Olivier Dusabamahoro

Muhanga, Nyamabuye Sector, Muhanga, Rwanda | +250786522150/+250784351163
olivierdusa5@gmail.com | LinkedIn: Dusabamahoro Olivier

SUMMARY

- Energetic self-starter with experience in Networking Field and Customer Service
- Excels in providing exceptional service to clients; especially skilled with handling challenging customers.
- Completed an High school in Computer Networking and Currently pursuing University in Computer Science

EDUCATION

Padri Vjeko TVET School – Kigali, Rwanda   **January 2017 – December 2019**
Computer Networking

WORK EXPERIENCE

Weighbridge Operator   **January 2023 - Present**
Yumn Ltd – Gisagara, Rwanda
- Operate to a high standard on all computer systems relevant to the job.
- Carry out administrative duties and computer inputting of data as required by the Assistant manager

IT Support   **February 2022 - December 2022**
Yumn Ltd – Gisagara, Rwanda
- Providing technical assistance and troubleshooting for software and hardware, ensuring system functionality and other IT Issues.
- Providing technical assistance for network operations and issues,Troubleshooting and maintaining network infrastructure.

IT Technician   **September 2020- May 2021**
Computing & Informatics Solution – Muhanga, Rwanda
- Network installation and Maintenance, Customer Service.
- Hardware and Software maintenance for computers and Network Maintenance.

VOLUNTEER ACTIVITIES

Community Champion, Sand Technologies

May 2024 - Present
- Enabling 130+ learners of ALX AiCE Program to be engaged and navigate through the Course and Provide personalized support and guidance to learners throughout the program, I played a crucial role in supporting and motivating my squad members on the portal throughout their learning journey.

- Encourage active participation and engagement within the learning community, Facilitate peer-to-peer learning and collaboration and Gather feedback and insights to continuously improve the learner experience.

SKILLS

Routing and Switching	Network Design and Implementation	Network Monitoring and Troubleshooting
Customer Service	Technical Troubleshooting	Web Development (HTML, CSS, Javascript)

INTERESTS

Technology & Innovation	Professional development activities	Travel experiences and cultural immersion

LANGUAGES

Kinyarwanda-Native	English - Intermediate	Swahili- Beginner