

The current literature surrounding counterfactuals exposes a number of challenges when dealing with counterfactuals.

The most important disadvantage of counterfactuals is the Rashomon Effect[3, ch.9.3]. If all of the counterfactuals are viable, but contradict each other, we have to decide which of the *truths* are worth considering.

This decision reveals the next challenge of evaluation. Although, the criteria can support us with the decision, it remains an open research question *how* to evaluate counterfactuals according to Carvalho et al. So far, no one was able to establish a standardized evaluation protocol[2]. Every automated measure comes with implicit assumptions and they cannot guarantee a realistic explanations. Furthermore, we attempt to explain something with – in simple terms – *experiences* that never actually occurred. We still need domain experts to assess their *plausibility*.

The generation of counterfactual sequences contribute to both former challenges, due to the combinatorial expansion of the solution space. This problem is common for counterfactual sentence generation and has been addressed within the Natural Language Processing (NLP). However, as process mining data not only consist of discrete objects like *words*, but also event and case features, the problem remains a daunting task. So far, little work has gone into the generation of multivariate counterfactual sequences like process instances.