Olga Dimova

Digital Marketing Specialist





Kyiv



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LinkedIn

Education

Donetsk State University of management

Master Management

Courses, trainings, certificates

GeniusMarketing

start date 06/2019 (period 3 months)

CyberBionic Systematics

04/2019 - 05/2019

Web-academy

01/2019 - 04/2019

IQcenter

2018 - 2019

Specialist (in the implementation phase)

Complex Web-marketing

Junior

JavaScript

Junior

Front-end Web Development

Upper-intermediate

English course

Work Experience

Element Alpha SA (Energy and Fuel)

02/2018 - 04/2019

Logistic Consultant

- participation in full-scale launch of the Ukrainian office;
- managing of payments, cash deposits;
- controlling of due dates, credit capacity, open account available balance, insurance expiry date;
- controlling of Open Account deals and deals under Letter of Credit:
- Letter of Credit creating;
- design and creating daily/weekly/monthly operation reporting;
- creating refunds and offsets of paid amount;
- cargo storage costs calculations;
- urgent support for trade finance department;
- trader's requests treatment;
- coordinating shipment;
- loading discharge;

- credit exposure reporting;
- calculation of financing and insurance costs;
- import/export contract preparation;
- control and accounting of accompanying documents;
- market research;
- gathering information for new business projects;
- preparing calculation for new future business of recycling used tyres in Ukraine.

Groupe SEB Ukraine (Retail)

08/2017 - 02/2018

02/2012 - 09/2015

Unilever Ukraine (FMCG)

DANONE Ukraine (FMCG)

08/2010 - 02/2012

Customer service specialist

- creating invoices for import;
- creating procedure for work with different customers and for specific CS processes;
- participating in improvement and optimization business processes;
- involving in the training of new employees CS.

Senior key account administrator

- processing orders from customers:
- verifying and billing for transport services:
- making and distributing regular reports with high quality;
- timely check in prices, random check for currently SKUs, mandatory check for new SKUs and new key account;
- implementing new customers;
- solving problems with customers.

Customer service specialist

- processing orders from customers;
- communication with warehouse; partnership with charitable;
- creating request to sales department; work in comarch EDI.

Skills:

→ organization systems and tools		
□ SAP	□ EDI	
□ ERP system	collaboration s	oftware
→ web development		
☐ HTML5	□ CSS3	
JavaScript	☐ GitHub	
→ creativity		
sketching	poetize	
Language Skills		
English	Ukrainian	Russian
upper intermediate	☐ fluent	native