

Oliver Matre Hille

CUSTOMER ADVISOR · STUDENT IT AND DIGITALIZATION

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- Customer Advisor at HMSREG with experience in customer service, user training, course instruction and sales
- Studying IT and Digitalization at Molde University College with strong interest in frontend development and context engineering
- Customer responsibility involving everything from tender processes to implementation, training and customer service
- Highly focused on good user experiences, whether on support calls or websites

Experience

HMSREG

CUSTOMER ADVISOR

Lysaker

Oct 2023 -

- Customer support via phone and email
- Course instructor and user training
- Sales and implementation
- Design and specification of new functionality

Bang & Olufsen

SALES CONSULTANT

Sandvika

Feb 2023 - Dec 2023

- Sales and follow-up
- Handling service cases
- Coordinating between installer and customer

Elkjøp Phonehouse

SALES CONSULTANT

Stavanger

Sep 2021 - Jan 2023

- Sales and customer service
- Handling of service cases
- Training of new employees

Other

Sandeid

- Shop assistant at Coop (May 2017 - Sep 2021)
- Web development for apartment marketing (Dec 2015)
- Football Coach (2013-2016)
- Political involvement as 1st substitute member of the Vindafjord municipal council

Education

Molde University College

BACHELOR'S IN IT AND DIGITALIZATION

Online

Aug 2024 -

Noroff

SELECTED COURSES IN FRONTEND DEVELOPMENT AND DESIGN

Online

Oct 2021 - Dec 2023

University of Stavanger

SELECTED COURSES IN ENGINEERING AND DATA TECHNOLOGY

Stavanger

Aug 2020 - June 2021

Other

Languages Norwegian, English

Technology HTML, CSS, Javascript, Python, Figma, Photoshop, Office Suite

Certificates Class B Driver's License