

# Omar Daghestani

Software Security Engineer

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Computer science graduate with 5+ years of experience in the Technical field. I am looking to join a smaller team with whom communication and teamwork are paramount. Having extensive experience working with JavaScript, I would jump at any opportunity to continue growing my skillset in the JS field at Exodus Integrity Services.

## EXPERIENCE

### Intrado

#### Technical Resource Specialist

04/21 - Present

- Responsible for supporting client notification applications and resolving technical issues within established timelines in adherence to corporate and departmental policies and procedures.
- Serve as direct client contact/ interface on notification technical support issues for notification products and services.
- Uses problem solving and troubleshooting skills to effectively resolve issues, including ownership of client communications on the issue.
- Provided customer service excellence by answering questions, resolving issues, and scheduling appointments.

### Front Range Community College

#### Student Lead Technician

09/19 - 02/22

- Provided technical support for 20,000+ enrolled students as well as faculty.
- Delivered local and remote IT support.
- Helped with the migration of our networks moving them into a new domain.
- Managed and maintained our Active Directory system.
- Ordered hardware and software for company personnel.

### Amazon

#### Warehouse associate

04/19 - 08/19

- Worked with facility machines to ship out orders.

### McDonald

#### Manager

05/16 - 03/19

- Streamlined operations and improved employee focus and productivity by prioritizing tasks prior to start of each shift.

## SKILLS

HTML 5, Css3, JavaScript, jQuery, Express.js, Node.js, Gitflow, Agile methodology, Git Bash, Git, python, Test-Driven Development (TDD), Continuous Integration, Api, MySQL

## EDUCATION

### Coding Bootcamp Certification, Columbia Engineering

06/22 - Present

- Learn through a rigorous curriculum that covers a full-stack: HTML5, CSS3, JavaScript, jQuery, Express.js, React.js, Node.js, progressive web apps, agile methodology, computer science, database theory, MongoDB, MySQL, Git, and more.\*.
- Supplemental Self-Study Topics (Python, Java, C#, Amazon Web Services) to constantly challenge myself.
- Placed in a very fast paced environment collaborating with a team of individuals to ensure a positive work environment.

### Applied Science, Computer Science, University of Colorado Boulder

05/21 - 08/22

- Exercised self-motivation and time-management skills by juggling multiple responsibilities such as schoolwork, part-time employment, community involvement and personal interests.

### Associates of Arts, Front Range Community College

09/17 - 05/20

- Exercised self-motivation and time-management skills by juggling multiple responsibilities such as schoolwork, part-time employment, community involvement, and personal interests.

## PERSONAL INTERESTS

- In my spare time, I enjoy learning piano and I play ping-pong on a competitive level.