

Contact

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(Company)

Top Skills

Linux
System Automation
Virtualization

Languages

Spanish (Native or Bilingual)
English (Native or Bilingual)

Certifications

(AC-JPA) Atlassian Certified Jira
Project Administrator
Computer Programming Specialist,
Certificate

Omar López

Systems Administrator/Programmer IV at University of Florida's
ICBR
Gainesville, Florida

Summary

Experienced System Administrator with a demonstrated history of working in biotechnology. Skilled in RedHat Enterprise Linux, system automation, virtualization, Atlassian tools, and life sciences applications.

Experience

University of Florida

9 years 10 months

Systems Administrator/Programmer IV

July 2019 - Present (10 months)

Gainesville, Florida Area

- Plan, organize, and direct initiatives and services at biotech facility.
- Lead the implementation of existing and evolving centralized campus computing initiatives.
- Create, customize and maintain web applications and websites.
- Drive medium to large IT projects leading a team of 3-5 members.
- Administrator of Atlassian stack, e.g. Jira, Confluence, Bitbucket.

IT Professional I

June 2017 - July 2019 (2 years 2 months)

Gainesville, Florida

- Managed network, compute, and storage infrastructure.
- Developed containerized application to leverage Jira API to manage and deliver genomic data sets.
- Installed, configured, and managed Atlassian stack of applications in a virtualized environment.
- Rearchitected and upgraded environmental monitoring system within \$40k budget.
- Managed IBM GPFS file system on DDN hardware.
- Designed inventory system using Atlassian's Jira and Confluence.
- Packaged and delivered 585 genomic data sets to customers using encrypted GridFTP.

End User Computing Specialist II

December 2013 - June 2017 (3 years 7 months)

Gainesville, Florida

- Developed program to automatically manage genomic datasets.
- Managed environment of over 200 workstations and instrument control workstations.
- Designed and deployed zero-touch imaging process for macOS and Microsoft Windows.
- Configured and deployed antivirus solution without disruption of service.
- Administered site-wide environmental monitoring system.

Help Desk Lead

October 2012 - December 2013 (1 year 3 months)

Gainesville, Florida

- Reduced the average time-to-completion of a service requests to three (3) business days.
- Oversaw ticketing system that surpassed 1000 service requests per year.
- Handled over 70% of all service requests submitted.
- Configured AES 256-bit hardware encrypted media for secure delivery of data.

Help Desk Technician

July 2010 - October 2012 (2 years 4 months)

Gainesville, Florida

- Developed web application for submission of reports using HTML, PHP and JavaScript.
- Provided Tier I support to 8,500+ undergraduate and graduate residents.
- Hands-on experience with Cisco and 802.1x networking, virus scanning, and DMCA policy enforcement.

Education

Santa Fe College

Associate in Science - AS, Programming & Analysis · (2019 - 2021)

Santa Fe College

Associate in Arts - AA, Political Science · (2017 - 2019)