

ENIJA Z

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Introduction

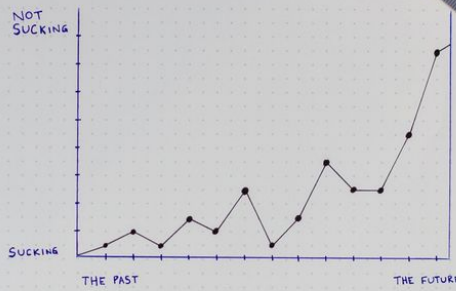


Applications has become very important nowadays. We use it in several activities in our lives. It depends on service of application based .whether, when using the phone, selling and buying , education or work !.

Applications has been managing our current world.

Our program is to tracking a transactions, Will be available for multiple services and can see the status of transactions . This helps to assign the tasks of employees more efficiently. We believe we have valuable suggestions that allow you to invest time and effort right away.

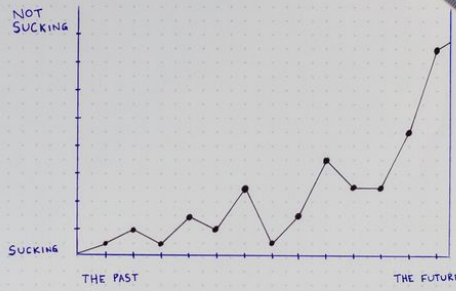
System Analysis



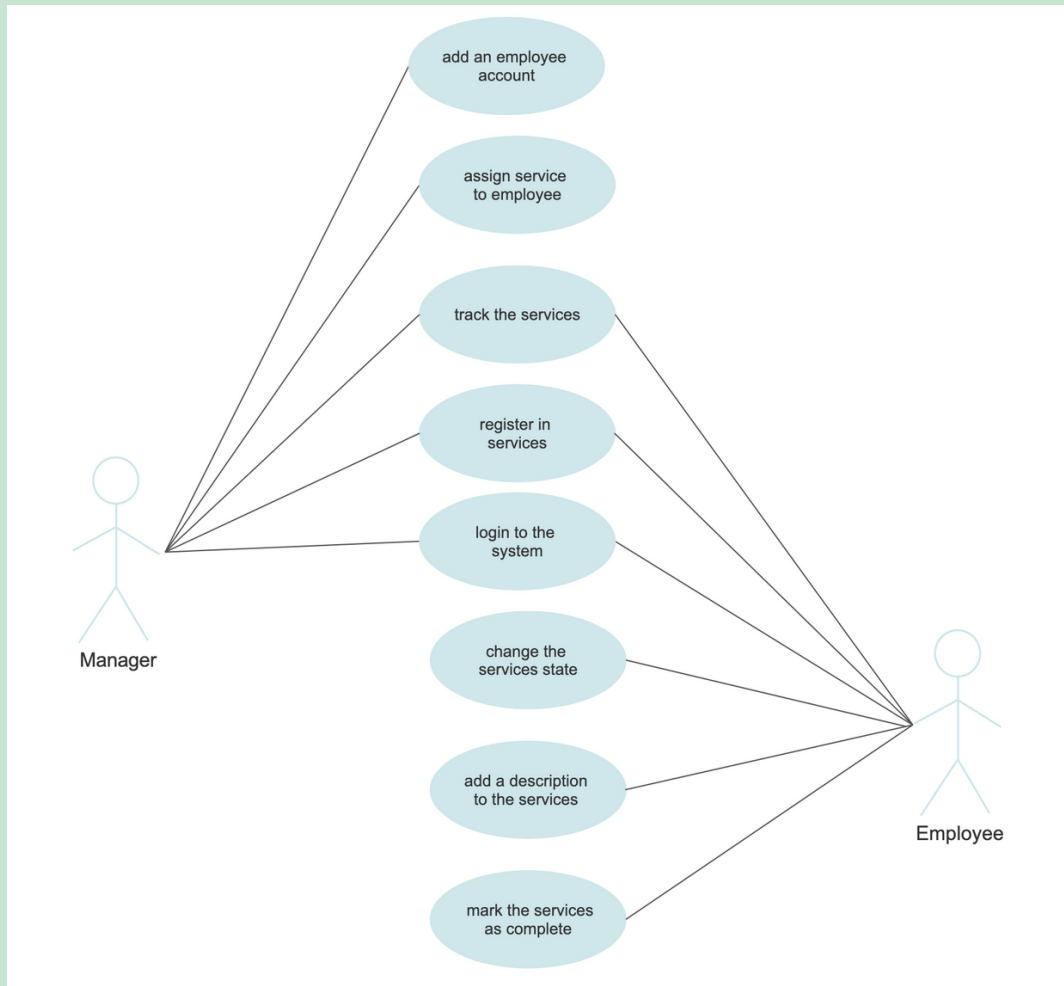
User Stories

- As a Manager, I should be able to Login to the system
 - As a Manager , I should be able Add employees
 - As a Manager, I should be able to delete or close ticket
 - As a Manager, I should be able to see list of all submitted ticket
 - As a Manager, When I click on the ticket I should be able to see relates to the details ticket
 - As a Manager, I should be able to add anew service and assign the service to employee
-
- As an Employee, I should be able to Login to the system
 - As an Employee, I should be able to update or add the status of ticket
 - As an Employee, I should be able to update or add the description to the ticket
 - As an Employee, When I click on the ticket I should be able to see relates to the details ticket
-

System Analysis

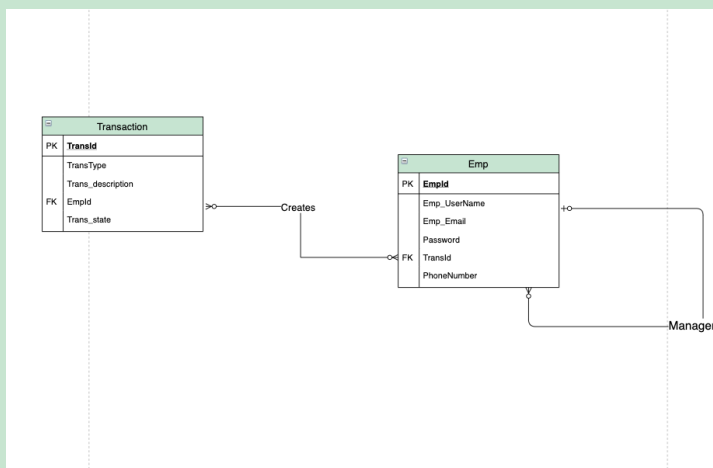


System Use-cases



System Design

ERD



Wireframes

- Login

Login

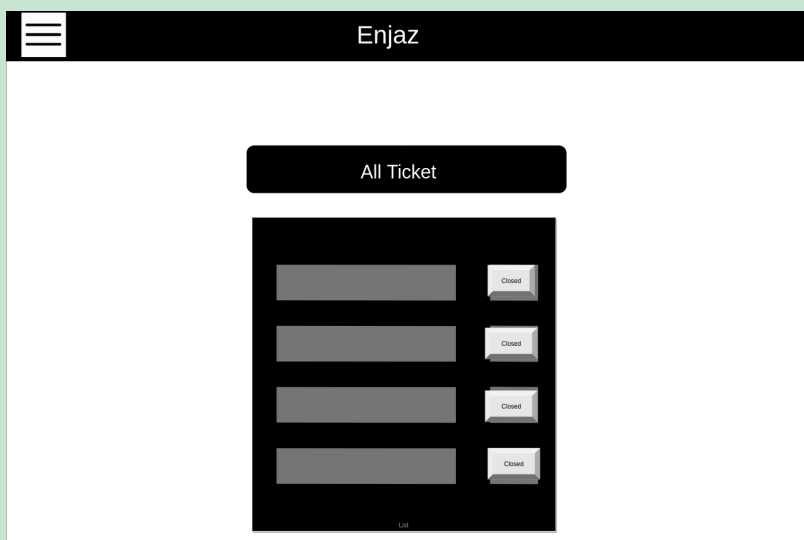
User Name:

Password:

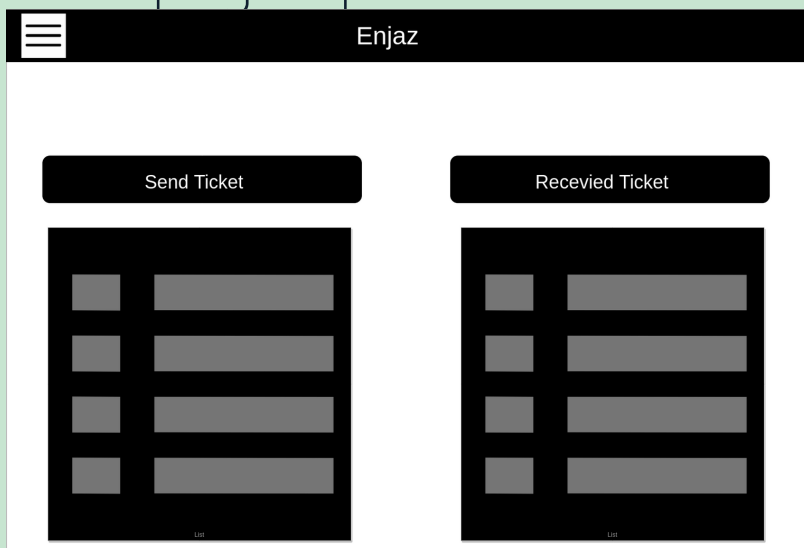
Login

System Design

- Manager profile



- Employee profile



System Design

- Add New Employee

The screenshot shows the 'Add New Employee' form within the Enjaz application. The interface includes a top navigation bar with the 'Enjaz' logo and a sidebar menu with options: 'Navbar', 'AddNewEmployee', 'History', and 'Logout'. The main form area is titled 'Add New Employee' and contains the following fields: 'fullname', 'User Name', 'password', 'Email', and 'phone'. An 'Add' button is located at the bottom right of the form.

- Edit Ticket

The screenshot shows the 'Add New Ticket' form within the Enjaz application. The interface includes a top navigation bar with the 'Enjaz' logo and a sidebar menu with options: 'Navbar', 'AddNewTicket', 'History', and 'Logout'. The main form area is titled 'Add New Ticket' and contains the following fields: 'TicketType', 'Ticket description', 'Ticket state', and 'Option 1'. An 'Add' button is located at the bottom right of the form.

- Add New Ticket

The screenshot shows the 'Add New Ticket' form within the Enjaz application. The interface includes a top navigation bar with the 'Enjaz' logo and a sidebar menu with options: 'Navbar', 'AddNewTicket', 'History', and 'Logout'. The main form area is titled 'Add New Ticket' and contains the following fields: 'TicketType', 'Ticket description', 'Ticket state', and 'Option 1'. An 'Add' button is located at the bottom right of the form.