

# **Volvo user guide**

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## Complete Owner's Manual in the center display

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The printed supplement only contains selected information. You can find complete and up-to-date information in the vehicle's center display.



### Important:



To familiarize yourself with important safety instructions and to optimize your experience, Volvo recommends reading the owner's information under each category in the center display in its entirety before driving the vehicle for the first time.



### Important:

The driver is always responsible for operating the vehicle in a safe manner and adhering to all applicable laws and regulations. It is also important that the vehicle is operated, maintained and serviced according to Volvo's recommendations provided in the owner's information.

### Finding information in the vehicle's center display

Complete and up-to-date information for your vehicle is always available in the center display. To access the Owner's Manual, tap  and then .

Find information by:

- using the search function
- visually navigating using exterior and interior images
- clicking through categories.



### Note:

The digital Owner's Manual is not available during driving.



Changing languages in the center display could mean that some of the owner's information will not comply with national or local rules and regulations. Do not change to a language that you do not understand well, as this could make it difficult for you to navigate back through the menu.

## Owner's information

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Owner's information is available in several different formats. The Owner's Manual is available on the vehicle's center display and on Volvo Cars' support site. There is also a digital Quick Guide [1](#) that can be accessed from the Owner's Manual in the center display. The glove compartment contains a supplement with guidance on where to find the digital Owner's Manual.

### Vehicle's center display

To access the Owner's Manual, tap  and then tap . This gives you access to visual navigation with exterior and interior images of the vehicle. The information is searchable and is divided into categories.



### Note:

Changing languages in the center display could mean that certain owner's information will not comply with national or local laws and regulations. Do not change to a language you do not speak well, as it can be difficult to find your way back through the menu.



### Important:

The driver is always responsible for operating the vehicle in a safe manner and adhering to all applicable laws and regulations. It is also important that the vehicle is operated, maintained and serviced according to Volvo's recommendations provided in the owner's information.

If the information in the center display and other sources differs, the information in the center display applies.

### **Volvo Cars support site**

Volvo Cars' website and support site contain additional information about your vehicle.

Go to [volvocars.com/intl/support](https://volvocars.com/intl/support) and select your country. The website is available on most

Contact information for customer support and your nearest Volvo retailer are available on the support site.

[1] Only available in certain markets.

## **How to create a Volvo ID**

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To use Volvo services connected to the vehicle, such as via the Volvo Cars app, a Volvo ID must be created.

### **How to create a Volvo ID with the Volvo Cars app**

1. Download the latest version of the Volvo Cars app <sup>1</sup> to your phone.
2. Download the latest version of the Volvo Cars app <sup>1</sup> to your phone.
3. Choose to create a Volvo ID.
4. The website for creating a Volvo ID will appear.
5. Enter a personal email address or cell phone number.
6. Follow the instructions that will be sent automatically to this email address/cell phone number.

A Volvo ID is created and ready for use.

### **Creating a Volvo ID on the Volvo Cars website**

- a. Go to [volvoid.eu.volvocars.com/Account](https://volvoid.eu.volvocars.com/Account). Choose to create a Volvo ID.
- b. Enter a personal email address or cell phone number.
- c. Follow the instructions that will be sent automatically to this email address/cell phone number.

A Volvo ID is created and ready for use.

[1]Can be downloaded from e.g. the Apple App Store or Google Play.

## **How to get started with Google services**

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Connect your Google account to your user profile to get started with Google services.

Being logged in with a Google account makes Google services such as the Google Assistant and Google Maps more personalized. For Google Play to open, a Google account must be connected to that user profile.

### **How to create a Google account**

Go to [accounts.google.com/signup](https://accounts.google.com/signup). Enter your name, create or use an existing email address and password. Enter your phone number and verify the account using the code sent to the phone.

### **How to log in with a Google account in the center display**


1. Tap , then **Google** and then **Google Assistant**. Tap the profile symbol to log in.
2. Enter the email address connected to your Google account. Then tap **Next**.
3. Enter the password connected to your Google account. Then tap **Next**.

If the login problem persists, make sure the vehicle is connected to the Internet.

## How to view the Vehicle Identification Number (VIN)

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All vehicles have a unique identification number, a VIN <sup>1</sup>.

1. Tap settings  at the bottom of the center display.
2. Proceed to System and then About.

The VIN can also be found:

- on the first page of the Warranty and Service Records Information booklet
- in the vehicle's registration card
- by looking at the dashboard through the vehicle's windshield.



[1] Vehicle Identification Number

## Seat belts

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Seat belts should always be worn by all occupants in your vehicle. Children should be properly restrained using an infant seat, adjustable child seat or booster cushion as determined by age, weight and height.

Most states and provinces make it mandatory for occupants of a vehicle to use seat belts.

### Seat belt maintenance

Check periodically that the seat belts are in good condition. Use water and a mild detergent for cleaning. Check the seat belt mechanism's function as follows: attach the seat belt and pull rapidly on the strap.



#### Warning:

- Never repair the belt yourself. Repairs should only be performed by a trained and qualified Volvo service technician.
- Any device used to induce slack into the shoulder belt portion of the three-point belt system will have a detrimental effect on the amount of protection available in the event of a collision.
- The seat back should not be tilted too far back. The shoulder belt must be taut in order to function properly.

- Do not use any type of child restraint in the front passenger seat. We recommend that children who have outgrown these devices sit in the rear seat with the seat belt properly fastened.

## Towing capacity and tongue weight

Towing capacity and tongue weight are shown in the table.

Category		USA (lbs)	Canada (kg)
Max trailer weights	Without brakes	1650	750
	With brake (AWD)	2000	900
	Braked (AWD tow pack)	3500	1580
Max tongue weight	AWD	200	90
	AWD (tow pack)	350	150



**Important:** The maximum trailer weights listed are only applicable for altitudes up to 3280 ft (1,000 m) above sea level. With increasing altitude the engine power and therefore the car's climbing ability are impaired because of the reduced air density, so the maximum trailer weight has to be reduced accordingly. The weight of the car and trailer must be reduced by 10% for every further 3280 ft (1,000 m) (or part thereof).

## All-wheel drive specific

the drivetrain is powering all your wheels in order to have traction through better means. AWD provides improved traction on challenging road conditions, such as wet or snow-covered streets, ensuring a confident driving experience.

**AWD**

## ID

identification number.

## Volvo cars app

an application that provides remote control functions to protect the vehicle and increase the comfort level.

## Volvo ID

a personal ID that gives the access to a range of services using a single username and password. Volvo ID is needed is to check the vehicle via the phone using the Volvo Cars app.