



TERMS OF USE

1. ACCEPTANCE OF THE TERMS

1. The Terms of Use (referred to as the "Terms") serve as a legally binding contract between you and Platven LTD, including its affiliated companies (collectively referred to as the "Administrator," "we," or "us"). It is crucial to carefully read and understand these Terms. Your utilization of the Platven LTD website, mobile applications, and any associated services, content, or data accessible through them (collectively known as the "Service" or the "Platform") is subject to the regulations outlined in these Terms.

1. ACCOUNT REGISTRATION

1. To access certain features of the Service, it is necessary to create an account on the Platform, referred to as the "Account." You will be required to provide specific information about yourself as indicated by the details requested in the registration form.
2. You can choose to create an account either as an individual or as an authorized representative of a company.
3. You can register only one Account. If more than one person accesses the Account from the same device, we may request to upload the proof of identity to avoid duplicate accounts.
4. You must be at least 18 years old or the legal age in your jurisdiction to register for an account. By creating an account, you confirm that you meet the eligibility criteria.
5. Provide accurate, current, and complete information during the registration process. You are responsible for maintaining the confidentiality of your account credentials and for all activities that occur under your account.
6. You must agree not to engage in any activity that disrupts or interferes with the proper functioning of the platform.
7. Platven LTD reserves the right to terminate or suspend accounts at its discretion, especially in cases of violation of these Terms or any applicable laws.

3. SERVICE

1. The platform is an online service where users can showcase their properties, including land, houses, and plots for sale, seeking prospective buyers through our website.
2. The Administrator functions as a real estate company, providing users with a platform to showcase their properties for sale. The company actively seeks potential clients on behalf of users, acting as a marketer in the promotion of posted products on the platform.
3. The effective sale, purchase, or service contracts are directly initiated by the Administrator in collaboration with the client.
4. For the purpose of due diligence on behalf of the client, the platform does not facilitate direct communication between users and the clients.
5. The Administrator can make changes to the Service, including both free and paid features, at any time, with or without advance notice, at their discretion.

4. POSTING OF PROPERTIES

1. Provide truthful and accurate details about the property, including its features, condition, and pricing.
2. Avoid using misleading information, deceptive images, or false advertising to present the property in a more favorable light than reality.
3. Images and content associated with posted property must be clear, accurate, and representative of the actual property. Misleading images or information are not allowed.
4. The cost of goods or services must be exact, and any alterations resulting from specific circumstances should be clearly communicated.
5. The Administrator reserves the right to moderate and remove any listings that violate terms and conditions or community guidelines.
6. The platform requires a fee of Ksh 100 for granting you permission to proceed with posting your item.

Questionnaire

a) Category.

- Open Land / Plot
- Building / Home

b) Individual / co-oporate details

- Name
- Identification/ Registration Number
- Phone Number

c) Size of open Plot/ Land

d) Location

- Near Land Mark

e) Utilities

- Water
- Electricity

f) Social Amenities

- Schools
- Churches
- Administration block Nearby
- Hospital

g) Nature of the Road Access

- Highway
- Tarmac

h) Price of the Property

i) Images

- Maximum 5 images
- Short Video of 30 seconds about the property on sale which is optional.

j) Property Details

- Agent
- Owner

k) Payment Prompt