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Summary

Cybersecurity Analyst and Web Developer specializing in threat identification, risk management, and creating user-friendly web solutions. Proven ability to provide technical support, troubleshoot IT issues, and consult with clients to develop tailored solutions. Expertise in remote web development, building responsive websites that meet client requirements and industry standards. Adept at vulnerability assessments and penetration testing. Dedicated to continuous learning and staying updated with the latest industry trends. Eager to apply skills to safeguard digital assets and develop innovative web applications.

Experience

Web Developer | Upwork | Oct 2022 - Present (1 year 4 months)

- Remote Web Development: Developed responsive and user-friendly websites that
 meet client requirements and industry standards, working remotely with clients across
 geographical boundaries.
- Technical Support: Provided technical support to clients, troubleshooting and resolving IT issues in a timely and efficient manner, consistently achieving an average resolution time of **2** hours. Adept at diagnosing problems and implementing effective solutions.
- Consultation: Consulted with clients to understand their IT needs and provide tailored solutions. Advised on best practices in IT management, system upgrades, and data security.

Website Developer | Awasam Online Experts | Feb 2020 - Aug 2020 (7 months)

- Website Development and SEO: Developed and performed SEO on websites using WordPress and other frameworks, resulting in a 15% increase in organic traffic for clients.
- System Maintenance and Support: Maintained and supported application systems, offering end-user support and training on effective ICT utilization. Implemented proactive maintenance and monitoring strategies, reducing system downtime by **10%**.
- Hardware and Software Installation and Configuration: Installed and configured computer hardware, software, systems, networks, printers, and scanners, ensuring optimal performance and functionality.
- Troubleshooting and Issue Resolution: Investigated, diagnosed, and resolved over 100
 computer software and hardware faults promptly, minimizing disruptions and
 optimizing system uptime.

Information Technology Specialist | NHIF | Jun 2019 - Sep 2019 (4 months)

- System Management: Assisted in the maintenance and oversight of the company's computer infrastructure, gaining hands-on experience with networks, servers, and security systems.
- Technical Support and Training: Provided technical support under supervision and participated in staff training sessions, enhancing troubleshooting skills and understanding of new systems and software.
- Regulatory Compliance: Learned about industry regulations, particularly those related to data privacy and protection, and how to ensure technology practices comply with these regulations.
- Security: Helped implement and monitor security measures, gaining insights into the protection of company data and network systems.
- Data Management: Supported the data management team, learning how to securely store and manage company data.
- Strategic Planning: Participated in strategic planning meetings, learning about the process of making recommendations for future technology initiatives and improvements.

Education

Bachelor's Degree, Information Technology | Meru University of Science and Technology (MUST) | Sep 2017 - May 2022

Relevant Coursework: Network Security, Cryptography, Ethical Hacking, Data Privacy

Licenses & Certifications

- Foundations of Cybersecurity Google | SFSZ6RJU5WSC
- Technical Support Fundamentals Google | 247Y24FWYG5Z
- Mastercard Cybersecurity Job Simulation Forage | tPDRLtbfCtNEBcEfg
- The Cybersecurity Threat Landscape LinkedIn

Projects

E-commerce Website Security Audit

- Conducted a comprehensive security audit of an e-commerce website, identifying vulnerabilities in authentication, authorization, and data encryption.
- Utilized vulnerability scanning tools like Nmap and Burp Suite to identify potential security weaknesses.
- Provided recommendations for remediation, including implementing multi-factor authentication, strengthening password policies, and patching identified vulnerabilities.

WordPress Security Plugin Development

- Developed a custom WordPress security plugin using PHP and JavaScript to enhance website security.
- Implemented features such as brute force attack prevention, malware scanning, and security logging.
- The plugin was successfully deployed on multiple WordPress websites, improving their overall security posture.

Skills

IT Service Management | Windows Server | Linux (Ubuntu, CentOS) | TCP/IP, DNS, DHCP | Wireshark, Nmap | WordPress | Information Technology Infrastructure | Computer Information Systems | Network Services | Security Awareness | Data Presentation | Communication | Python | JavaScript | Burp Suite | security awareness