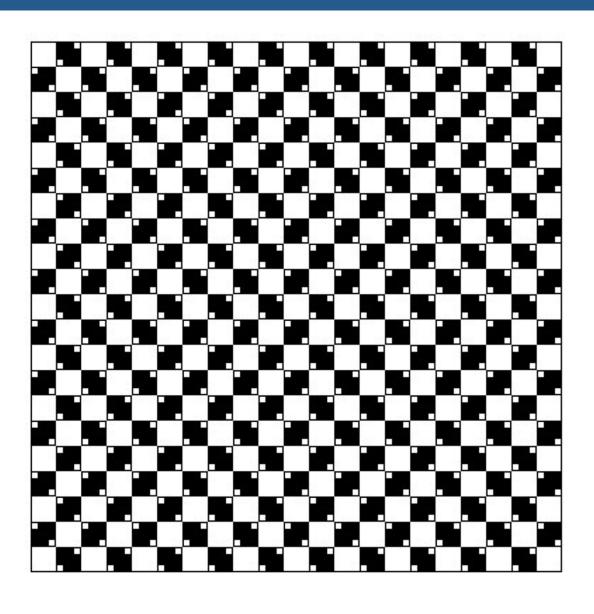
- Eleanor Roosevelt

Visualizing Success

- 1. Close your eyes and take 4 breaths into your belly.
- 2. Visualize the situation where you want success.
- 3. Step-by-step, visualize your success scenario playing out.
- 4. Ask yourself reflective questions about the journey.
- 5. Picture yourself actualizing positives outcomes.



Is your perception always correct?



Humility

Recognizing that our perception of ourselves, others, and events, as well as our interpretations of behaviors, are subjective and tentative.

1) Subjective – Others perceive events differently

Think of an example of when you interpreted an event one way and someone else interpreted it differently.

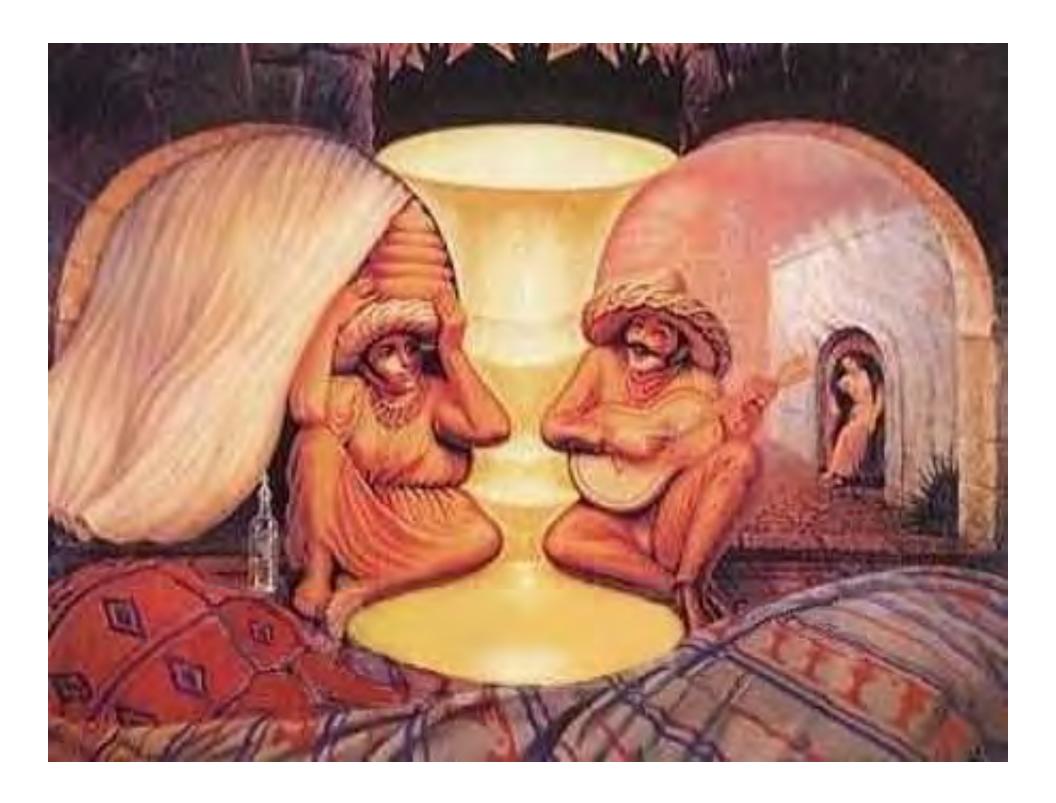
(Example: The correct number of minutes/hours before returning a call.)

2) **Tentative** – Our interpretations and perceptions change over time.

Think of opinions and beliefs you had 10, 15, and 20 years ago and how they changed over time.

How certain are you of our beliefs right now? Will they not also change with time?

Exercise: Visual Illusions



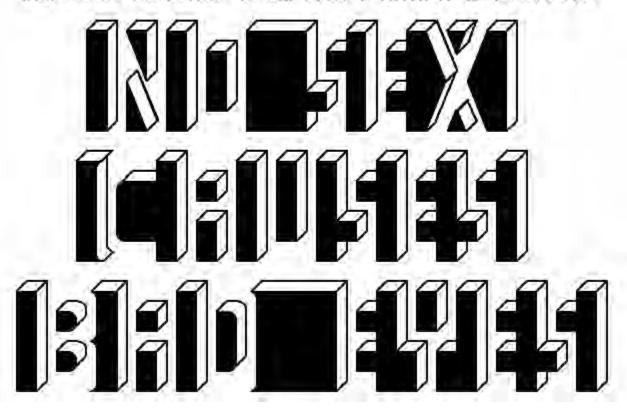


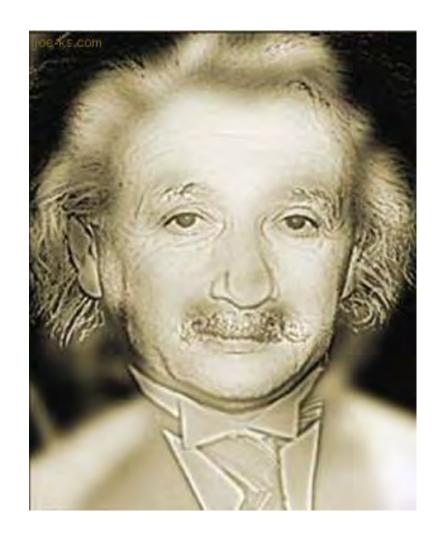


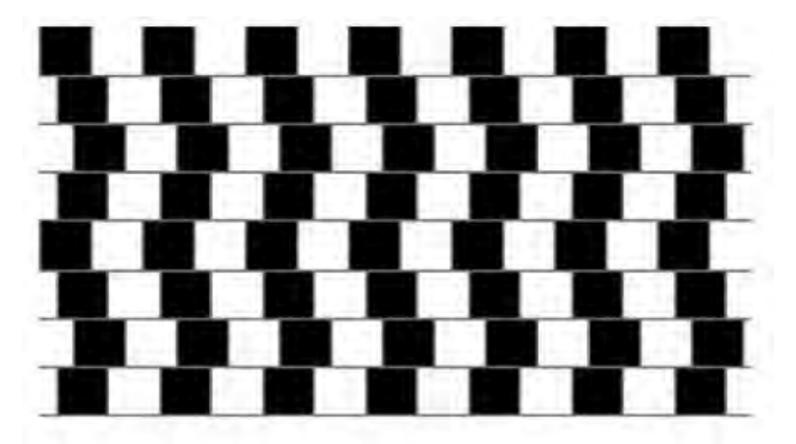


Eye Examination Chart

Increase distance from chart until it is readable







Are the horizontal lines parallel or do they slope?

Humility in Practice – A Thought Experiment

Think of something that made you anxious or angry in the last few days or weeks. Was it the experience that "made you angry" or your perception of it? (Remember "The Cookie Thief"?)

Think about how you interpreted that event. Assumptions? Cognitive Distortions? Think of an alternative way that you could interpret it right now.

Think of an alternative way that you may interpret it 10 or 20 years from now.

Think of an alternative way that someone else could interpret it.

Remembering the visual illusions and how certain those seemed... How willing are you to admit some uncertainty about your interpretations & assumptions?

The Cosmic Calendar – Humility on a Grand Scale

Big Bang Jan 1 (When did we appear?)

Origin of Our Galaxy May 1

Formation of the Earth September 14

Oldest bacteria fossils October 9

Invention of Sex November 1

First Cells November 15

First worms December 16

First Insects December 21

First mammals December 26

Jurassic Period, First birds December 27

First flowers, Dinosaurs extinct December 28

First Primates December 29

Early evolution of frontal lobes December 30

(From *Dragons of Eden* by Carl Sagan)

The Cosmic Calendar – Humility on a Grand Scale

December 31

First humans	10:30 p.m.
First tools	11:00 p.m.
Cave Paintings	11:59 p.m.
Invention of the alphabet	11:59:51 p.m.
Bronze Age, Trojan War	11:59:53 p.m.
Birth of Buddha	11:59:55 p.m.
Christ born, Euclidean geometry, Roman Empire	11:59:56 p.m.
Crusades	11:59:58 p.m.
Renaissance, Ming Dynasty, Science	11:59:59 p.m.

The Powers of Ten

Another Thought Experiment:

When small is big and big is small.

Gratitude

"There are worse things than getting a wrong number call at 4am; it could be the right number."

"Otherwise" by Jane Kenyon

I got out of bed on two strong legs. It might have been otherwise. I ate cereal, sweet milk, ripe, flawless Peach. It might have been otherwise. I took the dog uphill to the birch wood. All morning I did the work I love.

At noon I lay down with my mate. It might have been otherwise. We ate dinner together at a table with silver candlesticks. It might have been otherwise. I slept in a bed in a room with paintings on the walls, and planned another day just like this day. But one day, I know, it will be otherwise.

Gratitude Practice

- 1. Make a gratitude list and ensure each item is meaningful.
- 2. Breath slowly and savor every line of that list.
- 3. Focus on one in particular and bring your sense of gratitude even more alive.
- 4. Commit to paying it back/forward.

