Omar Diaz Martinez

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EDUCATION

Bachelor of Business Administration, Expected Graduation – May 2025
University of North Alabama, Florence, AL
Major in Computer Information Systems | Current GPA 3.73 | Honors: Dean's List
Relevant course work: Database Development and Management, IT Infrastructure, Leadership and Organizational Behavior, Managerial Communications, Software Architecture, System Analysis and Design

WORK EXPERIENCE

Front-End Cashier, December 2023 to May 2024.
Sam's Club, Florence, AL
- Accommodated customer service to members, by addressing concerns and aiding.
- Operated registers by handling customer transactions through POS systems efficiently and accurately.
- Promoted Sam's Club membership services and encouraged members to sign up.

Hot-Shot Driver Assistance, April 2023 – August 2023
RK Sales and Services LLC, Russellville, AL
- Delivered pool furniture to various locations.
- Streamlined communication processes between driver and clients by scheduling appointments.
- Provided support in unloading and setting up pool furniture at client sites.

Front-End Cashier, August 2021 – January 2022
Wal-Mart, Russellville, AL
- Managed and operated front-end activities, through customer service, check-out lanes, and cash register.
- Processed POS system through customers' transactions at retail store.
- Monitored and replenished supplies at registers and self-checkout.

LEADERSHIP AND TEAMWORK EXPERIENCE

Group Leader, January 2024 – May 2024
Computer Information System Class 330, Florence, AL
- Functioned a project team in developing a customer relationship system.
- Designing and implementing a loyalty program to enhance customer engagement and spatial awareness.

Group Leader, August 2023 – December 2023
Marketing Class 360, Florence, AL
- Directed a project team, in conducting a comprehensive project proposal for a company.
- Analyzed target market and processed decision-making scenarios.

SKILLS

- Analyzing requirements and designing solutions
- Computer Programming Languages: Python, Java, MySQL, HTML, CSS, JavaScript, PHP
- Written and Oral communication
- Command Line Proficiency (Linux, Windows)
- Problem-Solving, Cash Handling and Management
- Team Leadership and Adaptability
- Fluent in English and Spanish