

# "Krupa's Foods App" Feedback

Since you have been using the "Krupa's Foods App" over the past 2 weeks, I would like to request you to please take out at the most 5-10 minutes to fill out this feedback to provide an assessment of the product I have developed for you.

Most of the questions here can be answered with a "Yes" or a "No." In some cases, for some questions, if there is any issue you notice, I would urge you to use the "Other" option and briefly describe the issue that is hindering your experience. The "Other" option can also be used for any other form of elaboration.

Q1. Your Name \*

Krupali Kavle

Q2. On a scale of 1-10, how would you rate the user interface (UI) and user experience (UX) of the app? \*

12345678910

Difficult to Navigate

☐

☐

☐

☐

☐

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☒

Easy and Intuitive to use

Q3. (Optional) Briefly describe why you chose the above rating.

I am very satisfied with the application and how it looks. It was very easy to understand and learn how to use, it feels just like any other app on my phone that is made by large companies. Props to you!

Q4. Are you able to access your orders from across your devices? (iPhone and Mac)? \*

☒ Yes

☐ No

☐ Other:

Q5. Do you feel comfortable storing your data in the app given the highly secure and sandboxed nature of the app? \*

☒ Yes

☐ No

☐ Indifferent

☐ Other:

Q6. Are you able to easily switch between managing different products, and is the user interface updating to show you information that is relevant to the product you have chosen? \*

☒ Yes

☐ No

☐ Sometimes

☐ Rarely

☐ Other:

Q7. Are you able to easily store your stock and view your inventory? \*

☒ Yes

☐ No

☐ Other:

Q8. Are you able to delete stock entries? \*

☒ Yes

☐ No

☐ Other:

Q9. Are you able to place orders on backorder even when enough stock is not available? \*

☒ Yes

☐ No

☐ Other:

Q10. Does the software alert you when there are orders that do not have sufficient stock to be able to fulfill them? (Backorder alert in Stocks Tab) \*

☒ Yes

☐ No

☐ Other:

Q11. Does the remaining stock update as per expectations when you add a new order? \*

☒ Yes

☐ No

☐ Other:

Q12. Are you able to store and easily access details about any orders you add? (Customer details, Date/Time, Delivery Address, Quantity Ordered, Amount Paid, Order Notes) \*

☒ Yes

☐ No

☐ Other:

Q13. Has the AI-assisted order auto-fill proven to be a useful feature to simply the orders process? \*

☒ Yes

☐ No

☐ Other:

Q14. Are you being alerted when you (accidentally or intentionally) try to place an order that is causing you a monetary loss? \*

☒ Yes

☐ No

☐ Other:

Q15. Are you able to edit existing orders in case the customer asks for a change in quantity, price, payment method, or otherwise? \*

☒ Yes

☐ No

☐ Other:

Q16. Are you able to easily change the order status? \*

☒ Yes

☐ No

☐ Other:

Q17. Has the grouping of orders based on their pending/completion status proven to be upto your expectations? \*

☒ Yes

☐ No

☐ Other:

Q18. Are you able to delete orders? \*

☒ Yes

☐ No

☐ Other:

Q19. Have you found the feature to import details from your device's contacts to be a useful feature to save time? \*

☒ Yes

☐ No

☐ Other:

Q20. Have you been able to edit a customers details in case there is a change in address or phone number for their contact? \*

☐ Yes

☐ No

☒ Other: I have not found the need to do this as of now but I just tried to do this and it works as per my expectation.

Q21. Are you able to correctly view your profits and revenues in the "Analytics" section? \*

☒ Yes

☐ No

☐ Other:

Q22. Does the analytics section allow you to, as per your requirements, allow you to view a graphical representation of your profits and revenue for your selected date range? \*

☒ Yes

☐ No

☐ Other:

Q23. Are you able to generate bills/invoices with ease? \*

☒ Yes

☐ No

☐ Other:

Q24. Have you noticed any bugs or malfunctions in the software in your experience? \*

If not, choose "No". Otherwise, please describe the issue(s) in detail.

☒ No

☐ Other:

Q25. Is there any particular existing feature that you really liked? \*

Yes ! The automatic feature to add the orders is superb, I found it really useful to save time when adding orders since most of my orders these days are recieved via WhatsApp. Same goes for the feature to import details from contacts, it helped me save a lot of time. The revenue charts are also very good and tapping on them allows me to specific details, these are some really good features that I did not expect to be there but I am very happy with them.

Q26. Is there any particular existing feature that you found cumbersome or difficult to navigate? \*

No, the usage so far has been very good and nothing was difficult to understand.

Q27. Do you think there is any room for improvement in any of the existing features? \*

I really liked the fact that the data is shared on my MacBook and iPhone, and that gave me an idea that since my sister and nephew also occasionally assist me with bringing in new clients, it would be useful to have a feature to have the data shared with their devices also so they can also add orders and stock. Maybe this can be added in a future version.

Also, it would be good if I could set a selling price and the app could automatically calculate the price for the order based on the quantity of the product I select. Currently, the price needs to be entered manually which is not a bad experience but there is definitely room for improvement here.

Q28. Do you have any recommendations for future enhancements? \*

Nothing apart from the ones I mentioned in Q27.

Q29. As we come to the conclusion of this initial development process, do you feel like the product I built has helped you in the management of "Krupa's Foods?" \*

Yes. Definitely. Thank you so much for this excellent app. I am really happy with this and it has helped me make the order taking process so much simpler and easy to do. I am much less worried about forgetting to deliver orders now and being able to see all the calculated profits and revenue is also a great feature. Generating invoices has also made it easy for me to send the bill to some customers who request the invoice. Overall I am very satisfied with the app and it meets all my expectations and has so many good features that I did not expect to be there and all of this has definitely helped me in managing Krupa's Foods.

You have made it to the end! Thank you for taking your time out.