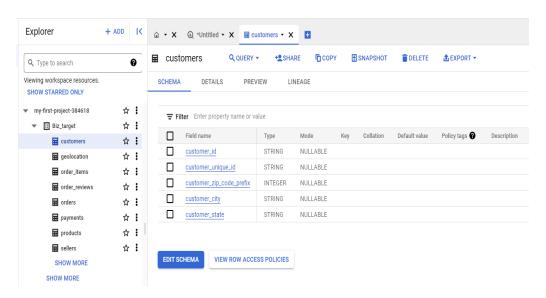
1. Import the dataset and do usual exploratory analysis steps like checking the structure & characteristics of the dataset

# 1.1. Data type of columns in a table

We can check the datatypes by clicking on the respective table and go to schema, under **TYPE** column. As no particular table has been mentioned. For all the given table Data only the following Datatypes of the columns were included:

String, Integer, Float, Timestamp

Schema Snapshot for Customers Table (below).



### 1.2. Time period for which the data is given

As explained in the Context, the data contains information of 100k orders from 2016 to 2018. We can confirm this time period by sending the below query:

### Query:

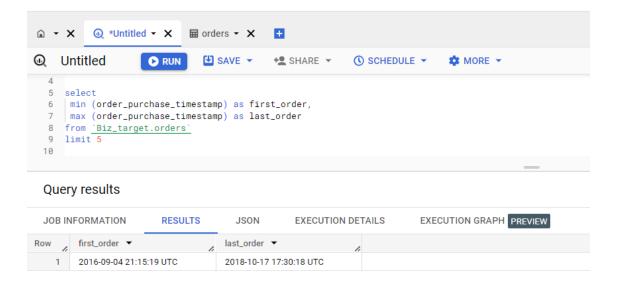
select

min (order\_purchase\_timestamp) as first\_order,

max (order\_purchase\_timestamp) as last\_order

from `Biz\_target.orders`

limit 5



# **Insight:**

The Orders table dataset contains the purchase timestamp of each order. We can find the time period by extracting the first order and last order from the orders table data by using aggregate functions MIN, MAX. MIN gives the first or least value and MAX gives the last or highest value from the dataset

### 1.3. Cities and States of customers ordered during the given period

Here we need to include the cities and states of customers for the above query which is:

# **Query:**

```
select
c.customer_id,c.customer_city,c.customer_state,o.order_purchase_timestamp
from `Biz_target.customers` c left join `Biz_target.orders` o

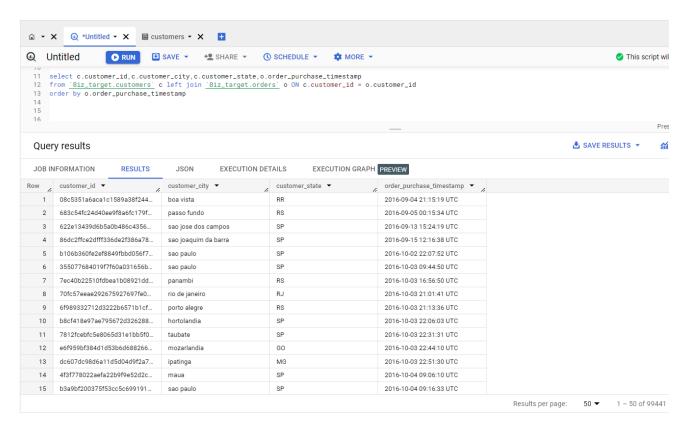
ON c.customer_id = o.customer_id
order by o.order_purchase_timestamp
```

# **Insight:**

For this query we need *customers and orders* tables because the required data can be shown only by intercepting these two tables which in our case, we have used LEFT JOIN. The reason to use LEFT JOIN is because we only need to show the data from customers table only which holds the city and state columns as these are the required data.

From the above query you can see that we have joined these two tables with customer\_id as it is the common column from the two tables and selected the customer\_id, city, state and purchase timestamp which results with customers city and state at the particular time period.

# **Snap of Query result:**



### 2. In-depth Exploration:

2.1. Is there a growing trend on e-commerce in Brazil? How can we describe a complete scenario? Can we see some seasonality with peaks at specific months?

If strictly considering the data in that time period, then NO.

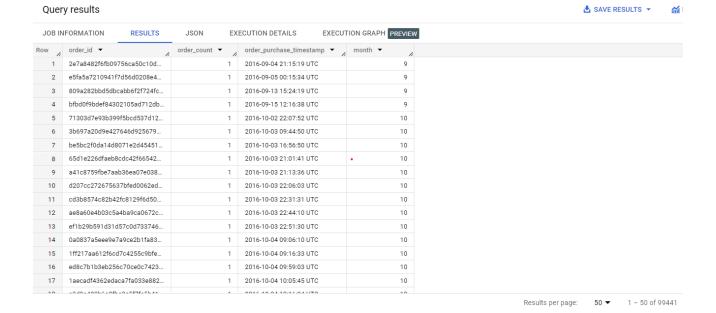
I can say that the e-commerce trend in Brazil has made a good track for a short period. But from the given data in the span of three years from 2016 -2018 the order purchase has grown drastically for quite some time and has faced instant breakdown at the last two months. Which makes us think that there may be a possibility of low purchase rate in the future.

If we consider the previous purchase rate there might be a chance to bring back the growing trend, if there are new products available which makes the people in Brazil happy. There should be particular products available only in the region of Brazil which are suitable for the people by making the lives better or release multiple discounts for products which have been purchased from the previous years.

Retrieving the seasonality with monthly peak purchases data

### **Through Big Query:**

```
select order_id, count(order_id) as order_count, order_purchase_timestamp,
extract (month from order_purchase_timestamp) as month,
from `Biz_target.orders`
group by order_id, order_purchase_timestamp
order by order_purchase_timestamp;
```

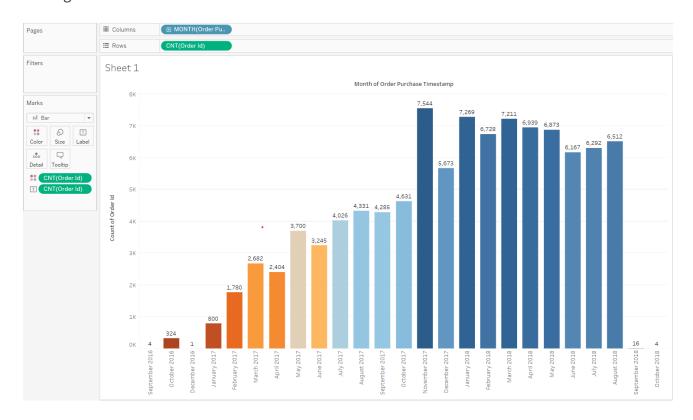


# **Insight:**

Used the count of order\_id with purchase timestamp, extracted monthly count with respect to order\_count column. In my query under Month column the same number of months is equal to number orders purchased. I realised that my query is correct after using tableau visualization.

For example, 4 orders were purchased in the 9<sup>th</sup> month (September). We can find in the below tableau view the first month has 4 orders.

# Through Tableau:



After visualizing in tableau, we can see that the peak monthly purchase in the given period is from Nov 2017 to Aug 2018 with November, 2017 as highest with 7544 orders.

2.2. What time do Brazilian customers tend to buy (Dawn, Morning, Afternoon or Night)?

At **Afternoon time** Brazilian customers tend to make more purchases.

Here I categorized the time as below:

```
Dawn: 5 – 6
```

Morning: 6 – 12

Afternoon: 12 – 17

Evening: 17 – 21

Night: 21 - 5

The SQL Query for customers tend to buy at the given time period is

# **QUERY:**

```
select tbl.hour, count(hour) as hour_count
from
(select order_id,order_purchase_timestamp,
extract(hour from datetime(order_purchase_timestamp)) as hour
from `Biz_target.orders`
group by order_id, order_purchase_timestamp) tbl
where hour between 0 and 23
group by tbl.hour
order by hour_count desc;
```

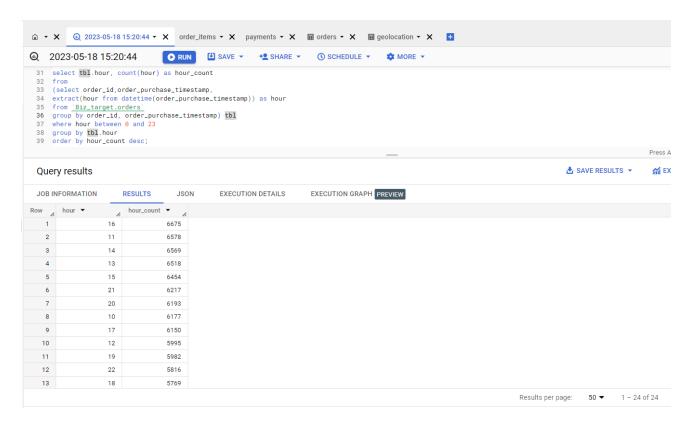
#### **Insights:**

From the above query we can see that I have extracted **hour** from the given timestamp and grouped it by order\_id and timestamp and completely made the query as a sub query (TBL). And from the sub query I have used the hour column to count the number of hours for each order\_id as hour\_count. Distinguished the hour from 0 to 23 and grouped it by itself and order by with count from high to low as we need the maximum purchases happened in particular hour.

So, for the maximum purchases in a particular hour, we can finalise the hour with our categorized timeline of dawn to night, which is **Afternoon** at **16:00 hour** with purchase count of **6675. Through Tableau I have cross checked with timestamp(hour) and order (count) and resulted as Afternoon (16:00) as highest which is same.** 

# **QUERY RESULT:**

# From Big Query:



#### From Tableau:



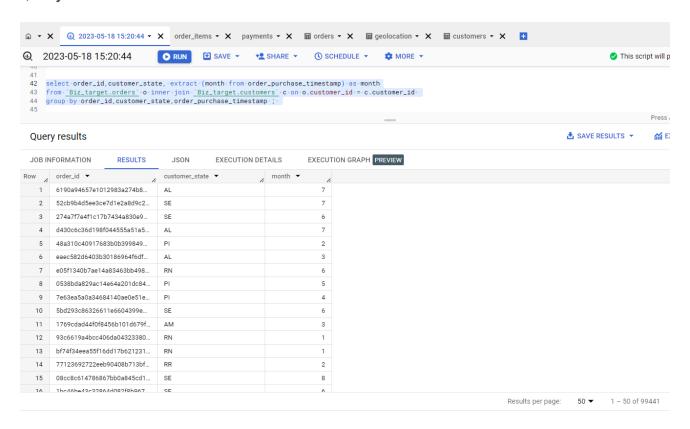
- 3. Evolution of E-commerce orders in the Brazil region:
- 3.1. Get month on month orders by states

Got the data by using inner join for orders table and customers table with customer\_id as common column.

### Query:

```
select order_id, customer_state, extract (month from
order_purchase_timestamp) as month
from `Biz_target.orders` o inner join `Biz_target.customers` c on
o.customer_id = c.customer_id
group by order_id, customer_state, order_purchase_timestamp;
```

### Query Result:



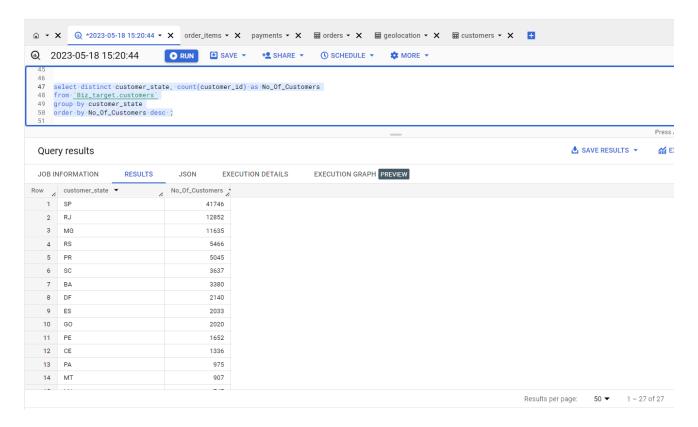
# 3.2. Distribution of customers across the states in Brazil

Retrieved the data from customers table using count of customer\_id for total number of customers and distinct customer\_state. Finally used group by for the aligned data of state wise customer count.

### **SQL Query:**

```
select distinct customer_state, count(customer_id) as
No_Of_Customers
from `Biz_target.customers`
group by customer_state
order by No_Of_Customers desc ;
```

# **Query Result:**



- 4. Impact on Economy: Analyze the money movement by e-commerce by looking at order prices, freight and others.
- 4.1 . Get % increase in cost of orders from 2017 to 2018 (include months between Jan to Aug only) You can use "payment\_value" column in payments table

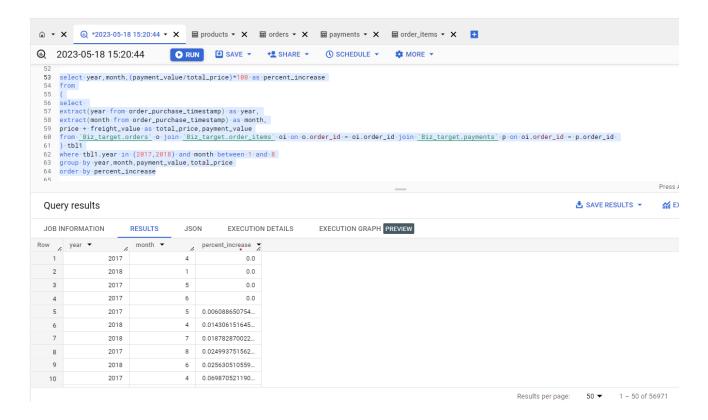
# **SQL Query:**

```
select year,month,(payment_value/total_price)*100 as percent_increase
from
(
select
extract(year from order_purchase_timestamp) as year,
extract(month from order_purchase_timestamp) as month,
price + freight_value as total_price,payment_value
from `Biz_target.orders` o join `Biz_target.order_items` oi on o.order_id
= oi.order_id join `Biz_target.payments` p on oi.order_id = p.order_id
) tbl1
where tbl1.year in (2017,2018) and month between 1 and 8
group by year,month,payment_value,total_price
order by percent_increase
```

### **Insights:**

For this question, I have used 3 tables which are orders table for extracting year and month and order\_items table for using price and freight\_value as total\_price and payments table for using payment\_value.

So, with all the data I have for providing the percentage in increase cost using payment\_value divided bytotal\_price multiplied by 100. And finally filtered using where for year and month as asked.



4.2. Mean & Sum of price and freight value by customer state

# **SQL Query:**

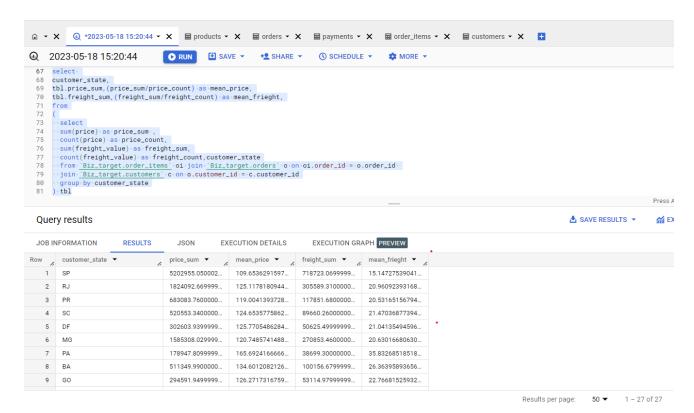
```
select
customer_state,
tbl.price_sum,(price_sum/price_count) as mean_price,
tbl.freight_sum,(freight_sum/freight_count) as mean_frieght,
from
(
    select
    sum(price) as price_sum,
    count(price) as price_count,
    sum(freight_value) as freight_sum,
    count(freight_value) as freight_count,customer_state
    from `Biz_target.order_items` oi join `Biz_target.orders` o on
oi.order_id = o.order_id
    join `Biz_target.customers` c on o.customer_id = c.customer_id
    group by customer_state
) tbl
```

# **Insights:**

For the mean and sum for price and freight value columns, I have taken 3 tables which are order\_ items table for calculating the mean and sum for price and freight value columns and customers table for grouping by customer\_ state column and orders table for intersecting the above two tables.

Here, I have calculated the mean by using sum of respective column with count of the rows for the same column.

### **Query Result:**



- 5. Analysis on sales, freight and delivery time
- 5.1. Calculate days between purchasing, delivering and estimated delivery

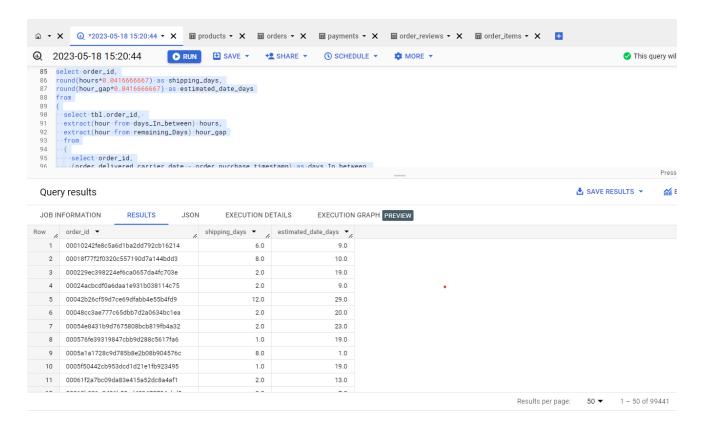
# **SQL Query:**

```
select order_id,
round(hours*0.0416666667) as shipping_days,
round(hour_gap*0.0416666667) as estimated_date_days
from
  select tbl.order_id,
  extract(hour from days_In_between) hours,
  extract(hour from remaining_Days) hour_gap
  from
    select order_id,
    (order_delivered_carrier_date - order_purchase_timestamp) as days_In_between,
    (order_estimated_delivery_date - order_delivered_carrier_date)as
remaining_Days
    from `Biz_target.orders`
  )tbl
)tb12
order by order_id
```

# **Insights:**

For this problem I have used 3 columns which are carrier\_date, purchase\_timestamp and delivered\_carrier\_date. Simply subtracted the columns for getting the remaining days.

But got the data in hours (E.g.: 0-0-0 126:13:12), so extracted only hours from the first sub query(tbl) and converted those hours into days (1 hour = 0.0416666667 days, multiply hours with the value) from the second sub query which gave us the required data in days.



5.2. Find time\_to\_delivery & diff\_estimated\_delivery.

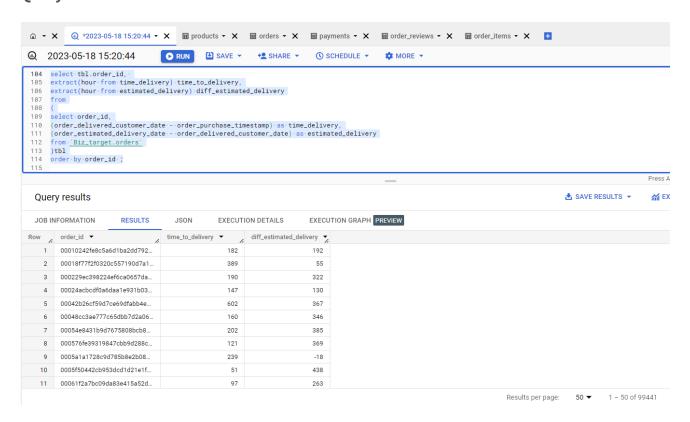
#### **SQL Query:**

```
select tbl.order_id,
extract(hour from time_delivery) time_to_delivery,
extract(hour from estimated_delivery) diff_estimated_delivery
from
(
select order_id,
(order_delivered_customer_date - order_purchase_timestamp) as
time_delivery,
(order_estimated_delivery_date - order_delivered_customer_date) as
estimated_delivery
from `Biz_target.orders`
)tbl
order by order_id ;
```

# **Insights:**

From the given formula, used orders table and retrieved data was giving the time in hours format from the first query. So created it as subquery and extracted only hours from the data. Finally ordered it by Order\_id.

# **Query Results:**



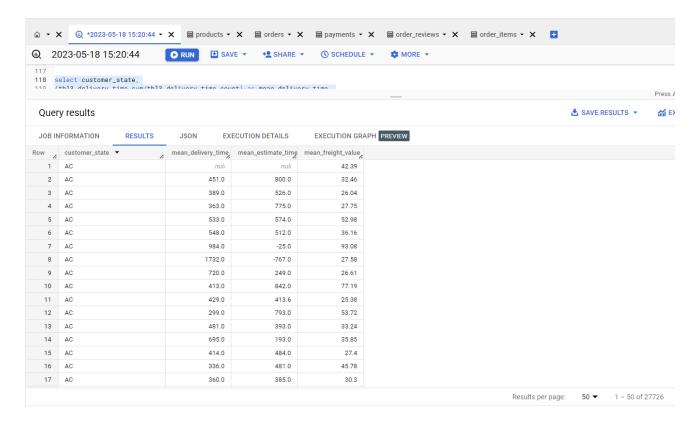
5.3. Group data by state, take mean of freight\_value, time\_to\_delivery, diff\_estimated\_delivery

### **SQL Query:**

```
select customer_state,
(tbl3.delivery_time_sum/tbl3.delivery_time_count) as mean_delivery_time,
(tbl3.delivery_estimate_sum/tbl3.delivery_estimate_count) as mean_estimate_time,
(tbl3.freight_sum/tbl3.freight_count) as mean_freight_value
from
  (
  select customer_state,tbl2.freight_count,tbl2.freight_sum,
  sum(time_to_delivery) as delivery_time_sum, count(time_to_delivery) as
delivery_time_count,
  sum(diff_estimated_delivery) as delivery_estimate_sum,
count(diff_estimated_delivery) as delivery_estimate_count
  from
    (
    select tbl1.customer_state,tbl1.freight_count,tbl1.freight_sum,
    extract(hour from time_delivery) time_to_delivery,
    extract(hour from estimated_delivery) diff_estimated_delivery
    from
      (
      select customer_state,
      sum(freight_value) as freight_sum,
      count(freight_value) as freight_count,
      (order_delivered_customer_date - order_purchase_timestamp) as
time_delivery,
      (order_estimated_delivery_date - order_delivered_customer_date) as
estimated_delivery
      from `Biz_target.order_items` oi join `Biz_target.orders` o on oi.order_id
= o.order id
      join `Biz_target.customers` c on o.customer_id = c.customer_id
      group by customer_state, order_delivered_customer_date,
order_purchase_timestamp, order_estimated_delivery_date
      ) tbl1
    ) tb12
  group by customer_state,tbl2.freight_count,tbl2.freight_sum
order by customer_state ;
```

### **Insights:**

For this problem I have considered previous queries from problems 4.2 & 5.2 and created 3<sup>rd</sup> sub query for calculating the mean for freight value, delivery time, estimated time. As we cannot calculate the newly created columns on the same query itself, we got 3 subqueries for these calculations.



- 5.4. Sort the data to get the following:
  - 1. 5.5. Top 5 states with highest/lowest average freight value sort in desc/asc limit 5

### **SQL Query:**

### **Highest average**

```
select
customer_state,
(freight_sum/freight_count) as mean_freight,
from
(
    select
    sum(freight_value) as freight_sum,
    count(freight_value) as freight_count, customer_state
    from `Biz_target.order_items` oi join `Biz_target.orders` o on
oi.order_id = o.order_id
    join `Biz_target.customers` c on o.customer_id = c.customer_id
    group by customer_state
) tbl
order by mean_freight desc
limit 5;
```

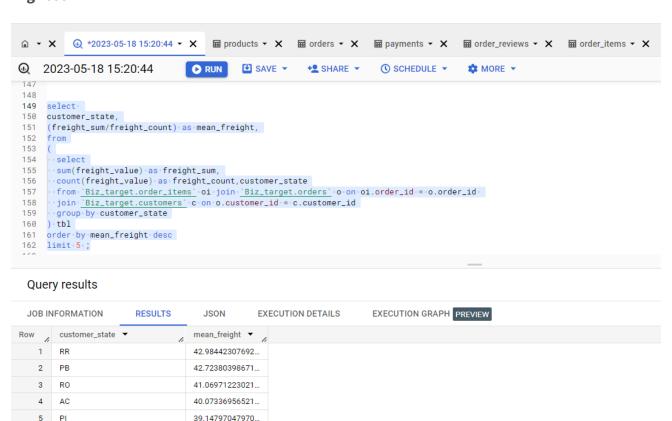
### **SQL Query:**

### Lowest average

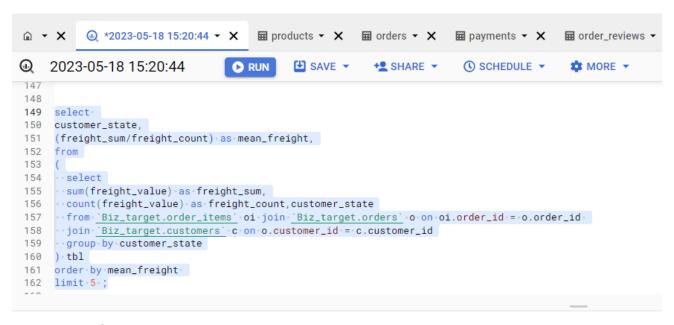
```
select
customer_state,
(freight_sum/freight_count) as mean_freight,
from
(
    select
    sum(freight_value) as freight_sum,
    count(freight_value) as freight_count,customer_state
    from `Biz_target.order_items` oi join `Biz_target.orders` o on
oi.order_id = o.order_id
    join `Biz_target.customers` c on o.customer_id = c.customer_id
    group by customer_state
) tbl
order by mean_freight
limit 5 ;
```

# **Query Results:**

# **Highest**



#### Lowest



# Query results

JOB INFORMATION		RESULTS	JSON	EXECUTION DETAILS	EXECUTION GRAPH PREVIEW
Row	customer_state	<b>▼</b>	mean_freight ▼	4	
1	SP		15.14727539041.		
2	PR		20.53165156794.		
3	MG		20.63016680630.		
4	RJ		20.96092393168.		
5	DF		21.04135494596.		

2. 5.6. Top 5 states with highest/lowest average time to delivery

### **SQL Query:** highest

```
select customer_state,
(tbl3.delivery_time_sum/tbl3.delivery_time_count) as Average_delivery_time,
from
  select customer_state,
  sum(time_to_delivery) as delivery_time_sum, count(time_to_delivery) as
delivery_time_count
  from
    select tbl1.customer_state,
    extract(hour from time_delivery) time_to_delivery
    from
      (
      select customer_state,
      (order_delivered_customer_date - order_purchase_timestamp) as
time_delivery,
      from `Biz_target.orders` o join `Biz_target.customers` c on o.customer_id =
c.customer_id
      group by customer_state, order_delivered_customer_date,
order_purchase_timestamp
      ) tbl1
    ) tb12
  group by customer_state
  ) tb13
order by Average_delivery_time desc
limit 5 ;
   SQL Query: lowest
select customer_state,
(tbl3.delivery_time_sum/tbl3.delivery_time_count) as Average_delivery_time,
from
  select customer_state,
  sum(time_to_delivery) as delivery_time_sum, count(time_to_delivery) as
delivery_time_count
  from
    select tbl1.customer_state,
    extract(hour from time_delivery) time_to_delivery
    from
      select customer_state,
      (order_delivered_customer_date - order_purchase_timestamp) as
time_delivery,
      from `Biz_target.orders` o join `Biz_target.customers` c on o.customer_id =
c.customer_id
```

# **Highest**

```
    ★2023-05-18 15:20:44 ▼ X

                                       ■ products ▼ X ■ orders ▼ X

    payments ▼ X

                                                                                          ■ order_reviews ▼

    2023-05-18 15:20:44

                                             SAVE ▼

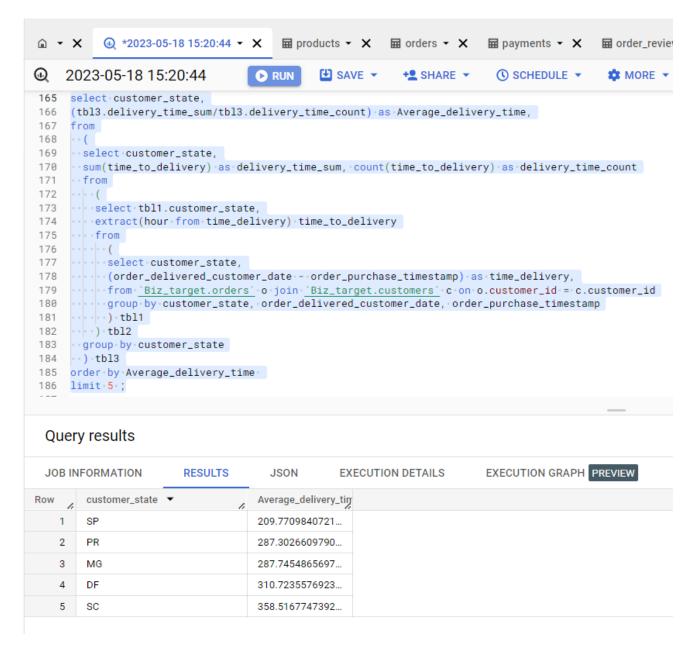
    SCHEDULE ▼

                                  RUN
                                                          +⊈ SHARE ▼
                                                                                           165 select-customer_state,
     (tbl3.delivery_time_sum/tbl3.delivery_time_count) as Average_delivery_time,
167
     from
168
     select customer_state,
169
170
     --sum(time_to_delivery)-as-delivery_time_sum,-count(time_to_delivery)-as-delivery_time_count
171
      <-from
172
      - - (
173
      select tbl1.customer_state,
174
      extract(hour from time_delivery) time_to_delivery
175
       < × from
      ---(
176
177
       ---select-customer_state,
       · · · · (order_delivered_customer_date - · order_purchase_timestamp) · as · time_delivery,
178
179
       from `Biz_target.orders` o join `Biz_target.customers` c on o .customer_id = c.customer_id
       group-by-customer_state,-order_delivered_customer_date,-order_purchase_timestamp
180
      · · · · · ) · tbl1
181
182
      · · · · ) · tb12
183
      group by customer_state
     ··) ·tbl3
184
185
     order by Average_delivery_time desc
186 limit 5:;
```

### Query results

JOB INFORMATION		RESULTS	JSON	EXECUTION DETAILS	EXECUTION GRAPH PREVIEW
Row	customer_state	<b>▼</b>	Average_deliver	y_tim	
1	RR		704.7317073170	0	
2	AP		651.970149253	7	
3	AM		633.696551724	1	
4	AL		588.5415617128	8	
5	PA		570.050739957	7	

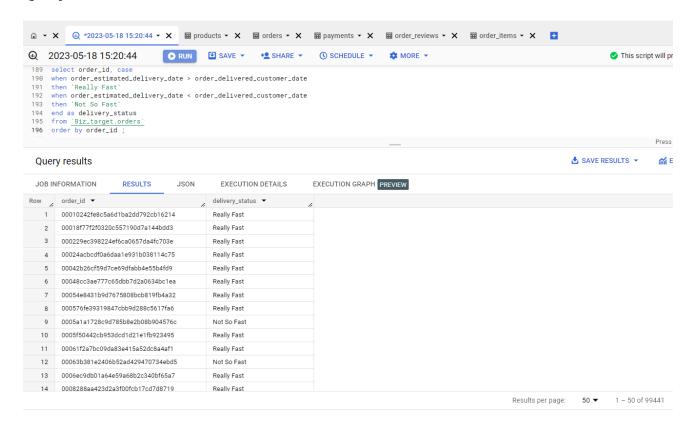
#### Lowest



3. 5.7. Top 5 states where delivery is really fast/ not so fast compared to estimated date

### **SQL Query:**

```
select order_id, case
when order_estimated_delivery_date > order_delivered_customer_date
then 'Really Fast'
when order_estimated_delivery_date < order_delivered_customer_date
then 'Not So Fast'
end as delivery_status
from `Biz_target.orders`
order by order_id</pre>
```



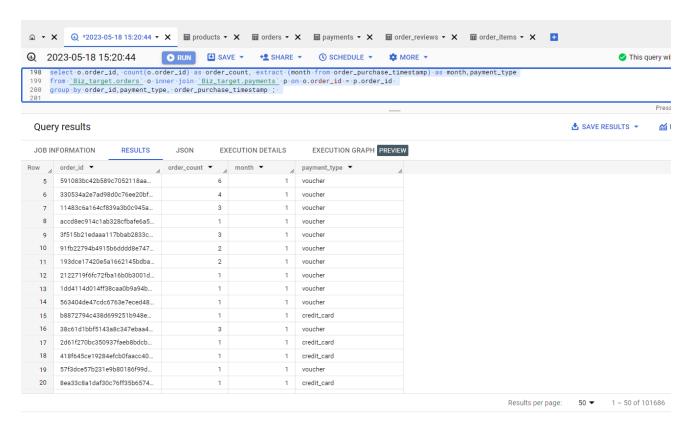
- 6. Payment type analysis:
- 6.1. Month over Month count of orders for different payment types

### **SQL Query:**

```
select o.order_id, count(o.order_id) as order_count, extract (month from
order_purchase_timestamp) as month,payment_type
from `Biz_target.orders` o inner join `Biz_target.payments` p on o.order_id =
p.order_id
group by order_id,payment_type, order_purchase_timestamp;
```

# **Insights:**

Here I have extracted month and count of orders from orders table and payment\_ type column from payments table. Using join for orders and payments tables and grouping the columns respectively



6.2. Count of orders based on the no. of payment installments

# **SQL Query:**

```
select o.order_id, count(o.order_id) as order_count,payment_installments
from `Biz_target.orders` o inner join `Biz_target.payments` p on
o.order_id = p.order_id
group by order_id,payment_installments, order_purchase_timestamp;
```

