

Omkar Desai

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Professional EXPERIENCE

Gupshup Technology| Associate Software Engineer: Mumbai| Sept 2022 to Nov 2023

- Worked on WhatsApp Business API - Self-Serve and Partner Track Segment.
- Initiated as L1 Support and was later promoted to L2 for handling more demanding technical tasks.
- Worked on technologies such as Rest APIs, SQL, and Python for automation.
- Communicated and liaised with the Meta (Facebook) team to address bugs and issues with WhatsApp.

Kalvi Educations |Technical Content Engineer Internship: WFH|Aug 2022 - Sept 2022

- Created web development courses for Angular, React, Javascript, etc.
- I have developed projects and assignments for students taking the course.

Achievements and Leadership Experience

- **Managed and led the Team Building Activity- Gupshup**
 - As the Support team was spread across the world and were remote this activity was conducted to balance the work and to bond with the Team.
- **Trained and Managed new joining for work.**
- **Supervised Tasks related to Finance and Partners.**

PROJECTS

GitHub Finder (ReactJS, GitHub API, Bootstrap, Axios)

- Live Project - <https://github-finder-react-omkar.netlify.app/>
- With a username, you can find information and all repositories of any Github user.
- To obtain user and repository information, we are using Github's REST API
- This is kind of like a GitHub clone

Sudoku Solver (Python, Backtracking Algorithm)

- GitHub link - <https://github.com/Omkar-Desai01/Sudoku-Solver>
- Instead of using the 9 pow 81 solution that takes forever, I used backtracking to solve it.

Markdown Maker (React.js, React MDM)

- Live Project - <https://markdown-maker.netlify.app/>
- This website lets you create markdowns for GitHub and preview them
- All Notes and Markdowns are stored in the local storage using the browser API.

Technologies and Languages

- **JavaScript - 4.5/5**
- **Python - 4/5**
- React, Node, Express, Git, GitHub, Problem-solving, Docker.