| | Impac |
|-------------|--|
| Feasibility | High |
| High | Implementing an electronic health record (EHR) system Launching telemedicine services Automating patient appointment scheduling |
| Low | Expanding into specialized care (e.g., cancer treatment center) Developing a medical research facility International expansion for medical tourism |

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| Low |
| 2011 |
| Improving patient waiting room comfort |
| Offering healthy food options in the hospital cafeteria |
| Upgrading the hospital website for a better user experience |
| Developing a new niche service (e.g., alternative medicine) |
| Building a luxury VIP patient wing |
| Installing solar panels for sustainable energy |