# FATIMA ELSHEIKH

Odoo Project Manager | Senior Odoo Functional | Senior BA

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## SUMMARY

Demonstrated experience in delivering over 15 projects, requirements management and processes , accompanying the customer in project implementation through its whole life cycle, delivering with a high quality and ensuring customer's satisfaction,Strong technical knowledge and excellent interpersonal communication skills enable me to interact with a wide range of clients. Always eager to learn, grow and improve my skills, and I believe I'll be a great addition to your company which is an important asset to reach my full potential

## EXPERIENCE

**Project Manager , Canyons Business Solutions,Feb 2023-present**
- Led a team of [2] developers, functional consultants, and testers in the successful implementation of multiple Odoo projects.
- Developed project plans, timelines, and ensured timely delivery within allocated resources.
- Collaborated with clients to define project requirements, conducted gap analysis, and designed optimal solutions.
- Managed customization and configurations of Odoo modules to meet specific business needs.
- Conducted end-user training sessions and provided post-implementation support and maintenance.
- Monitored project progress, identified risks, and implemented mitigation strategies.
- Maintained strong relationships with clients, ensuring high levels of customer satisfaction.
- Managed client change requests, ensuring proper prioritization and impact assessment.
- Conducted regular project status meetings with clients and internal stakeholders.
 - Prepared comprehensive project documentation, including functional and technical specifications.

**Senior Odoo Functional BA , IATL-Intellisoft, Oct 2020-Jan2023**
- Collaborated with clients to understand their business processes and requirements
- Conducted workshops and interviews to gather necessary information for system implementation
- Gap analysis performance and transformation analysis into detailed requirement recorded in product backlog.
- Create and maintain comprehensive business requirements specifications documents
- Development aspect follow up with the technical team.
- Conducted user training sessions on how to effectively use the Odoo system
- Provided ongoing support and troubleshooting assistance post go-live Odoo Implementation
- Responsible for conducting demo sessions, key users training sessions.
- Designed functional solutions by configuring Odoo modules according to client needs

**Senior Odoo Functional BA , IATL International, July2020-Sep2020**

**Online Odoo Trainer ,Freelancer , April2020-June2020**

**Odoo software developer ,Think Tank, Sep 2018 April 2020**

**Software developer,Oxygen ICT ,August 2017-August2018**

**EDUCATION**

**MBA**, University of Garden city, Khartoum ,2023

**High diploma of Business Administration,** Sudan International University, Khartoum ,2021

**Master Computer Science-Software  Engineering,** Future University, Khartoum 2018

**Bachelor Information System and Network,** Sudan University of Science and Technology, Khartoum 2015

**Certifications**

- Odoo Functional V14.0

- Business Analysis & Process Management,  Coursera.

- Business Analysis, from Zafar Training Center.

- Project Management Processional (PMP), From Developers Point center.

## Skills

- Odoo ERP Implementation – Team Management – Multi Tasking - Communication Skills -  Leadership – Teamwork – Documentation Project Management - Requirements Gathering - Business Process Analysis - System Design and Customization - Testing- Training and Support - Stakeholder Management

## Additional Information

**Linkedin : [https://www.linkedin.com/in/fatima-elsheikh-175277132](https://www.linkedin.com/in/fatima-elsheikh-175277132)**

**My odoo channel :** https://t.me/odootalk


## References

Available upon request