



# **Dhirubhai Ambani** **University** Technology

Formerly DA-IICT

**IntelliConsult**

**Software Engineering - (IT314)**  
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#### **Module 4:-**

Front of the card	Back of the card	Elicitation Technique Used
<b>User Stories</b>		
<b>User Story 4.1:- View AI Prioritized Queue</b> <ul style="list-style-type: none"> <li>Front of Card: As a doctor, I want to see my list of consultations for the day prioritized by urgency so that I can attend to the most critical cases first.</li> </ul>	<ul style="list-style-type: none"> <li>Given a doctor is logged in to their dashboard.</li> <li>When the dashboard loads.</li> <li>Then the system fetches all appointments for the current day, sorts them in descending order based on the AI urgency score, and displays the prioritized list in the</li> </ul>	<p>Questionnaires(Google Form Survey)</p> <p>Doctor's Review(Interviewing)</p> <p>Prototyping</p>

	<p>"Today's Queue" panel.</p> <ul style="list-style-type: none"> <li>• And the system color-codes the urgency score for quick visual identification.</li> </ul>	
<p><b>User Story 4.2: Manage Availability</b></p> <ul style="list-style-type: none"> <li>• Front of Card: As a doctor, I want to manage my schedule by blocking off time so that patients cannot book appointments when I am unavailable</li> </ul>	<ul style="list-style-type: none"> <li>• Given the doctor is on their "Schedule Management" page.</li> <li>• When the doctor selects a date/time range and clicks "Mark as Unavailable".</li> <li>• Then the system updates the doctor's availability schedule in the database, making those slots unbookable.</li> <li>• And the system refreshes the calendar view to reflect the new block.</li> </ul>	<p>Interviewing Doctors</p> <p>Prototyping</p> <p>Analysis of Existing Systems or Documentation</p>

## **Module 5:-**

Front of the Card	Back of the card	
User Stories		
<p><b>User Story 5.1</b></p> <ul style="list-style-type: none"><li>As a patient or doctor, I want to join a secure video call at the scheduled time so that we can conduct the consultation.</li></ul>	<ul style="list-style-type: none"><li>Given it is the scheduled time for an appointment.</li><li>When either user clicks the "Join Call" button.</li><li>Then the system initiates and establishes a secure, end-to-end encrypted video call session between the two users.</li><li>And the system's call interface provides controls for muting audio and disabling video.</li></ul>	<p>Prototyping</p> <p>Interviewing</p> <p>Risk Analysis</p> <p>Questionnaires / Surveys</p>

<p><b>User Story 5.2</b></p> <ul style="list-style-type: none"> <li>As a patient, I want to provide feedback on my consultation so that I can share my experience.</li> </ul>	<ul style="list-style-type: none"> <li>Given it is the scheduled time for an appointment.</li> <li>When either user clicks the "Join Call" button.</li> <li>Then the system initiates and establishes a secure, end-to-end encrypted video call session between the two users.</li> <li>And the system's call interface provides controls for muting audio and disabling video.</li> <li>system saves the feedback to the database and hides the prompt.</li> </ul>	<p>Questionnaires(Google Form Survey)</p> <p>Brainstorming</p>
<p><b>User Story 5.3</b></p> <ul style="list-style-type: none"> <li>As a doctor, I want to create and send a digital e-prescription during or after a call so that the patient can get their medication.</li> </ul>	<ul style="list-style-type: none"> <li>Given a doctor is in the post-consultation view.</li> <li>When the doctor fills out the prescription form and clicks "Send Prescription".</li> <li>Then the system generates a digitally signed</li> </ul>	<p>Use Cases and Scenarios</p> <p>Interviewing with Medical Experts (includes doctors, chemist)</p> <p>Analysis of Existing Systems or Documentation</p> <p>Risk Analysis</p>

	<p>PDF of the prescription.</p> <ul style="list-style-type: none"> <li>• And the system saves the file to the patient's records and makes it accessible for download from the patient's dashboard.</li> </ul>	
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## **Module 6:-**

<b>Front of the Card</b>	<b>Back of the Card</b>	
<b>User Stories:-</b>		
<p><b>User Story 6.1: Consultation Payment</b></p> <ul style="list-style-type: none"> <li>• Front of Card: As a patient, I want to pay for my consultation securely before joining the call so that the booking is finalized.</li> </ul>	<ul style="list-style-type: none"> <li>• Given a patient has submitted their pre-visit form and is on the payment page.</li> <li>• When the patient enters valid payment details and confirms the payment.</li> <li>• Then the system securely processes the transaction via the integrated payment gateway.</li> </ul>	<p>Questionnaires(Google Form Survey)</p> <p>Prototyping</p>

	<ul style="list-style-type: none"> <li>• And upon successful payment, the system updates the appointment status to "Confirmed &amp; Paid" in the database.</li> <li>• And if payment fails, the system displays a clear error message.</li> </ul>	
<p><b>User Story 6.2: Doctor Earnings Dashboard</b></p> <ul style="list-style-type: none"> <li>• Front of Card: As a doctor, I want to view my total earnings so that I can track my income from the platform.</li> </ul>	<ul style="list-style-type: none"> <li>• Given a doctor is logged in and navigates to the "Earnings" page.</li> <li>• When the page loads, the system fetches the doctor's transaction data, calculates key metrics ("Total Earnings," etc.), and displays them on the dashboard.</li> <li>• And when the doctor applies a date range filter, the system re-queries the data and updates the dashboard to reflect the selected period.</li> </ul>	<p>Prototyping</p> <p>Use cases and Scenarios</p>