

Work Order

Work Order	10039371556	Scheduled Start Date	09/19/2025
	RGB Missing view ODS A3106 TPA4	Scheduled End Date	09/19/2025
Status	Open		Reprint
Created By	SIM	Date Started	09/19/2025 02:04
Created	09/19/2025	Date Completed	
WO Type	CM	Parent WO	
	Corrective	Class	
Department	RME	Priority	4
	Reliability Maintenance Engineering (RME)	Warranty	
PM Schedule		Safety	
		Equipment Criticality	3
Problem Code		Assigned To	ERWOMACK
		Reported By	

Equipment

Equipment	AR.ZONE.3.A.STN.UNIV.3106	Manufacturer	KIVA
	TPA4-paKivaA03 Station 3106	Model	700-0012-132
		Serial Number	

Comments

SIM [09/19/2025 02:04]:

Direct Link to SIM Ticket -
Click here

SIM [09/19/2025 02:04]:

Hi,

We are receiving jobs from Station ID/Zone: TPA4-3106/paKivaA03 where the ODS is RGB_MISSING_VIEW which is impacting the decision making here at TRON.

Note: All these jobs are checked for last 24 hours.

Job Count impacted- 25

All the Dig-dug links are added in the Work Log for reference.

WaterRule:

Specify the Video (ODS/RGB) –

Which view is affected (Top/Bottom)?

Are multiple stations affected? If not, roughly how many stations are affected? (specify station ID/IDs)

Is the issue zone specific?

Roughly, how many jobs are affected?

Is the issue persistent? Does the recent stows in dig-dug show the defect?

If the issue is not persistent, how frequently is it being encountered?

What answers are the associates selecting? Please provide the answer selection path.

Additional details (if any) –

Attach relevant screenshots/videos (if any).

Attach the entire content of the diagnostic button of the job(s).

SIM Description

Activity List

Activity	Task Plan Description	Trade	Start Date	End Date	Supplier
1	LOTO Evidence	TECH	09/19/2025	09/19/2025	

Checklist

Sequence	Equipment	Description	Result
10	AR.ZONE.3.A.STN.UNIV.3106	Does this task require LOTO to one or more energy sources?	Yes: _____ No: _____

Activity List					
Activity	Task Plan Description	Trade	Start Date	End Date	Supplier
20	AR.ZONE. Are photos of applied LOTO devices uploaded to this check (comment if not)?				Yes: _____ No: _____
	3.A.STN.UNIV.				
	3106				

Task Plan Instructions

R5 [02/13/2023 13:46]:

Photographic Evidence of applied LOTO

"10 - Does the task require LOTO to one or more energy source?"

Confirm if this task requires a LOTO procedure to any energy source by selecting 'Yes'. If the task does not require LOTO select 'No'.

"20 - Are photos of applied LOTO devices uploaded to this check (comment if not)?"

In case LOTO is required for this task photographic evidence should be uploaded to this check (sequence 20). In case there are multiple energy sources to be isolated, upload a photo of every isolation point showing the applied LOTO device.

Steps to upload LOTO photos on APM:

- select the checklist item (sequence 20),
- click 'Actions' on the bottom of the checklist tab,
- select 'Add/Edit Checklist Items Documents'
- select 'Actions' > Create/Upload Document'

Steps to upload LOTO photos on APM Mobile:

- select the checklist item (sequence 20),
- click the camera symbol,
- take a photo directly or navigate to saved photos on your device

Booked Hours

Employee	Date	Time On	Time Off	Total Time	Type of Hours
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Activity	Task Plan Description	Trade	Start Date	End Date	Supplier
10		TECH	09/19/2025	09/19/2025	

Task Plan Instructions

Booked Hours

Employee	Date	Time On	Time Off	Total Time	Type of Hours
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Work Order

Work Order	10039499846	Scheduled Start Date	10/12/2025
	AMER-DAILY FLOOR HEALTH CHECK (DAYS)	Scheduled End Date	10/12/2025
Status	Open	Date Started	09/21/2025 05:28
Created By	R5	Date Completed	
Created	09/21/2025		
WO Type	SC	Parent WO	
	System Check	Class	
Department	RME	Priority	4
	Reliability Maintenance Engineering (RME)	Warranty	
PM Schedule	MIN.AMA.FLRHLTHD.01D	Safety	
	AMER-DAILY FLOOR HEALTH CHECK (DAYS)	Equipment Criticality	1
Problem Code	N.A.	Assigned To	ERWOMACK
	Not Applicable (not allowed to be used in Breakdowns and Corrective)	Reported By	

Equipment

Equipment	AR	Manufacturer	AMAZON
	AMAZON ROBOTICS SYSTEMS	Model	AR SYSTEM
		Serial Number	

Activity List

Activity	Task Plan Description	Trade	Start Date	End Date	Supplier
1	LOTO Evidence	TECH	09/21/2025	09/21/2025	

Checklist

Sequence	Equipment	Description	Result
10	AR	Does this task require LOTO to one or more energy sources?	Yes: _____ No: _____
20	AR	Are photos of applied LOTO devices uploaded to this check (comment if not)?	Yes: _____ No: _____

Task Plan Instructions

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Activity List					
Activity	Task Plan Description	Trade	Start Date	End Date	Supplier
Task Plan Instructions					
- take a photo directly or navigate to saved photos on your device					
Booked Hours					
Employee	Date	Time On	Time Off	Total Time	Type of Hours

Activity	Task Plan Description	Trade	Start Date	End Date	Supplier
10	AMER-DAILY FLOOR HEALTH CHECK	TECH	10/12/2025	10/12/2025	
Checklist					
	Sequence	Equipment	Description	Result	
	10	AR	I have completed all tasks referenced on the task list of this PM	Yes: _____ No: _____	
	20	AR	I have created a follow-up work order for any issues found during this PM	Completed: _____	
Task Plan Instructions					
LUKEFLE@AMAZON.COM [11/26/2024 15:02]: Find PM tasks on GRU: https://learning.robotics.amazon.dev/24840#/8207aec2-bbff-44c8-bca4-872cd9e4064e/ Introduction Or navigate from GRU main page: https://learning.robotics.amazon.dev/					
Booked Hours					
	Employee	Date	Time On	Time Off	Total Time Type of Hours

Work Order

Work Order	10039499848	Scheduled Start Date	10/12/2025
	AMER-REPEAT OFFENDER CHECK DAILY	Scheduled End Date	10/12/2025
Status	Open	Date Started	09/21/2025 05:28
Created By	R5	Date Completed	
Created	09/21/2025		
WO Type	SC	Parent WO	
	System Check	Class	
Department	RME	Priority	5
	Reliability Maintenance Engineering (RME)	Warranty	
PM Schedule	MIN.AMA.RPTOFFEND.1D	Safety	
	AMER-REPEAT OFFENDER CHECK DAILY	Equipment Criticality	1
Problem Code	N.A.	Assigned To	ERWOMACK
	Not Applicable (not allowed to be used in Breakdowns and Corrective)	Reported By	

Equipment

Equipment	AR	Manufacturer	AMAZON
	AMAZON ROBOTICS SYSTEMS	Model	AR SYSTEM
		Serial Number	

Activity List

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1	LOTO Evidence	TECH	09/21/2025	09/21/2025	

Checklist

Sequence	Equipment	Description	Result
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Activity	Task Plan Description	Trade	Start Date	End Date	Supplier
Task Plan Instructions					
- take a photo directly or navigate to saved photos on your device					
Booked Hours					
Employee		Date	Time On	Time Off	Total Time
					Type of Hours

Activity	Task Plan Description	Trade	Start Date	End Date	Supplier
10	AMER-REPEAT OFFENDER CHECK DAILY	TECH	10/12/2025	10/12/2025	

Checklist

Sequence Equipment Description

10 AR I have completed all tasks referenced on the task list of this PM

Result

Yes: ____ No: ____

20 AR I have created a follow-up work order for any issues found during this PM

Completed: ____

Task Plan Instructions

SEVN@AMAZON.COM [08/11/2025 16:35]:Find PM tasks on GRU: <https://learning.robotics.amazon.dev/29707#/da326c8f-bc2d-43c8-bd02-dea9df17f6d6/Identifying-and-resolving-repeat-offenders>Or navigate from GRU main page: <https://learning.robotics.amazon.dev/>

Booked Hours

Employee	Date	Time On	Time Off	Total Time	Type of Hours
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