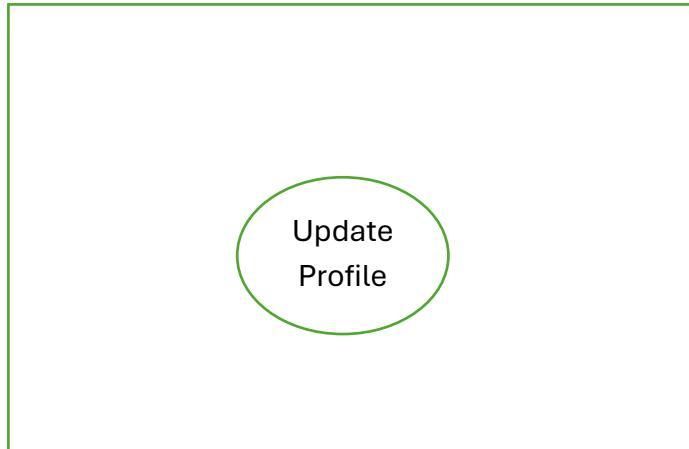
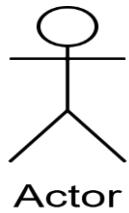
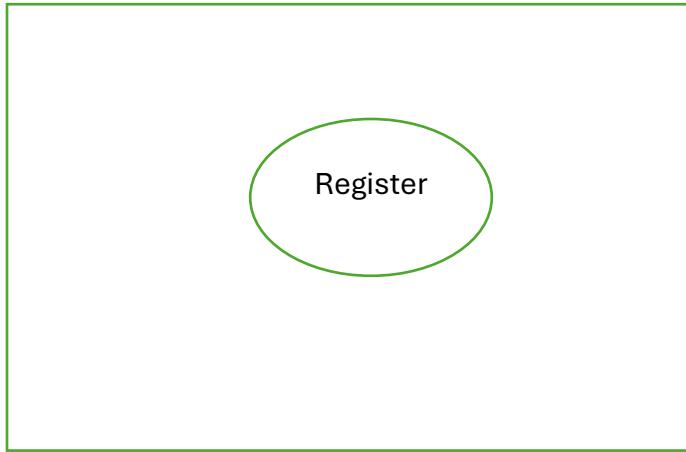
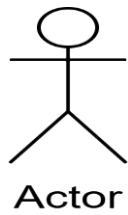


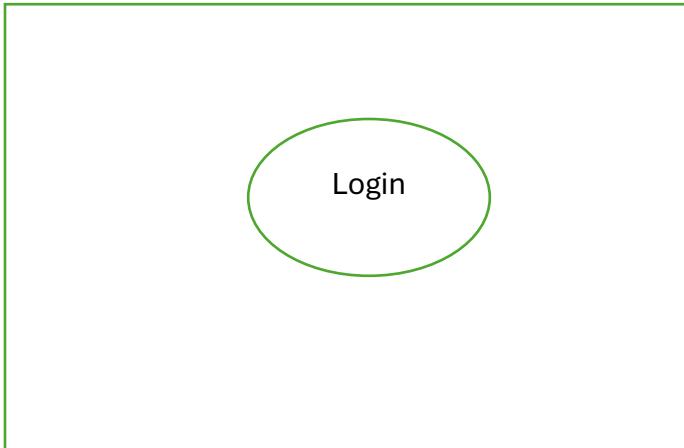
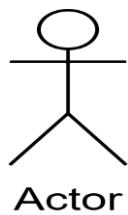
<b>Actor</b>	Authenticated User
<b>Pre-Condition</b>	User is logged in
<b>Steps in the Scenario</b>	User opens profile page System retrieves user information System displays profile details
<b>Post-Condition</b>	User profile is displayed



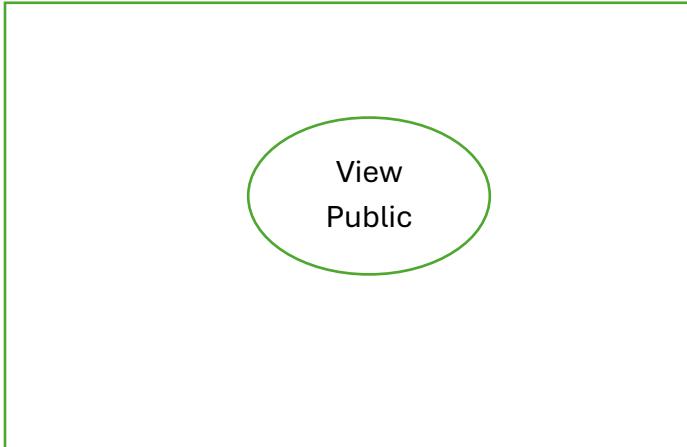
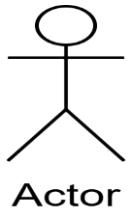
<b>Actor</b>	Authenticated User
<b>Pre-Condition</b>	User is logged in
<b>Steps in the Scenario</b>	User opens edit profile User updates information System validates changes System saves updated profile
<b>Post-Condition</b>	Profile information is updated



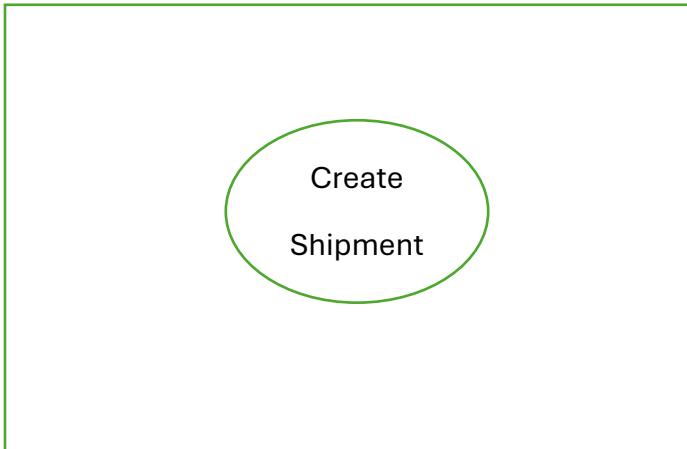
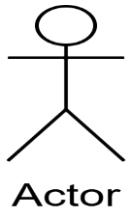
<b>Actor</b>	Unauthenticated User
<b>Pre-Condition</b>	User does not already have an account System is available
<b>Steps in the Scenario</b>	User opens registration page User enters required information System validates input System creates user account
<b>Post-Condition</b>	User account is created User can log in



<b>Actor</b>	Unauthenticated User
<b>Pre-Condition</b>	User has a registered account System is running and accessible
<b>Steps in the Scenario</b>	User navigates to login page User enters email and password System validates credentials System identifies user role (Admin, Driver, Merchant) System grants access to dashboard
<b>Post-Condition</b>	User is authenticated and redirected to role dashboard If login fails, error message is shown



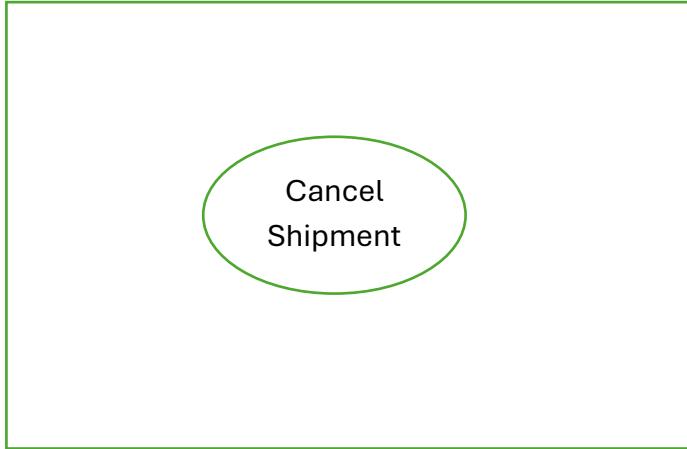
<b>Actor</b>	Authenticated User (Admin, Driver, Merchant)
<b>Pre-Condition</b>	User is logged in
<b>Steps in the Scenario</b>	Steps in Scenario: User opens profile page System retrieves user information System displays profile details
<b>Post-Condition</b>	User profile is displayed



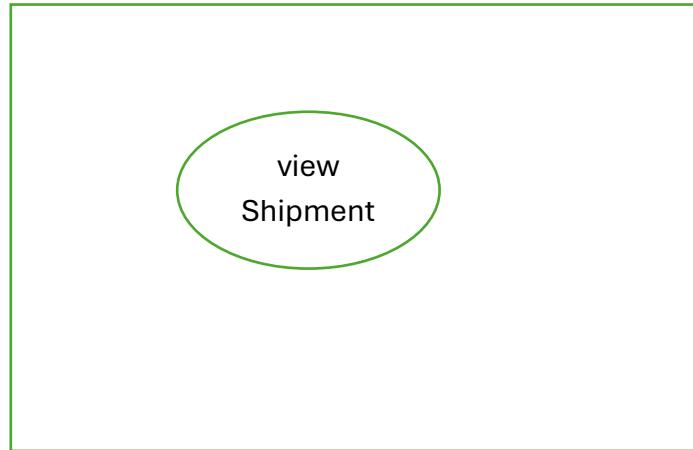
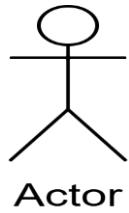
<b>Actor</b>	Merchant
<b>Pre-Condition</b>	Merchant is logged in
<b>Steps in the Scenario</b>	Merchant enters shipment details System validates information System creates shipment record
<b>Post-Condition</b>	Shipment is created and stored



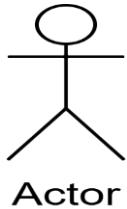
Actor



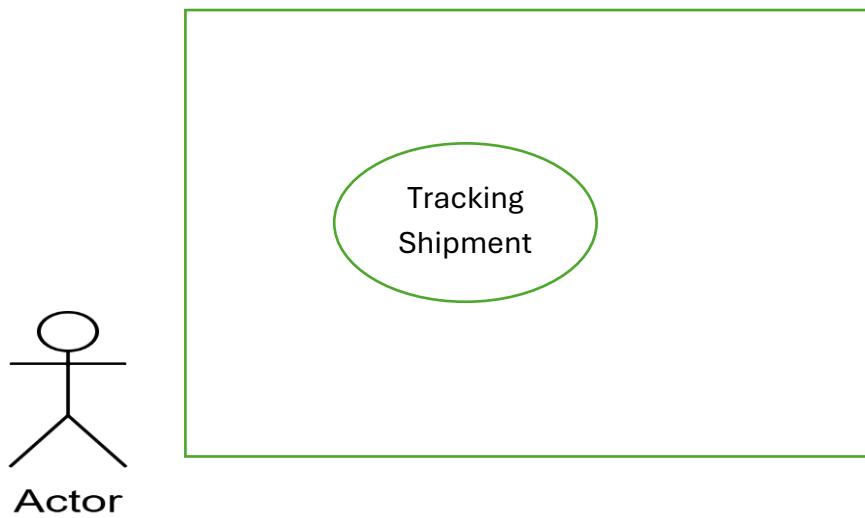
<b>Actor</b>	Merchant
<b>Pre-Condition</b>	Merchant is logged in Shipment exists
<b>Steps in the Scenario</b>	Merchant views shipment Merchant requests cancellation System verifies shipment status System cancels shipment
<b>Post-Condition</b>	Shipment status is set to canceled



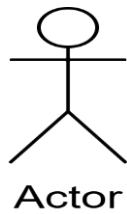
<b>Actor</b>	Merchant
<b>Pre-Condition</b>	Merchant is logged in Shipment exists in the system Merchant is authorized to view the shipment
<b>Steps in the Scenario</b>	Merchant navigates to the shipment list or search page Merchant selects a specific shipment System validates merchant authorization System retrieves shipment details System displays shipment information
<b>Post-Condition</b>	Shipment details are displayed to the merchant No data is modified



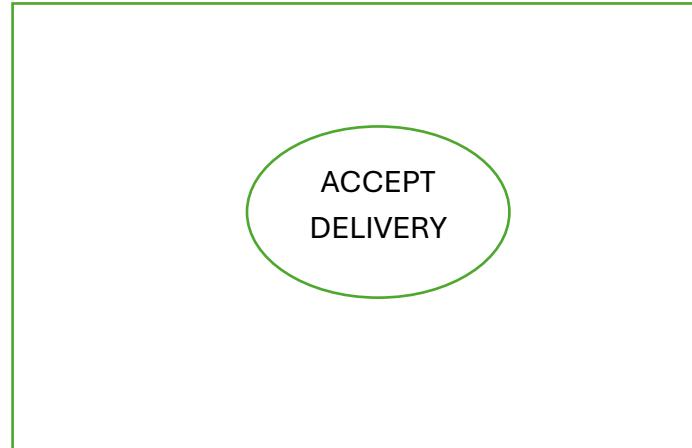
<b>Actor</b>	Merchant
<b>Pre-Condition</b>	Merchant is logged in
<b>Steps in the Scenario</b>	Merchant selects shipment System retrieves tracking history System displays history
<b>Post-Condition</b>	Shipment history is shown



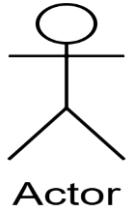
<b>Actor</b>	Unauthenticated User, Merchant
<b>Pre-Condition</b>	Shipment tracking number exists
<b>Steps in the Scenario</b>	User enters tracking number System retrieves shipment status System displays tracking details
<b>Post-Condition</b>	Shipment status is shown



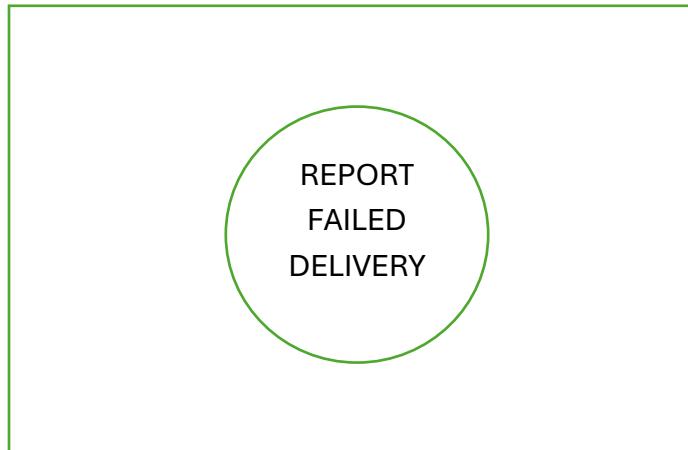
<b>Actor</b>	Driver
<b>Pre-Condition</b>	Driver is logged in Driver is available
<b>Steps in the Scenario</b>	Driver requests available deliveries System retrieves matching deliveries
<b>Post-Condition</b>	Available deliveries are displayed



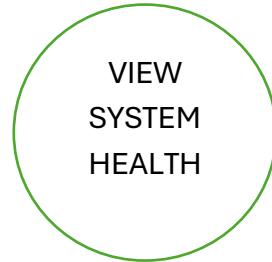
<b>Actor</b>	Driver
<b>Pre-Condition</b>	Driver is logged in Driver is available
<b>Steps in the Scenario</b>	Driver selects delivery System assigns delivery to driver
<b>Post-Condition</b>	Delivery is assigned to driver



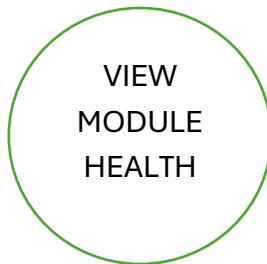
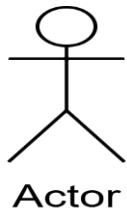
<b>Actor</b>	Driver
<b>Pre-Condition</b>	Driver is assigned to delivery
<b>Steps in the Scenario</b>	Driver updates delivery status System saves new status
<b>Post-Condition</b>	Delivery status is updated



<b>Actor</b>	Driver
<b>Pre-Condition</b>	Delivery is assigned
<b>Steps in the Scenario</b>	Driver reports failure System records failure reason
<b>Post-Condition</b>	Delivery marked as failed



<b>Actor</b>	Admin, External Monitor
<b>Pre-Condition</b>	System is running
<b>Steps in the Scenario</b>	Actor requests system health System returns status
<b>Post-Condition</b>	Health status is displayed



<b>Actor</b>	Admin, External Monitor
<b>Pre-Condition</b>	System is running
<b>Steps in the Scenario</b>	Actor selects module System returns module health
<b>Post-Condition</b>	Module health is displayed