

# Syed Omar Ahmed

• +91 7989365793 • omar.kdp@gmail.com • Hyderabad, IN • Portfolio website

## SUMMARY

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A professional technical analyst with one year of hands on experience in IT auditing at KPMG. I possess a solid foundation in evaluating and enhancing IT systems and controls. Took a break to pursue an MBA degree in Supply chain management. Proficient in data mining and data visualisation to deliver compelling business value. Looking forward to contribute my knowledge and grow along with the company.

## KEY SKILLS

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**Technical skills :** Advance Excel, PowerBI, SQL, Statistics, Python and Six Sigma Principles

**Soft skills :** Strong written and verbal communication, Problem solving, Team work and collaboration.

## PROFESSIONAL EXPERIENCE

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**KPMG** | Bengaluru, IN

Jun '21 - Jul '22

*Technical analyst*

- **Analyzed:** Conducted in-depth assessments of IT systems and controls, identifying vulnerabilities and potential areas for improvement. (Q1)
- **Tested:** Developed and executed comprehensive test plans to evaluate the effectiveness of internal controls over financial reporting and IT operations. (Q2)
- **Documented:** Prepared clear, concise, and well organised audit reports, highlighting findings, recommendations, and action plans. (Q3)
- **Monitored:** Maintained awareness of evolving regulatory requirements and industry best practices, ensuring compliance within the IT environment. (Q4)
- **Streamlined:** Implemented a new control testing framework that improved efficiency and accuracy of IT audits, saving an estimated 15% of audit time per project. (Q4)
- **Collaborated:** With cross-functional teams to implement continuous improvements in IT audit processes and controls resulting in improvement of audit efficiency

## PROJECTS

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### **Domain: Supply Chain**

- Title : *Supply chain management of customised water bottles and its impact on brand perception*
- Solution: Explained how White labelling of mineral water bottles can improve the brand value and Profit by **40%**

### **Domain: Data Analysis - Advance Excel**

- Title : *Churn Rate Analysis and Mitigation Strategy*
- Solution: Conducted detailed churn analysis to find the reason behind customers leaving the company. Used pivot table, If statement and charts to develop retention strategies for each segment, focusing on enhancing customer satisfaction and loyalty programs.

### **Domain : Data Analysis - PowerBI**

- Title : *E-commerce sales data*
- Solution: Analysed E-commerce sales data and created an interactive dashboard using filters and slicers. It enables the client to make data driven decisions that improve sales and profit.

**Domain : Data Analysis - SQL**

- Title : *International debt analysis*
  - Solution: Analyzed international debt data from the World Bank to determine the number of distinct countries, identify the country with the highest amount of debt and find the country with the lowest amount of repayments. Utilized PostgreSQL for data extraction and analysis to generate actionable insights on global debt.
- Domain : Data Analysis - Python**
- Title : *Analysing Netflix data*
  - Solution: Explored Netflix data and performed exploratory data analysis for a production company to uncover insights about movies from a particular decade by importing pandas and matplotlib libraries using Python

**EDUCATION**

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| <b>Liverpool Business School</b>   England, UK | May '23 - May '24 |
| <i>MBA in Supply Chain Management</i>          |                   |
| <b>IMT Ghaziabad</b>   Delhi, IN               | May '22 - Apr '23 |
| <i>Post graduation in Management</i>           |                   |
| <b>Reva University</b>   Bengaluru, IN         | Aug '17 - May '21 |
| <i>Bachelors in Computer Science</i>           |                   |

**Certification**

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- Six Sigma Green Belt

**Achievements**

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- Author of 4 books
- Solo travel to 4 countries