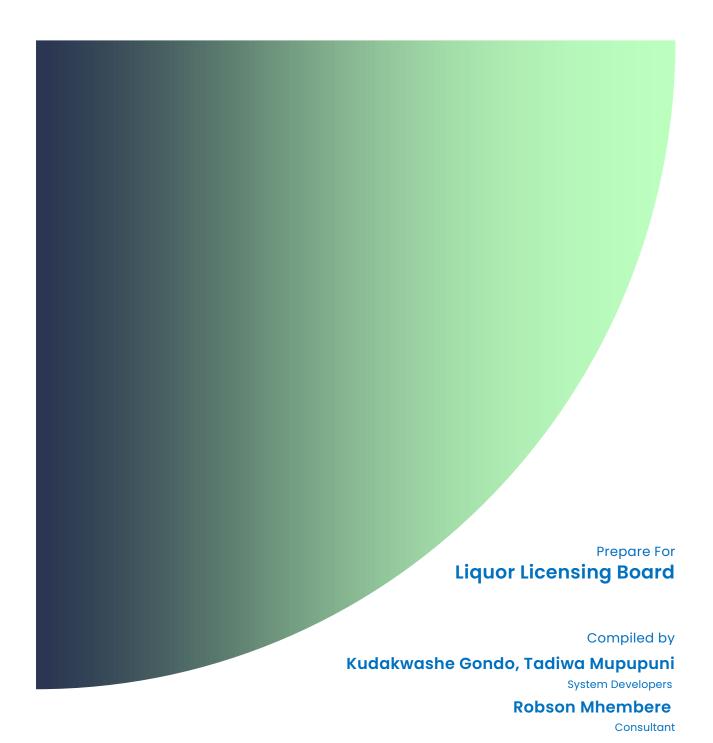
April 04, 2024

Liquor Licensing System



Introduction

This Figma mock-up is a system design for the Liquor Licensing System being developed for the Liquor Licensing Board to streamline the licensing process for liquor establishments. The system aims to provide an efficient, user-friendly, and secure platform for licensing applications, renewals, or payments.

The homepage of the system features a clear and concise layout, with a prominent call-to-action button for new users to sign up. The sign-up process is designed to be straightforward and intuitive, requiring only basic information from the user. Existing users can easily log in to their accounts using their email address and password.

Once logged in, users can access a dashboard that provides an overview of their licensing status, including the expiration date of their current licenses. Users can also initiate a new licensing application, renew their existing license, or make payments through the system.

The application process is designed to be comprehensive yet user-friendly, guiding users through each step of the process and providing clear instructions along the way. The system also incorporates various checks and balances to ensure that all applications are complete and accurate before submission.

Additionally, the system includes features to facilitate communication between the liquor licensing board and licensees. For example, licensees can easily submit queries or requests for assistance, and the board can respond directly through the system. This helps to reduce response times and improve overall customer satisfaction.

Note: This is just a mockup of the proposed system and not the actual final system. The mockup is a work in progress. The design of the system may change before it is released as new features are added and as feedback is received from users.

We are committed to working with the Liquor Licensing Board to develop a system that meets everyone's needs. We want to encourage everyone from the Liquor Licensing Board to provide feedback on the mockup so that we can make the system as user-friendly and efficient as possible. We believe that it is important to get feedback from users early in the development process. This feedback can help to identify potential problems and to make the system more user-friendly.



Digital Means for Liquor

Enterprising

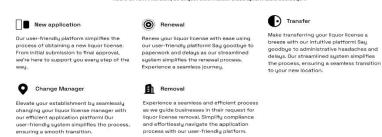




Our Main Licensing

Services

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Long headline on two lines to turn your visitors into users and achieve more

- Showcase and embed your work with
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Separated they live in Bookmarks right at the coast of the famous Semantics, large language ocean Separated they live in Bookmarks right at the coast

- Showcase and embed your work with
- Sell your videos worldwide

Question and Answer

Acme automates your subscription revenue and customer reporting. Just connect your data and Acme will calculate and visualize your most important metrics.

System requirements	>
Where can I learn more about how to get started?	>
Is Acme available for Linux?	>
What about a version for iOS?	>
Will I automatically be charged when my trial ends?	,



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Landing Page

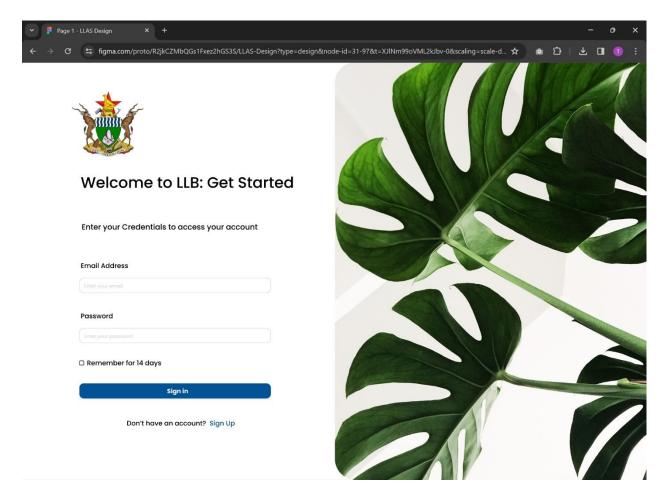
The home page of the Liquor Licensing System is the first page that visitors see when they visit the website. It is important for it to make a good first impression on visitors, so the home page is well-designed, attractive and informative.

The home page or landing page of the will include the following information:

- **Headline:** A brief and catchy statement that summarizes the board's purpose.
- **Description:** A short paragraph that provides more information about the board's services.
- Navigation bar: A menu of links that allows visitors to navigate to different pages on the website.
- **Services:** A list of the board's services.
- Q&A: It helps visitors to quickly find answers to common questions about the board's services.

The home page of the Liquor Licensing System for the Liquor Licensing Board is designed to provide visitors with a quick overview of the board and its services. It's informative and easy to use. It provide visitors with a clear understanding of the board's purpose and services.

1. Sign In



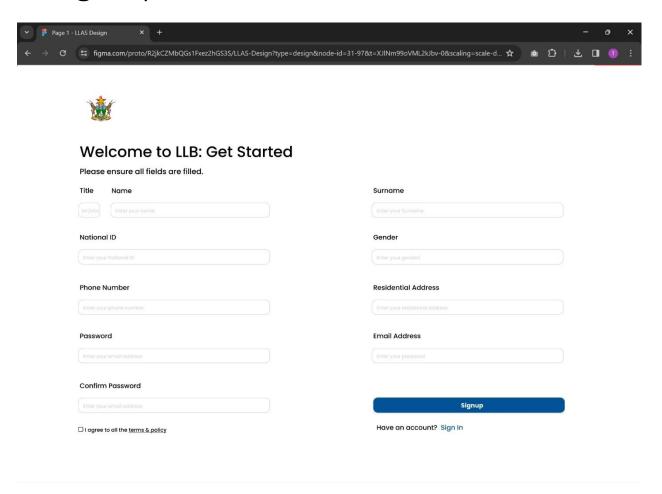
This is the login page for the proposed liquor licensing system. The login page has a simple and clean design with a white background, black text and blue button. The logo for the liquor licensing board (the national embalm) is displayed prominently at the top of the page.

The login form consists of two fields, one for the username and one for the password. The username field has a grey border and a placeholder text that reads "username." The password field has a grey border and a placeholder text that reads "password."

The login page has a link for users who do not have accounts, by clinking it they can create their account.

The login page design is simple, clean, and easy to understand. It provides clear hints on how to log in to the system, and its layout is intuitive for users.

2. Sign Up



The Sign Up page allows external users to create an account with the Liquor Licensing Board. External users can use their account to apply for liquor licenses, track the status of their applications, and make payments.

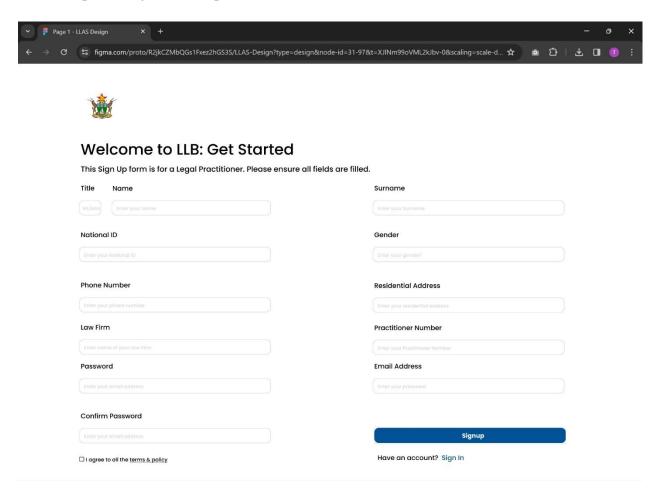
The Sign Up page requires users to provide the following information:

Title, Name, Surname, National ID, Phone Number, Residential Address, Gender, Email Address, Password and Confirm Password.

Users must also agree to the terms and conditions of the system before they can create an account.

Once a user has created an account, they will be able to log in to the system and access their account dashboard. The dashboard provides users with a quick and easy way to manage their account information, apply for liquor licenses, and track the status of their applications.

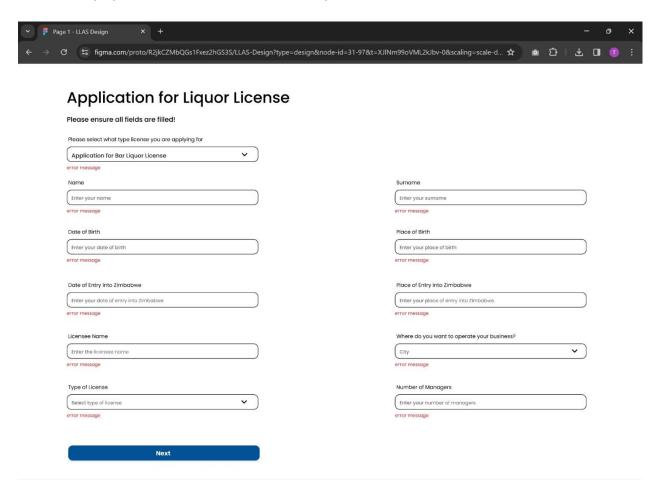
3. Sign up (Legal Practitioner)



The Sign Up page for legal practitioners is similar to the Sign Up page for external users. However, there are a few key differences.

Legal practitioners must provide their Practitioner Number when they sign up. This number is used to verify that the legal practitioner is registered with the Law Society of Zimbabwe. This is a valuable tool for legal practitioners and their clients. It provides a quick and easy way to create an account with the Liquor Licensing Board and to apply for liquor licenses on behalf of their clients.

4.1 Application for Liquor License

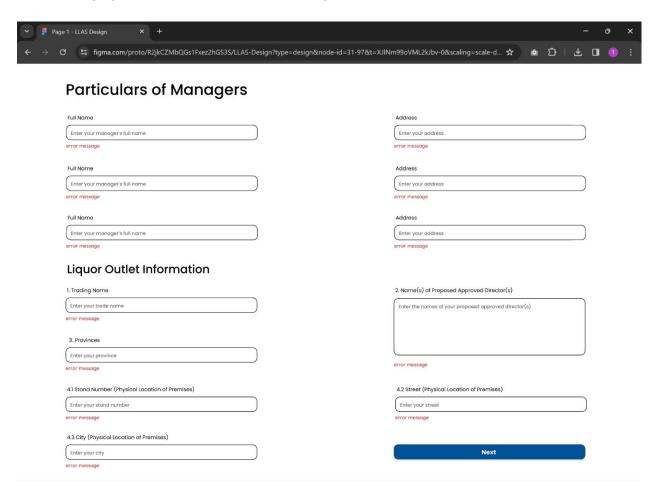


This is a mockup of the liquor license application form and it has been designed to be user-friendly and easy to navigate. The form is divided into two sections: personal information and business information. The personal information section includes fields for the applicant's name, surname, date of birth, place of birth, and date of entry into the country. The business information section includes fields for the business name, type of license being applied for, and number of managers.

The form includes a number of features to help ensure that the information provided is accurate and complete. For example, the form includes drop-down menus for selecting the type of license being applied for. The form includes a validation feature that will check for errors before the form is submitted.

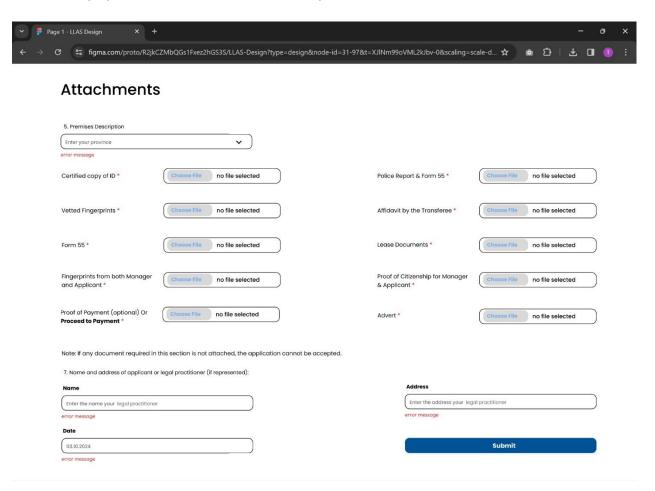
After filling up the form the user can click next to proceed to the next stage of application form.

4.2 Application for Liquor License



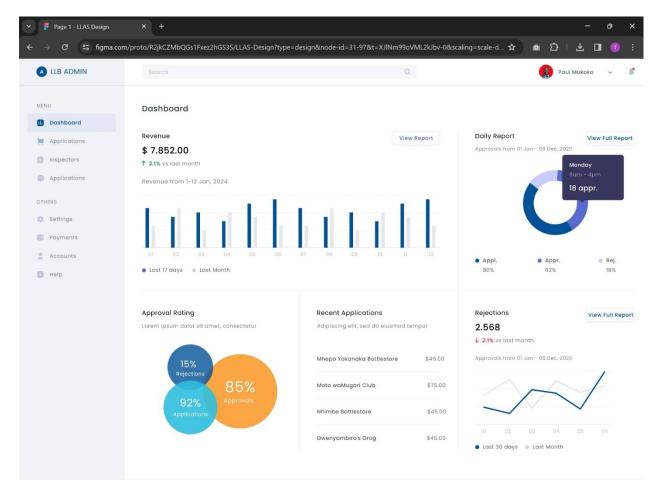
More information about the business is input here and the user by clicking next can proceed to the next stage of the application form.

4.3 Application for Liquor License



This is the third and final part of the application form. Information about the business in the form of attachments is input here and the user by clicking submit the application form.

5.1 Admin Dashboard



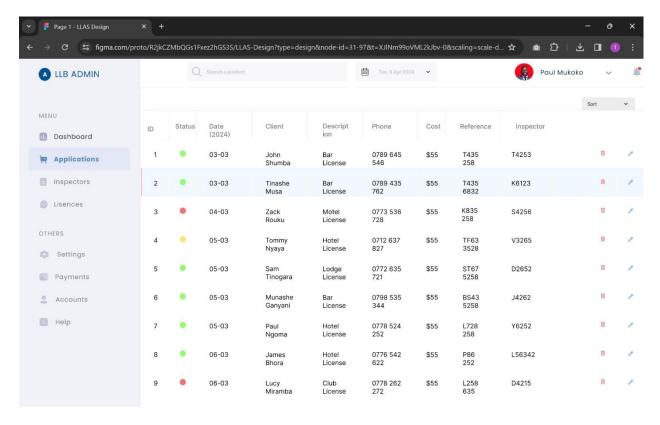
The administrator dashboard of the proposed liquor licensing system provides the Secretary of the Board with a quick and easy way to view key information about the application processes of the LLB.

The dashboard is divided into four main sections:

- 1. Revenue: This section shows the total revenue that has been generated from activities of the LLB.
- 2. Daily report: This section shows the number of applications that have been approved and rejected on the current day.
- 3. Approval rating: This section shows the percentage of applications that have been approved.
- 4. Recent applications: This section shows a list of the most recent applications that have been submitted.

The secretary of the board can use this information to track the progress of the application processes, the performance of the LLB and identify any areas that need improvement. For instance, if the approval rating is low, the secretary of the board may need to review the application process to identify any bottlenecks or areas where applicants are being unfairly rejected.

5.2 Admin-Applications



The second section of the administrator dashboard shows a table of all liquor license applications. The table includes the following columns:

Application ID: This is the unique identifier for the application.

Applicant Name: This is the name of the applicant.

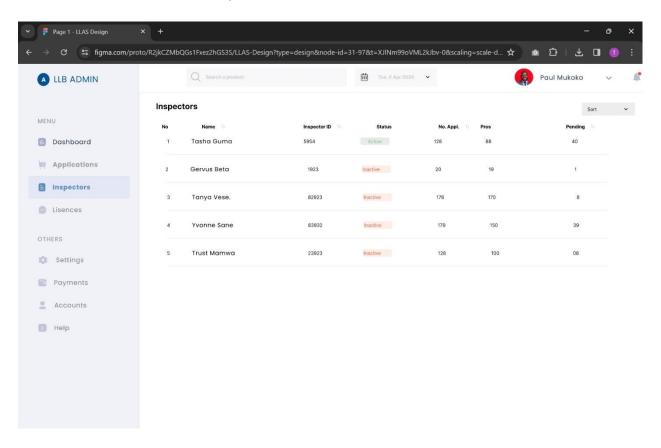
Business Name: This is the name of the business that is applying for the liquor license.

Application Date: This is the date that the application was submitted.

Status: This is the current status of the application.

The Secretary of the Board can use this table to view all of the applications that have been submitted and to track their progress. The secretary of the board can also click on any of the applications to view more details.

5.3 Admin-Inspectors



The third section of the administrator dashboard shows a table of all liquor license inspectors. The table includes the following columns:

No: This is the unique identifier for the inspector.

Name: This is the name of the inspector.

Inspector ID: This is the unique identifier for the inspector.

Status: This is the current status of the inspector.

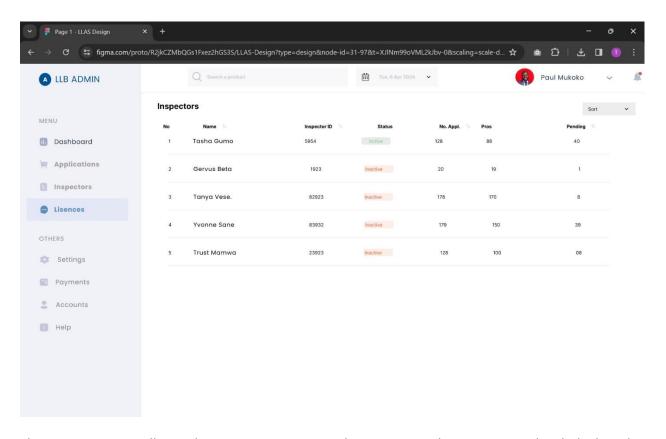
No. Appl.: This is the number of applications that have been assigned to the inspector.

Pros: This is the number of applications that the inspector has processed.

Pending: This is the number of applications that are still pending review by the inspector.

The secretary of the board can use this table to view all of the inspectors and to track their performance. The secretary of the board can also click on any of the inspectors to view more details.

5.4 Admin-Licenses



The Inspectors page allows administrators to manage the inspectors who are registered with the board. Administrators can use the page to add new inspectors, edit inspector information, and delete inspectors.

The Inspectors page also shows a list of all of the inspectors who are registered with the board. The list includes the following information:

Inspector ID: This is the unique identifier for the inspector.

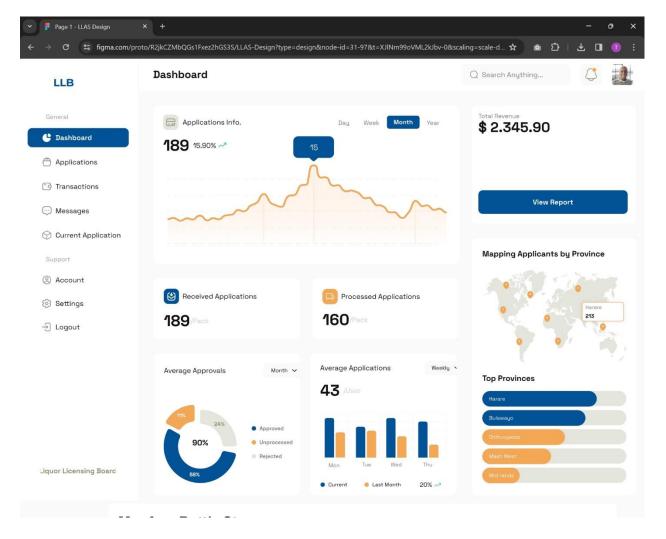
Name: This is the name of the inspector.

Status: This is the current status of the inspector.

No. Appl.: This is the number of applications that the inspector has been assigned to.

Administrators can use the Inspectors section to manage the inspectors who are employed with the board and to track their activity. It is a valuable tool for the administrator, it provides a quick and easy way to manage inspectors and to track their activity.

6.1 Inspector Dashboard

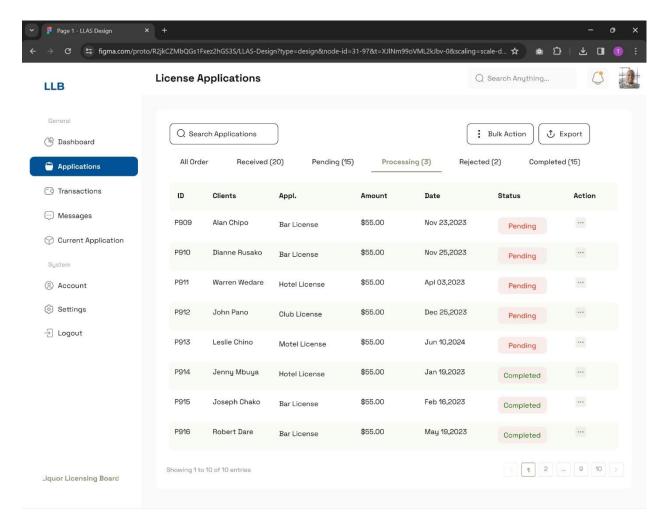


The inspector dashboard provides a quick and easy way for inspectors to view key metrics about their work and performance. The dashboard is divided into two main sections:

- 1. Summary: This section shows the total number of applications, the number of received applications, the number of processed applications, the average number of applications per user, the average number of approvals, and the top provinces by number of applicants.
- 2. Applications: This section shows a table of all of the applications that have been assigned to the inspector.

The inspector can use the dashboard to track their progress and to identify any areas that need improvement. For example, if the inspector has a high number of pending applications, they may need to adjust their workflow or request assistance from other inspectors.

6.2 Inspector- Applications



The second section of the inspector dashboard shows a table of all liquor license applications that have been assigned to the inspector. The table includes the following columns:

ID: This is the unique identifier for the application.

Clients: This is the name of the applicant.

Appl.: This is the type of liquor license that is being applied for.

Amount: This is the amount of the application fee.

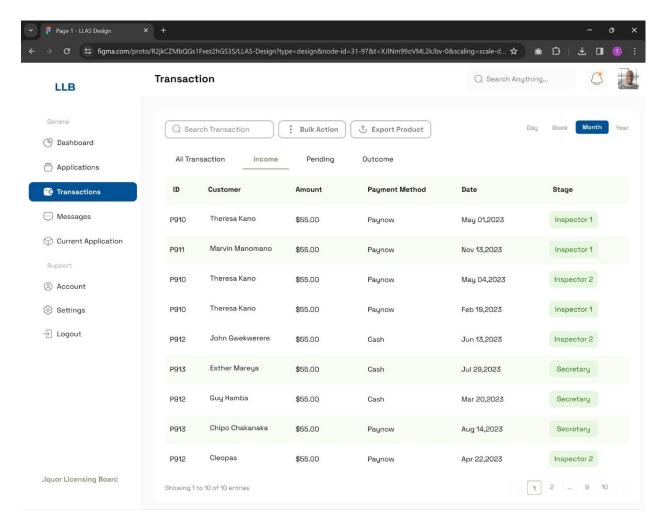
Date: This is the date that the application was submitted.

Status: This is the current status of the application.

Messages: This is a link to the messages that have been sent between the inspector and the applicant.

The inspector can use this table to view all of the applications that have been assigned to them and to track their progress. The inspector can also click on any of the applications to view more details and take action to approve, raise a query with the applicant or rejected the application.

6.3 Inspector-Transactions



The third section of the inspector dashboard shows a table of all transactions that have been made by applicants. The table includes the following columns:

ID: This is the unique identifier for the payment.

Customer: This is the name of the applicant who made the payment.

Amount: This is the amount of money paid.

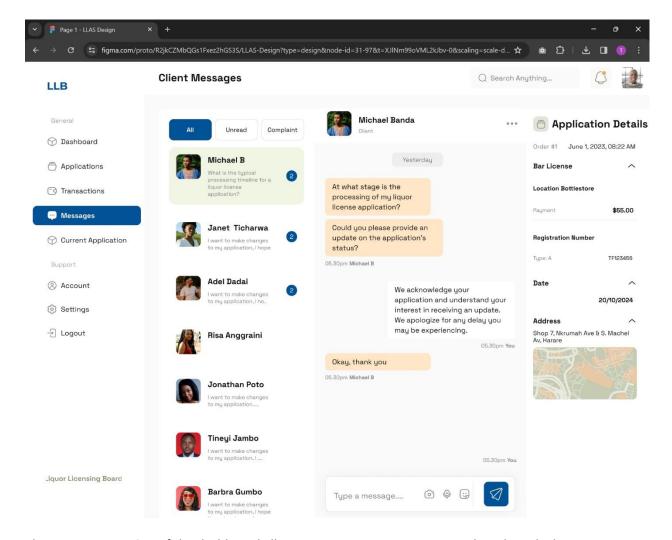
Payment Method: This is the method of payment that was used for the payment.

Date: This is the date that the payment was made.

Stage: This is the current stage of the application process.

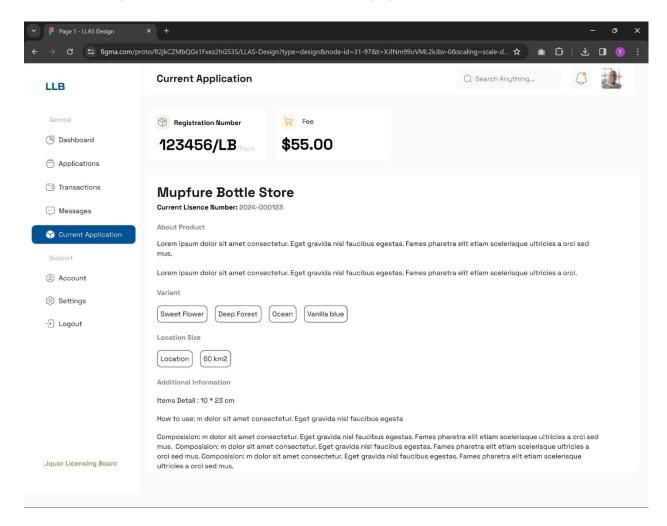
The inspector can use this table to view all of the payments that have been made by applicants and to track the progress of their applications. The inspector can also click on any of the transactions to view more details.

6.4 Inspector- Messages



The Messages section of the dashboard allows inspectors to communicate directly with clients via text messages within the system. Inspectors can use the tool to send messages to clients about their applications, payments, or other inquiries and queries. Clients can respond to messages from inspectors through the system. It provides a quick and easy way to communicate with clients and to resolve any issues that may arise throughout the application process. It is a valuable tool for both inspectors and clients as it provides a way for inspectors to communicate with clients and for clients to get the support they need.

6.5 Inspector- Current Application



This shows the section of the inspector dashboard where the inspector is reviewing a liquor license application that has been submitted by a client. The application includes the following information:

Company Registration Number: This is the unique identifier for the application.

Fee: This is the amount of the application fee.

Company name: This is the name of the business that is applying for the liquor license.

About Company: This is a brief description of the business.

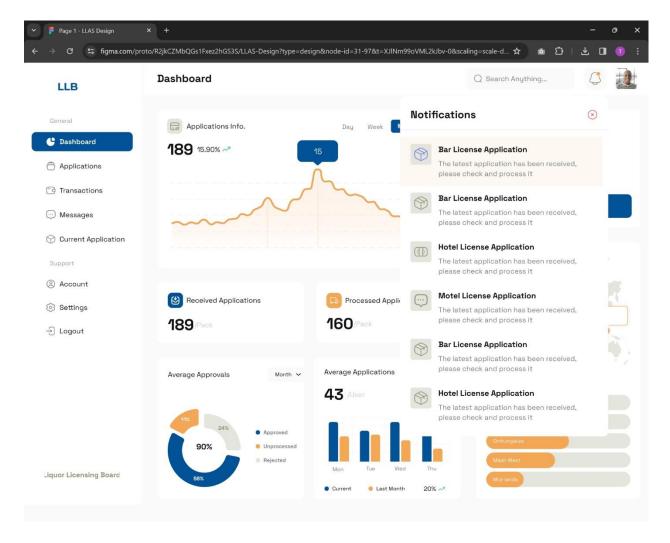
Variant: This is a list of the different types of liquor that the business will be selling.

Location Size: This is the size of the business's premises.

Additional Information: This is any other information that the business has provided.

The inspector can use this information to review the application and make a decision about whether or not to approve it. The inspector can also use the notes field to track the progress of the application and to communicate the applicant.

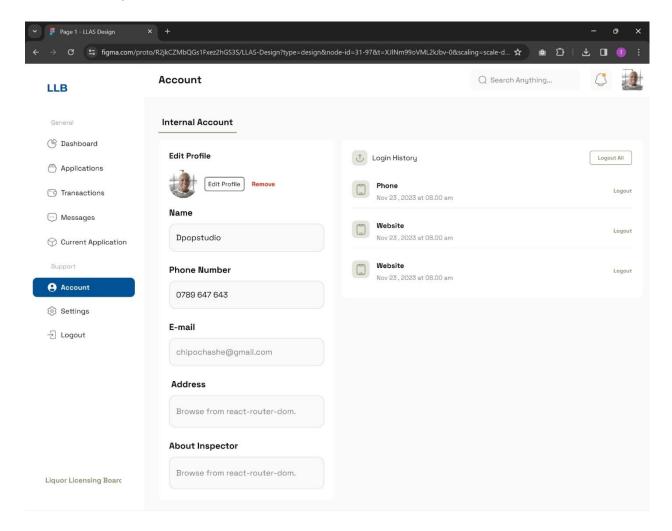
6.6 Inspector Notifications



This shows a section of the inspector dashboard that displays notifications. The notifications are color-coded to indicate their severity. Red notifications are high-priority, orange notifications are medium-priority, and green notifications are low-priority.

The inspector can use the notifications to stay informed about the activities of the system. For example, the inspector may receive a notification when a new application is submitted for their review.

6.7 Inspector- Account



The Account Settings section of the inspector dashboard allows the inspector to manage their account information. This includes the following:

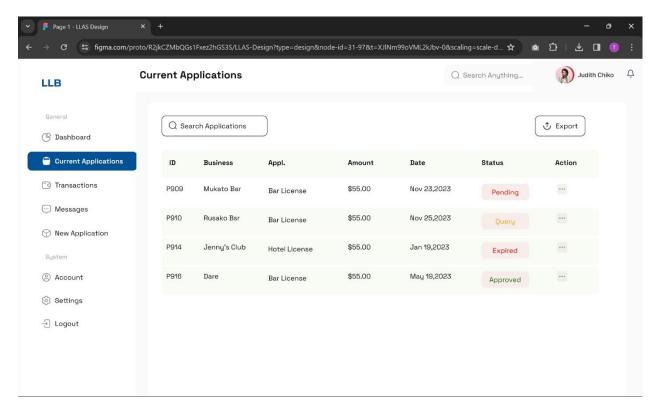
Edit Profile: The inspector can edit their profile information, such as their name, email address, and password.

Login History: The inspector can view a history of their login activity.

Account Settings: The inspector can change their account settings, such as their notification preferences.

The inspector can use the Account Settings section to keep their account information up to date and to customize their dashboard experience.

7.1 Client Applications



The list of current applications shows all of the applications that have been submitted to the board by the user (client). It provides a quick and easy way to view all of the applications that the user has submitted. The list includes the following information:

ID: This is the unique identifier for the application.

Business: This is the name of the user's business that is applying for the license.

Application: This is the type of license that the user is applying for.

Amount: This is the amount of the application fee.

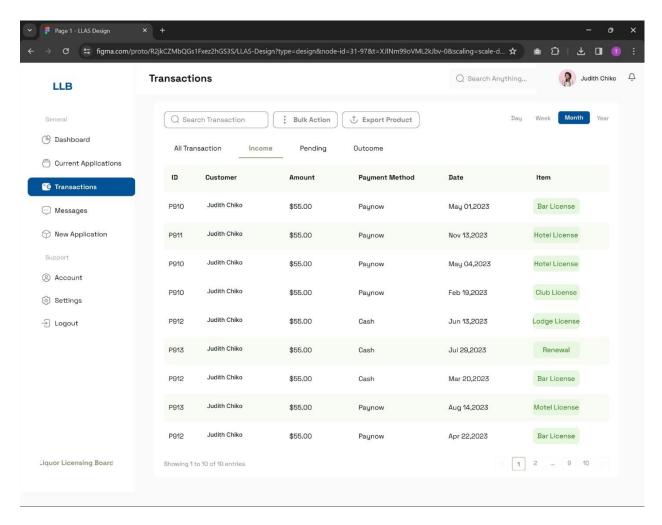
Date: This is the date that the user submitted the application.

Status: This is the current status of the application.

Action: This is a menu of options that can be performed on the application.

The user can use the list of applications to track the progress of their applications and see if their applications have been approved, rejected or if there a query from the board to be addressed.

7.2 Client-Transactions



The Transactions sections shows a list of all of the transactions that the client has made. The list includes the following information:

ID: This is the unique identifier for the transaction.

Customer: This is the name of the customer who made the transaction.

Amount: This is the amount of the transaction.

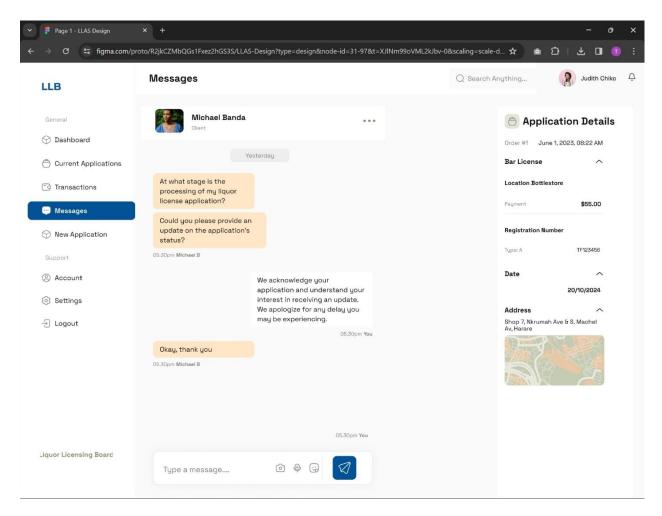
Payment Method: This is the method of payment that was used for the transaction.

Date: This is the date that the transaction was made.

Item: This is the item that was purchased.

The client can use the Transactions page to track their payments to the board. The client can also use the page to export the data to a CSV file.

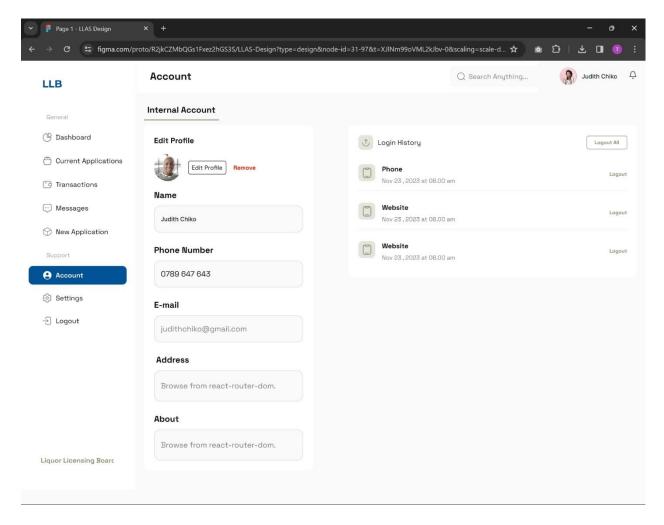
7.3 Client- Messages



The Messages section allows clients to communicate with the board. Clients can use the section to send messages about their applications, payments, or other inquiries.

The Messages section is a valuable tool for clients. It provides a quick and easy way to get in touch with the board. Clients can use the tool to ask questions, get updates on their applications, or resolve any issues (queries).

7.4 Client- Account



The Account section allows clients to manage their account information. Clients can use the section to update their name, phone number, email address, and address. Clients can use this tool to view their login history and to log out of the system. It provides a quick and easy way to keep their account information up to date.