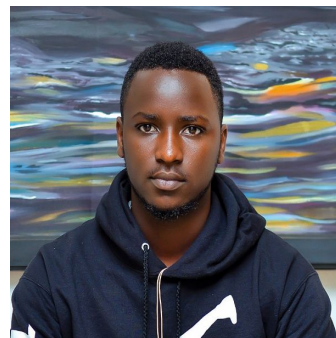


# DUSABAMAHORO OLIVIER

## IT SUPPORT PROFESSIONAL

Address: Huye District/Bitare, Rwanda, Southern Province  
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22-01-2000  
ictmsolution.blogspot.com  
in DUSABAMAHORO Olivier



## OBJECTIVE

Highly skilled and motivated IT Support professional with a strong background in troubleshooting and resolving technical issues. Committed to providing exceptional customer service and maintaining high levels of user satisfaction. Seeking a challenging position as an IT Support or Extend my level of qualification because i always seek improvement, where I can utilize my technical expertise and problem-solving abilities to contribute to the success of the organization. the opportunity to help the company advance efficiently and productively.

## EDUCATION

- **PADRI VKEKO TVET SCHOOL** 2017-2019  
Information Technology (Networking)  
44/60
- **KIVUMU SECONDARY SCHOOL** 2014-2016  
General Lessons  
33

## CERTIFICATION

- **Google IT Support Professional**  
Google Certification

## EXPERIENCE

- **Yumn Ltd** 01/2023 - Present  
Weighbridge Operator  
1. Provide readings of vehicle and weight  
2. Weigh oncoming vehicles and completing relevant tickets and paper work  
3. Regard to all customer's satisfaction and responsibilities  
4. Operate to a high standard on all computer systems relevant to the job  
5. Carry out adminisyratation duties and computer inputting of data as required by the Assistant manager  
6. Comply and assist with all written procedures regarding weighbridge and items.
- **Yumn Ltd** 02-2022 - 12-2022  
IT Support Intern  
1. Networking Installation and maintenance  
2. Hardware maintenance( Assembly & Disassembly)  
3. Software maintenance  
4. Design and maintain network infrastructure  
5. Installation and maintainance of network security
- **Computing &Informatic Solution** 06-2020 - 05-2021  
IT Technician  
1. Network installation and Maintenance  
2. Customer Service  
3. Hardware and Software maintenance for computers and Routers
- **WHITE STAR CAFE** 06/2021 - 02/2022  
IT Technician  
1. Network Installation and Configuration  
2. Network Maintenance  
3. Hardware and Software installation  
4. Customer Service
- **BDF ( Business and development Fund)**

- 1.Study of Networking and Computer maintenance
2. Customer Service

## SKILLS

- LAN Setup and Network installation, Configuration and troubleshooting
- Install and configure wireless network
- Router and Switches installation and Operation
- Telecommunication and Audio-Visual Devices Operation
- Network And System Administration
- Microsoft Office Skills
- Familiar with Networking Protocol and Routing concept
- Communication & Problem solving Skills
- Familiar with Network Devices such as Firewalls, Routers , Switches, Repeaters.

## REFERENCE

- **IRANKUNDA Parfait**  
Yumn Ltd- HQ Power Plant  
IT Manager  
parfait@hqpower-rwanda.com | +250788482985
- **KIMENYI Filius**  
Computing & Informatic Solution  
Computer Technician  
kimefil@gmail.com | +250788636492
- **SENGA Muhirwa Olivier**  
Padri Vjeko Centre  
Teacher  
muhilvis@gmail.com | +250783159121
- **IZERE Olivier**  
WHITE STAR CAFE  
Computer Technician  
aimolize@gmail | +250783050763

## LANGUAGE

- English(Advanced)
- Kinyarwanda(Native)
- Swahili(Beginner)

## DECLARATION

- I DUSABAMAHORO Olivier, Do certify that to the best of my knowledge and belief, this CV correctly describes me, my qualification and my experience.

Signature: \_\_\_\_\_



DUSABAMAHORO Olivier

IT Support Professional