Akiilh Anderson Ribeiro de Oliveira

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Objective

Seeking a position as a Network Analyst or Cloud Infrastructure Analyst, where I can apply my experience in networks, infrastructure, and information security, focusing on Azure environments, network monitoring, and corporate security policy management.

Educational Background

Bachelor's in Information Systems
Faculdade Sumaré - São Paulo, SP – 2018

Professional Experience

Support Analyst

Premier Quality (03/2019 - Present)
Projects: PROTEGE, HONDA, Brasil Brokers, Abyara, Credmorar, Desenrola

- Management of policies and resources in Office 365 and working on platforms such as Cloud Azure AD, PIM-Intune, Service Desk, ServiceNow, and SCCM.
- Configuration of network equipment (switches), print servers, and tape backup servers.
- Management of local networks, telephony servers, network devices, and asset management (smartphones/desktops/notebooks).
- Advanced technical support for critical incidents, acting as a level 3 support in high-complexity environments.

Junior Security Analyst

Gantech Information Safety (06/2017 - 12/2018)

- Sizing and configuration of firewalls (WatchGuard, PaloAlto).
- Monitoring of applications, connections, and protocols, as well as performing POCs and providing technical support to clients both remotely and on-site.
- Configuration and management of Active Directory and Windows Server, ensuring the security and proper functioning of corporate environments.

Certifications

Cybersecurity Professional (CAPC)
CertiProf (08/2024)
Support Security - Network Equipment Management
WatchGuard (09/2014 - 09/2018)

Skills

Networks: Pfsense, WatchGuard, Fortinet, Palo Alto
Operating Systems: MAC OS, CentOS, Ubuntu, Windows Server
Automation and Configuration Management: Ansible, Puppet, Terraform
Information Security: IDS/IPS, SIEM, Firewalls
Incident Management: ITIL, ServiceNow