



# Mohamed Mahmoud Abdelslam

I currently live in Uae

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## Objective

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Sales professional with 10+ years experience in lead generation and lead qualification, proven customer service, and communication skills to effectively fill the Sales Associate role in your company.

## Experience

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- **Multi Fruit Egypt** 2005 - 2007  
Store keeper
- **Real estate publicity department** 2007 - 2009  
Customer service  
I was Customer Service Representative works with clients who have complaints, orders, or require information about documents and how to get real estate documentation. also provide solutions that fit those individualized situations and prioritize the customers' needs at each step of the process.
- **We Company** 2009 - 2010  
Customer service  
I Answer phones from customers professionally and responding to customer inquiries and complaints. I Research required information using available resources. And Handling and resolving customer complaints regarding product sales to customer service problems.
- **Center grab al hawy** 2010 - 2012  
Sales  
Ability to achieve the required sales percentage. Proficient in communication skills and the ability to build trusting relationships with customers
- **Al ezz gallery** 2012 - 2013  
Sales  
I receive customers and direct customers to the sections appropriate to their needs within the retail store, and provide accurate information such as product features, prices, warranty services, and after-sales services for the products, as well as answering customer questions about specific products or services.
- **Arma Food Resources** 2014 - 2021  
Wholesale and retail sales representative  
I worked on all the programs SalesPuzz
- **Arma Food Resources** 2021 - 2024  
Sales Supervisor

## Education

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- high school diploma

## Skills

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- Sales
- Hard working
- Work Under Pressure
- Communication skills
- Time management
- Speed of learning and adaptation
- Complex Problem Solving
- Word
- Excel

## Projects

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- **My own supermarket**

My own project and worked in it for 5 years and gained experience in providing services and ease of communication and dealing with customers and helped me later to be a capable sales representative

## Languages

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- Arabic
- English