IntelliConsult

Software Engineering - (IT314)
Prof- Saurabh Tiwari

Group 1

202301027 PATEL OM PIYUSHBHAI (Group Leader)
202301037 BHAVYA SHAILESH BODA
202301010 VARSHIL JAYESHBHAI PATEL
202301005 ARYAN PATEL
202301044 SANGHANI KAVY MANISHBHAI
202301054 MANAV KALAVADIYA
202301060 NEERAJ VANIA
202301059 SHRADDHA RATHOD
202301046 DHRUV MALANI
202301001 VED KOTADIYA
202301013 PARMAR SMIT HARISHBHAI

4. E-Prescription vs. Patient Feedback (Module 5)

- **Conflict:** Patients may want to submit feedback immediately after a call, but doctors might still be finishing e-prescriptions or consultation notes.

- **Stories Involved:**

    o **User Story 5.2**: Provide Feedback
    o **User Story 5.3**: Create & Send E-Prescription

- **Resolution:**

    o Trigger feedback prompt only after a prescription is sent.
    o Allow delayed feedback submission via dashboard to avoid interruption.

5. Payment Timing Inconsistency (Module 2 Vs Module 6)

- **Conflict:** There's a contradiction between when payment occurs in the appointment booking workflow. User Story 2.3 suggests immediate slot blocking after booking, while User Story 6.1 indicates payment happens after pre-visit

form completion but claims payment is required "before joining the call" to finalize booking.

- **Stories Involved:**

  - o **User Story 2.3:** Book Appointment with Doctor
  - o **User Story 6.1:** Pay for Consultation Securely

- **Resolution:**
  - o Payment occurs immediately after the patient fills out the pre-visit form not just for video call consultancy but for all types of consultancies .