

PROFESSIONAL SUMMARY

Dedicated and results-oriented IT Administrator with over two years of hands-on experience in managing and optimizing IT infrastructures, primarily focused on cloud environments like AWS and multi-cloud systems. Proven expertise in system administration, network maintenance, and process automation. Known for implementing robust security protocols, creating automated alerting and monitoring systems, and troubleshooting complex IT issues. A strong leader with a passion for mentoring teams, enhancing system performance, and ensuring a seamless IT experience across the organization.

EDUCATION

Tansian University Umunya
Bachelor's Degree in Biochemistry
2008 - 2012

Federal College of Education
Post Graduate Diploma In Education
2014 - 2015

SKILLS

- Cloud Infrastructure Management: AWS, Azure and GCP
- System Administration: Linux, Windows Server, AWS Administration
- Network Maintenance: Monitoring, troubleshooting, network security
- Process Automation: Scripting (Python, Bash), CI/CD, CloudFormation
- Security Protocols: Firewalls, VPNs, IAM, Data Encryption
- Incident Management: Root cause analysis, recovery procedures
- Software/Hardware Installation: Configuration, upgrades, maintenance
- User Support: Troubleshooting, account management, access control
- Documentation: Process documentation, system logs, data backup
- Leadership & Mentorship: Team management, IT training, support

PROFESSIONAL EXPERIENCE

Junior Cloud Security Engineer

- Digital Witch Company May 2023 - Present
- System & Network Support: Provided day-to-day IT support, including troubleshooting network issues, configuring servers, and managing software installations.
 - Security & Compliance: Assisted in implementing security measures, including encryption, antivirus deployment, and compliance checks, ensuring adherence to industry standards.
 - Process Documentation: Documented IT procedures, created user manuals, and maintained system logs, contributing to better knowledge sharing and process transparency.
 - Automation Projects: Developed scripts for automating routine tasks such as backups, monitoring, and software updates, reducing manual workload by 30%.
 - End-User Training: Conducted training sessions for end-users on IT best practices, enhancing overall productivity and reducing the number of support tickets by 20%.

CERTIFICATIONS

Cybersecurity Job Stimulation

REFERENCES

Available on request