



**The ASA with the NSPCC (National Society for the Prevention of Cruelty to Children) operates Swimline.**

Swimline was launched over 10 year ago and is a confidential free-phone number provided for anyone involved in aquatics, adults or children, who believe that the welfare of someone under the age of 18 is at risk. This concern could be neglect, abuse, bullying or fear of someone or anything that is worrying you and you don't know who to discuss it with.

When calling Swimline you will get through to an answer phone where you will be asked to leave your name and contact details and if you wish some brief details of your concern. The ASA Safeguarding Team or a Swimline volunteer will call you back, listen to your concerns and agree a way forward with you.

If there is an issue which causes concern the ASA will act to protect the child or children involved.

If you leave a message we aim to contact you back during the next working day. If you leave a message after 3pm on a Friday, or over a weekend we will contact you back on the following Monday. If you need to speak to someone immediately you can follow the instructions on the answer phone message and be transferred immediately to the NSPCC. The NSPCC counsellors will advise you directly if you choose this option.

Swimline calls are free and do not appear on an itemised phone bill unless your call is made from a mobile phone

**NSPCC Child Protection Helpline direct:**

**0808 800 5000**

(open 24 hours a day and calls are free).

Textphone: 0800 056 0566

For further information [Click here](#)