# **Omar Mohammed**

### Data Analyst

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• Contact: (LinkedIn, Github, Portfolio)

## **Profile Summary:**

As a Data Analyst with a strong background in SQL, BI tools Like Power BI, and a deep business mindset. Over 2 years of Experience in translating complex datasets into clear Insights to boost the decision- making process, with a Proven track record of enhancing business processes and growth

#### Technical Skills & tools:

**Technical Skills:** Data Analysis, Data warehouse, Business Intelligence, Data visualization, Data Cleaning, Business Intelligence Tools (Power Bi), Power Query, Excel

Programming Skills: SQL, C++, Python

**Personal Skills:** Presentation Skills, Communication Skills, Team Work, Critical Thinking, Analytical thinking, Problem Solving, Statistical Analysis

Languages: Arabic (native), English (professional)

# Work Experience & Internships:

Data Analyst at Mentorness - Internship (link) May 2024 - June 2024

• Skilled in SQL and Power BI for data analysis and visualization, with a strong analytical mindset focused on continuous learning and soft skills development.

Data Analyst at Creativa - Internship (link)

June 2024 – August 2024

- Designed and developed data analytics solutions to support business
- Assistance in preparing reports and analysis

## **Projects:**

- **1 HR Analytics :** I delved into vast amounts of HR data, extracting valuable Insights to revolutionize how talent is managed within the organization. By applying my keen eye for data Analysis, I was able to uncover patterns, trends, and correlations that provided a deeper understanding of Talent acquisition, performance management, and employee engagement. (link)
- **2 Electric Vehicles Analysis :** In this study, I conducted an in-depth analysis of the Tesla Company's sales data in The United States, Australia, and Germany. The dataset includes information such as the model, period, Country, purchase type, version, price, and gross profit. (link)
- **3 Cars Sales :** A dynamic and interactive automotive sales dashboard is designed to track and Analyze our sales performance, and this comprehensive dashboard visualizes key metrics and trends, Enabling us to make informed, data-driven decisions. From YTD sales trends to company-wide sales Analysis, it delivers valuable insights at a glance. (link)
- **4 Churn Data :** This data talks about churn, which is why customers leave the company and go somewhere else, and one of the company's priorities is to reduce churn, I started working on the reasons that will make customers leave the company and see the number of people who leave the company every month or every year and I will create a dashboard to help me identify the reasons. (link)
- **5 Call Center :** examine the operations carried out in the Call Center, in order to identify patterns in customer behavior and thus be able to offer a better service, increasing operational effectiveness. The focus is directed towards the conceptualization, construction and presentation of a control panel that enables the measurement of the levels of excellence in service, effectiveness and performance of the Call Center. (link)

#### **Education:**

• Bachelor's degree in Computer Science

Culture and Science University - 6th of October ( 2021 – 2025 (expected graduation))

#### Courses:

- IBM Data Analyst Professional (<u>Certification</u>)
- IBM Data Science Professional (<u>Certification</u>)
- IBM Data Analytics with Excel and R Professional (<u>Certification</u>)
- Machine Learning (<u>Certification</u>)