

Data Protection Policy for the Customer Training Portal

Protecting your personal data is an important concern for us. Therefore, Knorr-Bremse Systeme für Schienenfahrzeuge GmbH ("Knorr- Bremse") always processes your data in accordance with the provisions of the European Data Protection Regulation (DSGVO) and the other applicable legal provisions on the protection of personal data and data security.

1. Responsible body

The responsible body in the sense of the DSGVO as well as other data protection regulations is the

Knorr-Bremse Systeme für Schienenfahrzeuge GmbH
Moosacher Str. 80
80809 Munich
Telephone: +49 89 3547-0
Email: info@knorr-bremse.com

Contact details of the data protection officer:
Group Data Protection Officer, Knorr-Bremse
Moosacher Str. 80
80809 Munich
Email: datenschutzbeauftragter@knorr-bremse.com

2. Categories of data and purposes of processing

We only ever process your personal data to the extent which is deemed necessary in order to prepare the Customer Training Portal and to conduct training events. In this context, we process the following data:

- Email address and password for the log in to the Customer Training Portal
- First name, last name, email address, company, telephone number; training history for event registration and training certificate issuance.

3. Origin of the data

We process the data, which has been provided by yourself or your employer when you register on the Customer Training Portal or register for a training course event.

4. Legal basis for processing

The legal basis for data processing is our legitimate interest in accordance with Article 6(1) lit. f) DSGVO for reviewing the eligibility to participate, organising training course events (invitation, sending training course documents, creating proof of participation).

5. Transmission and dissemination of personal data

We use service providers (so-called order processors) for the operation of the Customer Training Portal. These service providers will only ever act on the specific instructions from Knorr-Bremse and are contractually obliged to always comply with the applicable data protection requirements. Moreover, we will not pass on your data to any other third parties.

6. Storage periods

Your data will be deleted 3 years after your last login to the Customer Training Portal. If you have been registered for a training course, then your data will be deleted 3 years after the last training course registration.

7. Your rights

You possess the following rights when the legal requirements are fulfilled:

- To obtain information about the personal data concerning you,
- correction and/or comprehensive completion of incorrect or incomplete data,
- deletion of your personal data,
- restriction of the processing of your personal data,
- receiving a copy of your personal data in a structured, common and machine-readable format and/or transfer of this data to another responsible person who has been designated by you.

8. Right of objection

If the processing of your data is based on a legitimate, founded interest of Knorr-Bremse (Article 6(1) lit. f DSGVO) and if there are grounds arising from your particular situation, then you retain the right to object to the processing of your data by Knorr-Bremse. In particular, you can object to the processing of your data for the purpose of direct marketing.

9. Revocation of consent given

If you have given us consent to process your data, then you retain the right to revoke this consent at any time with effect for the future. The revocation will not hereby affect the lawfulness of the processing which was executed on the basis of the consent before the revocation is requested.

10. Contact and competent, responsible data protection supervisory authority

If you have any questions regarding data protection at Knorr-Bremse, or you might wish to exercise your rights, then please contact the Knorr-Bremse data protection organisation at privacy@knorr-bremse.com.

We always take your enquiries and concerns very seriously and will endeavour to address them promptly. Furthermore, you also retain the right to lodge a complaint with a competent data protection supervisory authority at any time. In Bavaria, the competent supervisory authority is the Bavarian State Office for Data Protection Supervision (BayLDA), Promenade 18, 91522 Ansbach.