

OLUWATOMI OGUNBAKIN

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QUALITY ASSURANCE ENGINEER SUMMARY

- I have developed skillsets (ongoing skillsets development as well) in Software Development Quality Assurance.
- An Experienced Information Technology Services Specialist with a demonstrated history of over 10+ years in IT support (in real estate and aviation industry) and technology solutions technical operations
- Skilled in Management, Networking, Project Management, Team Leadership, and Network Administration

WORK EXPERIENCE

STEP Inclusive Transactions Company Quality Assurance Engineer

January 2022 - Present

- Creating test plan and test cases
- Testing and assuring high quality performance of solution's web app and mobile app.
- Test management using JIRA.
- Reporting and validating bugs for all components.
- Identifying opportunities for improvement and making constructive suggestions for change.
- Participating in user stories static tests.

Africa Business Intelligence Head, Technical Operations

April 2019 - December 2021

- Responsible for planning, coordinating, and executing organizational technical processes from start to finish.
- Responsible for maintaining the technical goals of the company and addressing any future potential needs.
- Responsible for making sure that all staff is working strictly within technical guidelines of project management and operational governance.
- Working with various technical staff, including engineers, project managers, and outside clients.
- Delivering advice and direction to technical staff in times of uncertainty as an excellent communicator and team builder.
- Creating and maintaining the best practice standards for technical operations.
- Manage installation technicians, lead technicians, project managers and control system programmers.
- Coordinate and participate in projects to design, develop, program, test, install and maintain specialized technical operations.

1004 HORA (1004 Estate Victoria Island) IT Support

September 2016 - March 2019

- Recommends and establishes appropriate information technology systems and processes for 1004 HORA, evaluates deployed technology to ensure compatibility and effectiveness in meeting the requirements of the association.
- Providing direction in addressing a wide range of problems involving: network architecture; process flow automation; hardware and software; server administration; wireless networking and information management.
- Developed policies and procedures for IT acquisition and utilisation.
- Provide technical support to the General manager in line with the Association's operating strategy.
- Monitoring and administering interconnected systems across the enterprise network for the Association.

- Monitoring and managing of email servers for 1004 HORA.
- Manage information technology support functions and reviews/recommend appropriate alternative system options.
- Carrying out content management on the 1004 HORA website.

MMA2 (Bi-Courtney Aviation Services Limited)
IT Support

- System support for CUSE/CUPPS (Airport Check-in & Boarding Solutions) on workstations and server.
- System support for the Flight Information Display System (FIDS).
- Providing operational support for Close Circuit Television (CCTV) infrastructure in the airport terminal.
- Providing operational support to Local Area Network (LAN) users to ensure minimal or no downtime experience.
- Troubleshooting the Airport LAN for solutions to reported problems.
- Ensuring operation/connectivity of airline operators devices at all time.
- System Support for PABX users within the airport terminal.

Advance CyberTech Limited **November 2012 - May 2013**
Field Support Engineer

- Installation and configuration of Closed Circuit Television (CCTV) System.
- Installation and configuration of Access Control Devices (Biometric solution inclusive).

National youth service corps. Akwa Ibom **July 2010 - June 2011**
Corp member

Worked as an electrical engineer at Urue Offong Oruko local government secretariat.

Ericsson Nigeria Limited **June 2006 - May 2007**
Industrial Trainee

- Worked with various Transmission modes, methods and types.
- Worked on Ericsson microwave radio i.e. the point to point radio (Mini Link TN & E) and point to multipoint radio. (Mini Link BAS).
- Microwave network planning: Calculation of Link Budget to determine the availability of radio hop, using TEMS Link Planner by adhering to site nominal coordination provided by RF Planners.
- General Packet Radio Service (GPRS) Solutions.
- MTN Nigeria Mobile Packet Backbone Network solution design.
- Celtel Nigeria (formerly Vmobile Nigeria) Mobile Backbone Network solution design.

EDUCATION

Unicaf University Zambia MBA/Management Information System	December 2020 - Present
Lagos State Polytechnic, Ikorodu, Lagos HND, Electrical/Electronic Engineering Technology Upper Credit Grade	September 2007 - October 2009
Lagos State Polytechnic, Ikorodu, Lagos HND, Electrical/Electronic Engineering Technology Upper Credit Grade	June 2003 - July 2005
Igbobi College Yaba, Lagos Senior School Certificate Examination (NECO) 6 Credits	September 1995 - August 2000

HOBBIES & INTERESTS

Love to impart people positively, lover of good music and learning new things.

SKILLS & PROFICIENCIES

Proficient in written and spoken English	Meticulous and excellent attention to details
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Manual tester



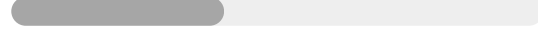
Workflow design using Jira



Test Plan development



Cypress.io



JavaScript



Test management using Jira



Test Case development



TRAINING/CERTIFICATION

Automate Manual Testing with TestComplete

- TestComplete Introductory Training
- Zephyr Squad Manual Test Engineer
- TestComplete Mobile Automation Engineer
- Introduction to Quantum Computing.
- Operational Excellence Foundations
- Information Technology Infrastructure Library-ITIL(**Training**)
- Core Solutions of Microsoft Exchange Server (**Training**).
- Cisco Certified Network Associate (**Training**).
- Effective Project Management Course (**Training**)
- Ericsson Wideband Code Division Multiple Access (WCDMA) System Overview. (**LZU1085418**)
- Ericsson Mobile Intelligent Network Overview. (**LZU1033633**)

REFERENCES

- Available on request
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