



Key Insights

- No-show Rate by Age Group**
 Patients aged **0–18** and **19–30** have the **highest no-show rates**, indicating that younger individuals are more likely to miss medical appointments.
- No-show Rate by Gender**
 Female patients have a **slightly higher no-show rate** compared to male patients, although the difference is not very large.
- Impact of SMS Reminders**
 Patients who **did not receive an SMS reminder** had a **higher chance of missing** their appointments.
 ► This shows that **SMS reminders are effective** in reducing no-shows.
- Effect of Scholarship Status**
 Patients with **scholarships** were **more likely to miss appointments** than those without. This may reflect underlying socioeconomic challenges or access issues.