

# Joshua Miller

A Full Stack Developer with a passion for quality and teamwork.

11050 N Biltmore Dr #321  
Phoenix, AZ 85029  
(801) 602-7513  
pleasetalktojosh@gmail.com

## EXPERIENCE

### **Infosys Ltd, Tempe AZ — Tech Support Associate**

July 2021 - PRESENT

I provide technical support to Clients of Infosys as assigned. This can be anything from helping with development on their end, or checking with our internal team with solutions in our software.

### **ProNexis, Springville UT — Weeknight Shift Coordinator**

October 2019 - July 2021

I provide assistance to Customers looking for contractors throughout the country. I schedule estimates for these customers. On top of the normal tasks of the CSR I also run the shift. I manage the agents that are logged in, and make sure they are staying on task. I run hourly reports to provide benchmarks on call center performance. I also rearrange agents to assign coverage where needed. I report to the call center manager on the progress.

### **ProNexis, Springville UT — Customer Service Rep**

March 2016 - October 2019

I provide assistance to Customers looking for contractors throughout the country. I schedule estimates for these customers.

## EDUCATION

### **University of Utah Coding Bootcamp, Salt Lake City, UT — Full Stack Web Development**

July 2020 - January 2021

### **Utah Valley University Concurrent Enrollment, Spanish Fork, UT — BS Computer Science**

August 2014 - May 2016

### **Spanish Fork High School, Spanish Fork, UT**

August 2013 - May 2016

## SKILLS

Object Oriented Programming

Functional Programming

Version Control

3D modeling

Graphic Design

Front End Development

Management

## TECHNOLOGIES

Blender

CSS

HTML5

JavaScript

React.js

Node.js

Express.js

MongoDB

Mongoose ODM

Angular

Java

Spring

TypeScript