

Olivia Guzman

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Software Developer in Springdale, AR

Coding bootcamp graduate specializing in front end with good backend skills. Professional strengths include strong attention to detail, creative problem solving, written and verbal communication and time management.

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PROJECT EXPERIENCE

Cruising Life — LC101

- Designed a website to share my cruising experience

PurpleLikeMe — Liftoff

- Designed a website for a business

WORK EXPERIENCE

Program Eligibility Specialist— DHS, Fayetteville AR

July 2017 - Present and Sept 2009 - Feb 2014

- Interviewed and counseled clients regarding community resources, state benefits, and services.
- Interpreted policy and ensured compliance with state and federal laws and regulations while determining client eligibility for Medicaid, SNAP, and other assistance programs.

Credit Supervisor/Sr Credit Analyst — Help Card, Springdale AR

Mar 2014 - June 2017

- Supervised and provided training to new and existing employees.
- Created the department procedures manual.
- Reviewed and resolved discrepancies with credit applications for credit decisions while maintaining contact with consumers and merchants.
- Received the employee of the year award, and consistently earned top producer awards.

Logistics Service Manager — BNSF Logistics, Springdale AR

Nov 2007 - July 2009

- Accountable for the day-to-day operations of the Intermodal department. Created the Intermodal Transportation Assistant training manual, and developed customized service reports for new and existing customers.
- Developed relationships with new and existing customers in the USA, Mexico, and Canada
- Negotiated rates with numerous carriers and rail providers to increase the company's profit margin.

EDUCATION

SKILLS

PROGRAMMING LANGUAGES

- JavaScript
- HTML/CSS
- Java

FRAMEWORKS

- AngularJS
- Spring Boot

DATABASES

- MySQL

TOOLS

- GitHub

LaunchCode, LC101 and LC102 Programming Course — 2021

University of Phoenix, BS, Business Administration — 2003