

FINANCIAL COMPLAINTS | OVERVIEW

Date Submitted

12/1/2011 to 10/13/2020

TOTAL COMPLAINTS

75,513



TIMELY RESPONSE

98.1%



IN PROGRESS

283

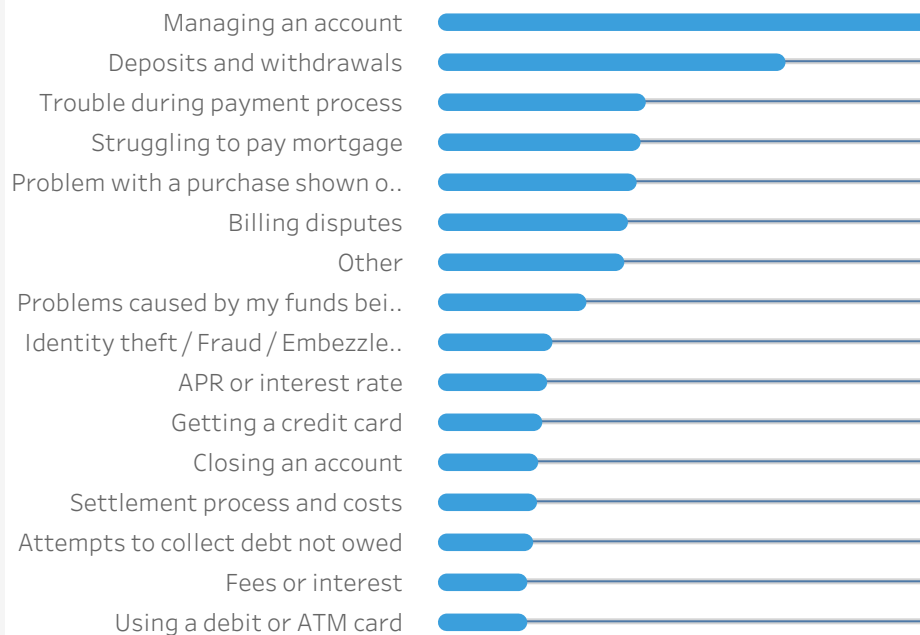
0.37%

RESOLVED AT NO COST

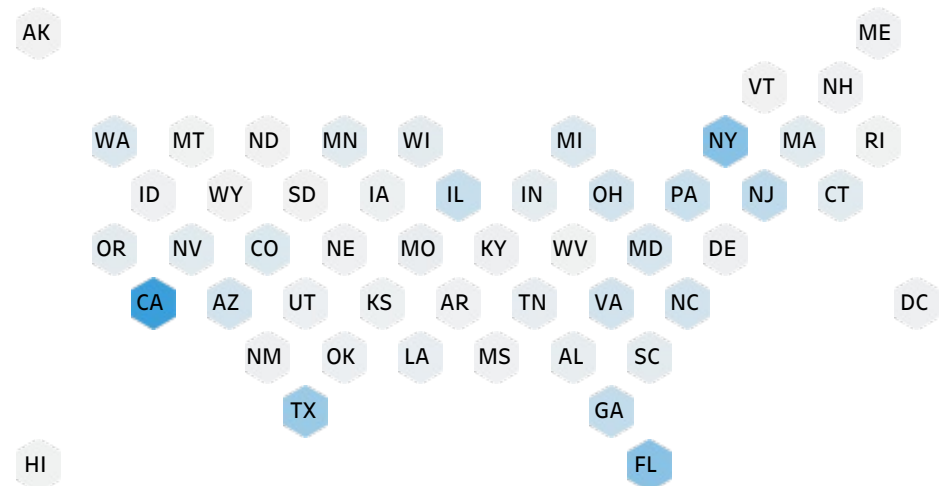
84.5%



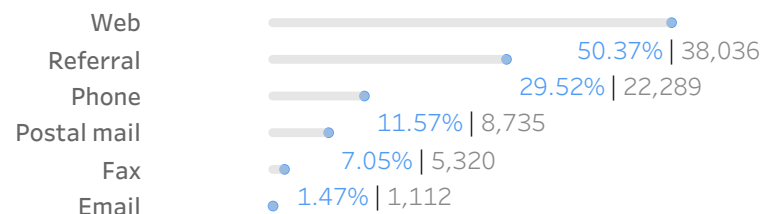
ISSUE



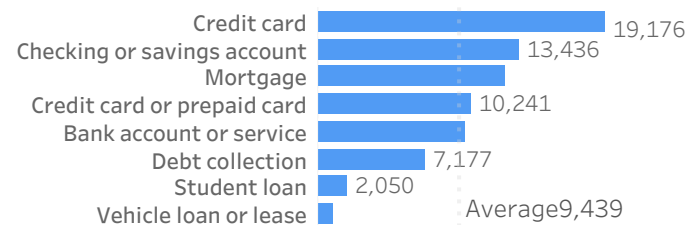
COMPLAINTS BY STATES



COMPLAINTS BY MEDIA



COMPLAINTS BY PRODUCT



% CUSTOMER DISPUTED

