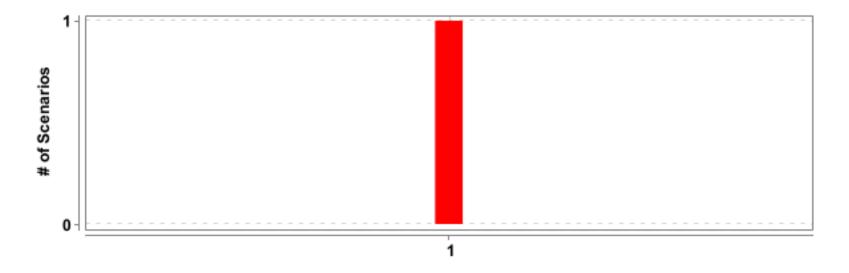
**Duration: 3 m 55.447 s** Start: Oct 24, 6:19:47.750 pm End: Oct 24, 6:23:43.197 pm Scenarios **Features** Steps PASSED - 0 PASSED - 0 PASSED - 15 SKIPPED - 0 SKIPPED - 0 SKIPPED - 11 27 40 50 60 40 50 60 40 50 60 30 Pass % 70 30 Pass % 70 30 Pass / 70 20 20 20 80 80 80 90 90 10 55 % 100 100

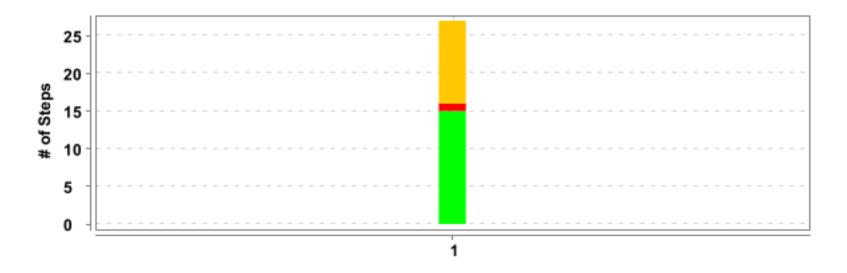
Feature			Scenario				Step			
Name	Duration	T	P	F	S	T	P	F	S	
Case Creation Workflow for Miscellaneous Service Type with Credit Remedy and Specific Return Reason	3 m 55.447 s	1	0	1	0	27	15	1	11	

Tag	Scenario			Feature				
Name	T	P	F	S	T	P	F	S
@SanityMCCC	1	0	1	0	1	0	1	0
@TestCaseMCCCNo2	1	0	1	0	1	0	1	0

FEATURES SUMMARY -- 4 -



#	Feature Name	T	P	F	S	Duration
1	Case Creation Workflow for Miscellaneous Service Type with Credit Remedy and Specific Return	1	0	1	0	3 m 55.447 s
	Reason					

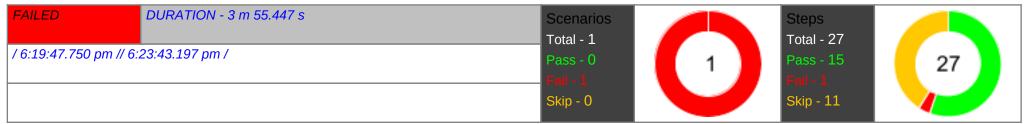


#	Feature Name	Scenario Name	T	P	F	S	Duration
1	Case Creation Workflow for	Verify the Case creation for Service Type as Miscellaneous	27	15	1	11	3 m 55.443 s
	Miscellaneous Service Type with Cre *	& Remedy as Credit & Return Reason as Discontinued with *					

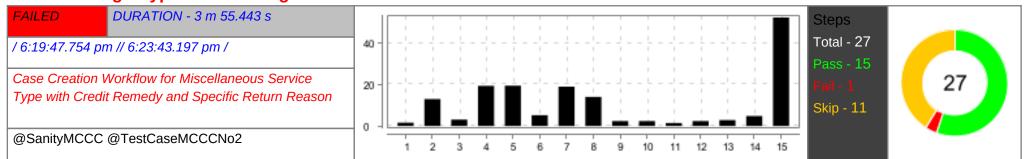
<sup>\*</sup> The feature name and/or scenario name has been cropped to fit in the available space.

DETAILED SECTION

## Case Creation Workflow for Miscellaneous Service Type with Credit Remedy and Specific Return Reason



Verify the Case creation for Service Type as Miscellaneous & Remedy as Credit & Return Reason as Discontinued with Freight type as IMF using SO Search



#	Step / Hook Details	Status	Duration
1	Given User Launch Chrome browser	PASSED	1.544 s
2	When User open URL	PASSED	13.012 s
3	Then User Enter Email Address and pass PassWord	PASSED	3.039 s
4	And Click on login	PASSED	19.349 s
5	And Enter text global excel	PASSED	19.411 s
6	And Click on the New R4C case creation button	PASSED	5.218 s
7	And Select Service Type Miscellaneous and Click on Create buttons and enter sold to	PASSED	18.982 s
8	And Select credit	PASSED	13.963 s
9	And Select Ship To contact	PASSED	2.340 s
10	And Select Sold To Contact	PASSED	2.341 s
11	And Select RCA address first	PASSED	1.438 s
12	And Select Return customer contact first	PASSED	2.392 s
13	And Select CA Address first	PASSED	2.804 s
14	When select Collection Contact first	PASSED	4.776 s

#	Step / Hook Details	Status	Duration
15	And Click on next	PASSED	52.303 s
16	And Select Purchase/Sales Order button and Enter SO Number through Excel	FAILED	1 m 12.498 s
	org.openqa.selenium.NoSuchElementException: no such element: Unable to locate element: ("method":"xpath", "selector":"//span[normalize-space]-"SO Number/ (lose commas between multiple values)]"] (Session info: chrome-130.0.6723.69) For documentation on this error, please visit. https://www.selenium.dev/documentation/webforiver/troubleshooting/errors/no-such-element-exception Build info: version: "4.25.0", revision: "8a8eae2337" System info: os.name: Windows 11', os.arch: 'amd64', os.version: "10.0", java.version: "21.0.4" Driver info: org.openqa.selenium.chrome.ChromeDriver Command: [c328ddd7945dbf920794b0191843c4, findElement (using-xpath, value=//span[normalize-space]-"SO Number///following:input[@placeholder=Enter SO Number (use commas between multiple values)]]] Capabilidies {acceptInsecureCerts: false, browserName: chrome, browserName: also6723.69, chrome: {chromedriverVersion: 130.0.6723.69 (Sec172b971b5, userDataDir: C1Usersloyadavx/AppDataLt.o), fedcm:accounts: true, goog:chromeOptions: {debuggerAddress: localhost:50514}. cntworkConnectionEnablet: false, pageLoadStrategy: normal, platformName: windows, proxy: Proxy/), sec.dp:ws://localhost:50514/devtoo, sec.dp/Version: 130.0.6723.69, setWindowRect: true, strictFileInteractability: false, timeouts: {implicit: 0, pageLoad: 300000, script: 30000), unhandledPromptBehavior: dismiss and notify, webauthn:extension:rprict true, webauthn:extension:alregeBibb: true, webauthn:extension:alregeBibb: true, webauthn:extension:alregeBibb: true, webauthn:extension:miler_length: true, webauthn:extension:rprict true, webauthn:extension:alregeBibb: true, at java.base/java.lang.reflect.Constructor.newInstance(VithCaller(Constructor.java:180) at java.base/java.lang.reflect.Constructor.newInstance(VithCaller(Constructor.java:180) at java.base/java.lang.reflect.Constructor.newInstance(VithCaller(Constructor.java:180) at org.openqa.selenium.remote.codec.w3c.W3CHttpResponseCodec.decode(W3CHttpResponseCodec.java:138) at org.openqa.selenium.remote.codec.w3c.W3CHttpRespo		
17	Then Click on the search button	SKIPPED	0.002 s
18	And Select All Line items	SKIPPED	0.002 s
19	And Select First Item	SKIPPED	0.000 s

DETAILED SECTION -- 8 --

#	Step / Hook Details	Status	Duration
20	And Click on the Next button after All Line Items	SKIPPED	0.000 s
21	When Enter Return Quantity	SKIPPED	0.000 s
22	When Click on the Get credit price button	SKIPPED	0.000 s
23	And Click on the Save and Summary button	SKIPPED	0.000 s
24	And Enter Credit price All fields	SKIPPED	0.000 s
25	And Click on submit button After Summary	SKIPPED	0.000 s
26	And Print Case No into Console SR	SKIPPED	0.000 s
27	And Close browser	SKIPPED	0.000 s