

# OLUWAFEMI ADESEGHA

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## PERSONAL STATEMENT

To obtain a challenging and rewarding position in a progressive organization where my abilities will enable me make strong, immediate impact and allow me the opportunity for career growth and advancements.

## SKILLS

- **Web Design & Development:** Skilled in the use of web design and programming technology tools such as Wordpress, HTML5, CSS3, Bootstrap 4, JavaScript ES6, DOM Manipulation, JQuery, Node.js, Hyper Terminal CLI/Git Bash Shell.
- **Windows Server Installation and Configuration:** Installing and configuring of Windows Server Operating Systems in preparation of the environment for Oracle web based/enterprise software installation and configurations. Installed and configured windows server 2008 and 2012 respectively.
- **Software Implementation:** Installing of production and training versions of Oracle Opera Hospitality web based software, configuring of the software, running of patches to upgrade the software from a lower version to a higher version as proposed by Oracle for the purpose of fixing bugs discovered on the previous version or to maintain relevance with a currently released version. Making of appropriate contingency plans for downtime during the hours of implementation. Networking and installing of the software on the workstations/client PCs in various departments of the hotel for use by the end users. Implemented fresh install and upgrade/patches and software routine maintenance for a couple of hotels in the Nigerian Hospitality industry including Eko Hotel & Suites (Victoria Island), Caesars By the Lekki Coliseum (Lekki), Providence Hotel By Mantis & Accor (Ikeja), Monty Suites Hotel (Uyo), Rollace Hotel & Suites (Ajao Estate), Radisson Blue Hotel (Ikeja), Best Western Plus (Ibadan), Best Western Elomaz Hotel (Benin), Protea Hotel (Victoria Island), Leola Hotel (Victoria Island) to mention but a few.
- **Software Backup Implementation:** Implementing of software backups in handling uncontrollable situations of system breakdown during hotel's operations. Implemented both Oracle RMAN backup and Opera Schema Maintenance Tool (OperaSMT) backup for hotels as contingency plans in handling system restore when system goes down.
- **Users' Training:** Scheduling and facilitating of days of intensive training on the Oracle Hospitality software for hotels' managerial team as well as the employees of the various departments.
- **Customer/Clients Support & Reporting:** Providing of onsite & remote technical supports to clients by attending to clients' logged cases on the company's support portal. Regularly monitored and resolved logged cases in the company's case ticketing system and collaborated with colleagues in other team in resolving cross-team & cross product technical issues for the clients. Escalating of unresolved issues to the Oracle Opera Level 2 team and following up to ensure swift resolution to the issues in a timely manner. Providing of office and project tasks report to the company's management on daily work output.

## **WORK EXPERIENCE WITH DATES**

### **Ultra Spark Lab.**

**Web Design & Development (Intern):** June 2019 – Present

**Responsibilities:** Learning and participating in the implementation of Web Design & Development projects using Wordpress, HTML5, CSS3, Bootstrap 4, JavaScript ES6, JQuery, Node.js.

### **Current Link-Systems.**

**Oracle Hospitality Opera Product Specialist & Technical Support:** Oct 2017 – May 2019

**Responsibilities:** Software Deployment, Users' Training & Technical Support.

## **EDUCATIONAL INSTITUTIONS, QUALIFICATIONS WITH DATES:**

- Houdegbe North American University, Benin Republic (HNAUB): Bachelor of Science BSc. Computer Science Certificate (2010-2014.)
- Dvast Computers Training Center Ire-Akari Estate Road, Okota Isolo, Lagos: Diploma In Desktop Publishing & Systems Engineering Certificate (2006-2007.)
- Mushin Boys High School (M.B.H.S.), Okota School Complex, Okota, Ile-Iwe, Lagos State: Senior School Leaving Certificate (2002-2008.)
- Bethma Achievers Private Primary School, Ago Palace Way, Ago, Okota, Lagos State: First School Leaving Certificate (1996-2002.)

## **OTHER CERTIFICATIONS WITH DATES**

- (IIHT) Cisco Certified Network Associate (CCNA) Certification in view
- Google Certificate of Course Completion in Fundamentals of Digital Marketing (2019 – No Expiration)
- Udemy Certificate of Course Completion in Web Design (2019 – No Expiration)
- Oracle Certificate of Accreditation, Level 1 Oracle Support (2018 – No Expiration)

## **HOBBIES AND INTEREST**

Making impact & studying.

## **REFERENCES**

Available on request.