OLUWATOBI SOBAMIWA

Software Engineer Intern

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WORK EXPERIENCE

Crew Member

McDonald's

📅 Sep 2023 - current

- Providing excellent customer service by taking orders in a timely manner, preparing food to company standards, and ensuring orders are delivered with a friendly attitude.
- Demonstrating outstanding performance through consistent achievement, such as being awarded "Star of the Shift" three times and earning "Employee of the Month" recognition, while also significantly enhancing operational efficiency by reducing order processing times by a substantial amount through dedication and effective teamwork
- Resolved all customer disputes and returns with a 98% satisfaction rate by getting feedback from the store's customer portal, ensuring brand loyalty.

Volunteer

Hospice in the Weald

📅 Aug 2017 - Aug 2019

- Providing compassionate care and companionship to hospice patients, offering emotional support, engaging in conversation, and aiding with activities based on their individual needs and preference.
- Helping with various tasks within the hospice facility, such as supporting meal services, light housekeeping, administrative duties and partaking in fundraising events to support the organization's mission.

Part-time Festive Colleague

Tesco

📅 Oct 2017 - Jan 2018

- Assisting customers during busy festive periods, providing friendly and efficient customer service whilst maintaining a clean and organised store.
- Maintained a positive attitude and extensive knowledge of product offerings to direct customers to the merchandise they were seeking.

EDUCATION

BSc (Hons)
Physics with Foundation Year
University of Salford

📅 2019 - 2023
📍 Salford, Manchester

BTEC
West Kent and Ashford College

📅 2017 - 2019
📍 Tonbridge, Southborough

SKILLS

Programming Languages

- Python
- HTML
- CSS
- JavaScript
- Go (Golang)
- Node.js

Programming Libraries

- NumPy
- Matplotlib

RELEVANT COURSES

- HTML5 and CSS3
- Go (Golang)
- Responsive Web Design
- JavaScript Fundamentals