OM MAKWANA

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Professional Summary

Results-driven Full Stack Developer with a strong background in React.js, Node.js, MongoDB, Java, and DevOps. Proven experience in software development, IT troubleshooting, AV setup, and customer service. Adept at problem-solving, technical documentation, and security monitoring, with a passion for creating scalable and efficient solutions.

Technical Skills

Programming & Development

- Front-end: React.js, JavaScript, HTML5, CSS3, Bootstrap
- Back-end: Node.js, Express.js, Java (Spring Boot), Python (Django, Flask)
- Databases: MongoDB, MySQL, PostgreSQL, Firebase Fire store
- DevOps & Cloud: Docker, CI/CD Pipelines, GitHub Actions
- Tools & Platforms: Visual Studio Code, IntelliJ, Android Studio

IT & Security

- IT Troubleshooting & Technical Support
- AV Setup & Configuration
- Cybersecurity Awareness & Asset Protection
- Networking & System Monitoring

Soft Skills

- Strong Problem-Solving & Critical Thinking
- Effective Communication & Collaboration
- Adaptability & Quick Learning
- Customer Service & Relationship Management

Education

- George Brown College, Toronto (September 2022 Present)
- **Advanced Diploma in Computer Programming and Analysis**

Certifications

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Awarded **Dean's List recognition** for academic excellence from **Semester 2 to Semester 5** at **George Brown College**.

Work Experience

Full Stack Developer | Personal & Freelance Projects (2023 – Present)

- Developed a Microservices-Based Room Booking System using Java, Spring Boot, Docker, MySQL, and PostgreSQL.
- Created a **Bus Transit Management System** with **Database Query & Management** for tracking buses, routes, and schedules.
- Built a **Weather App** using **React.js**, **Node.js**, **and Open Weather API**, integrating real-time API calls and dynamic UI updates.
- Implemented CI/CD Pipelines with Docker & GitHub Actions for automated deployment and testing.

Front of House | Nando's Restaurant, Toronto (October 2022 – September 2024)

- Provided personalized customer service with a strong focus on customer engagement.
- Assisted with IT troubleshooting, payment processing, and inventory control.
- Collaborated with team members and management to ensure smooth restaurant operations.

Loss Prevention Associate | Walmart, Toronto (September 2021 – Present)

Monitored CCTV surveillance & security alarms to prevent loss and theft.

- Conducted security audits, patrolled premises, and maintained detailed incident reports.
- Assisted in emergency response procedures and collaborated with law enforcement when necessary.

Concierge | Regal Security, Toronto (September 2020 – August 2021)

- Managed front desk security operations, including visitor management & monitoring.
- Conducted regular patrols and responded to emergency situations to maintain safety.
- Assisted property management in implementing security protocols and handling resident inquiries.

Volunteer Experience

Student Life Volunteer Squad | George Brown College (December 2022)

X Awarded for outstanding contribution to the George Brown community

- Assisted in organizing and setting up technical equipment for events.
- Provided IT and AV support to ensure the smooth execution of campus activities.

Projects & Relevant Experience

Computer Hardware Assembly & Troubleshooting (College Project)

- Assembled and configured desktop computers, diagnosing and resolving hardware/software issues.
- Improved technical problem-solving skills by troubleshooting real-world IT challenges.

Audio-Visual Setup for College Events (Volunteer Work)

- Set up and configured projectors, sound systems, and live-streaming setups.
- Troubleshoot AV issues in real time, ensuring seamless event execution.