ANWAR OMAR MARTINEZ MUÑOZ

Computer Systems Engineer

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🎓 EDUCATION

Master's Degree in ICT (Information and Communication Technologies) | Instituto de Estudios Superiores del Estado **| 2021 - 2023 (In degree process)**

Bachelor's Degree in Computer Systems Engineering | Instituto de Estudios Superiores del Estado **| 2016 - 2021**

Technical University Degree in Electronics (TSU Electrónica) | Instituto Tecnológico de Tehuacán **| 2013 - 2015**

🛠️ TECHNICAL SKILLS

- Corrective and Preventive Maintenance (PCs and Laptops)
- Structured Cabling
- GNU/Linux Systems (Debian-based)
- Basic knowledge of SQL (queries and relational databases)
- Multimeter usage

💡 SOFT SKILLS

- Responsible and committed
- Problem-solving attitude
- Adaptable to teamwork and new technologies

🌎 LANGUAGES

- Spanish – Native
- English – Basic (Currently learning through immersive methods focused on listening and repetition of native content)

WORK EXPERIENCE

Freelance IT Technician – Personal Clients | Feb 2024 - Present.
- Performed maintenance and repair of desktop and laptop computers.
- Provided GNU/Linux support for a personal database project.

Technical Support Engineer – Tecnosinergia Guadalajara, Jalisco | Feb 2024 - May 2024.
- Performed diagnostics and repair of computer equipment under warranty.
- Solved hardware and software issues reported by customers.

IT Intern – GDI Uniformes | Tehuacán, Puebla | March 2021 – September 2021.
- Provided maintenance to desktop and laptop computers.
- Delivered on-site and remote technical support using tools such as Anydesk, Microsoft Teams, and TeamViewer.
- Gained experience in structured cabling and printer maintenance.

Primary Level Tutor - ITADI (INSTITUTO DE TECNOLOGIA AVANZADA Y DESARROLLO INTEGRAL) Ing. Aurora Cepeda | Tehuacán, Puebla. | 2018 - 2020.
- Taught children from 2nd to 5th grade in regularization programs.
- Designed personalized study plans according to each student's needs and learning objectives.

IT Technician - Informática Aplicada en Tehuacán Ing. Valentino | Tehuacán, Puebla. | February 2017 – August 2017.

📚 ADDITIONAL TRAINING

- Basic Structured Cabling Course – Conducted by Tecnosinergia (2 hours per day), 2023