OMKAR KAREKAR

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OBJECTIVE

Experienced ServiceNow developer with 1.5+ years of expertise in configuring and implementing solutions. Skilled in cross-functional collaboration and proficient in UI/UX design, React, and front-end technologies. Seeking to leverage skills to drive business process improvements in a dynamic organization.

EDUCATION

Master of Computer Application (MCA),

2021 - 2023

Mumbai University - CGPI: 8.47

Bachelor of Computer Science (CS),

2018 - 2021

Mumbai University - CGPI: 8.06

SKILLS

JavaScript, ServiceNow Platform, ITSM, Figma, HTML, CSS, Bootstrap, Python, UI/UX, React, Git, Communication, Adaptability, Teamwork, Problem Solving, Time Management, Research Skill.

EXPERIENCE

Consultant

Nov 2022 - Present

Pune, India

Vadini Infocenter Private Limited

- Developed and customized Catalog items, Ui policies, and Ui Actions to enhance user experience and streamline processes within the ServiceNow platform.
- Actively participated in Agile development methodologies, such as Scrum, to deliver projects on time and with high quality.
- Configured various modules including Incident Management, Problem Management, and Change Management to align with organizational requirements and best practices.
- Implemented Workflow and Flow Designer to automate business processes and improve operational efficiency.
- Utilized Transform Maps to facilitate data transformation and mapping between ServiceNow instances and external systems.
- Successfully migrated applications from one ServiceNow instance to another, ensuring seamless transition and functionality.
- Collaborated with stakeholders to gather requirements and translate them into technical solutions within the ServiceNow platform.
- Contributed to the creation and maintenance of technical documentation, including design specifications, user guides, and release notes.
- Successfully migrated update sets from one ServiceNow instance to another, ensuring seamless transition and functionality.

Freelance Developer

Aug 2021 - Dec 2022

- Collaborated with clients to understand project requirements and design user interfaces using Figma.
- Developed responsive and visually appealing front-end solutions using HTML, CSS, JavaScript, and Bootstrap.
- Utilized Git for version control and collaborated effectively with clients and team members.
- Ensured timely delivery of high-quality code and maintained clear project documentation for efficient project management.

CERTIFICATIONS

ServiceNow Certified System Administrator (CSA)

Flow Designer - Micro Certification

Cloud Computing (Nptel Certification)

ACHIEVEMENTS

- Received the Rising Star award in 2023 for outstanding contributions and performance.
- Achieved runner-up position twice in photography competitions for demonstrating creativity and skill in visual storytelling.

LANGUAGES

• English, Hindi, Marathi.