

Bug Report: Google Translate QA Testing

Bug ID: DEF015

Title: Incorrect Translation for a Specific Sentence of a PDF File.

Severity: Major

Priority: High

Environment:

- **Browser:** Google Chrome (v115.0.5790.170)
- **Operating System:** Ubuntu 22.04
- **URL:** <https://translate.google.com/>
- **Languages Tested:** Sinhala, English, Tamil

Description:

When I tried to copy and paste a Sinhala paragraph from an external pdf document, it displayed incorrect results.(same as Tamil language)

Steps to Reproduce:

1. Open Google Chrome and go to [Google Translate](https://translate.google.com/).
2. Select **Sinhala** as the source language and **English** as the target language.
3. In the text input box, copy and paste any text.
4. Check the translation provided by Google Translate.

Expected Result:

The translation should be correct as expected.

Actual Result:

The translation output was inaccurate and unrelated to the original sentence.

Attachments:

- **Screenshot** of the incorrect translation:

[illegible]

Impact:

This issue could affect users trying to translate basic sentences from Tamil to Sinhala, leading to incorrect translations that could cause communication problems. The translation engine needs to be reviewed for this language pair.

Reproducibility:

- 100% (The issue occurs every time the same input is used.)

Bug ID: DEF019

Title: When trying to translate documents, the translate button keeps loading indefinitely.

Severity: Major

Priority: High

Environment:

- **Browser:** Google Chrome (v115.0.5790.170)
- **Operating System:** Ubuntu 22.04
- **URL:** <https://translate.google.com/>
- **Languages Tested:** English → Sinhala

Description: When trying to translate large documents (2MB), the translate button keeps loading indefinitely, and when translating smaller documents (168 KB), it displays incorrect results.

Steps to Reproduce:

1. Open Firefox and go to [Google Translate](https://translate.google.com/).
2. Click on the Document option.
3. Select languages.
4. Drag&drop or upload a document.
5. Click on the translate button.

Expected Result: Should be able to see the translated document.

Actual Result:

The translate button keeps loading indefinitely and it displays incorrect results.

Attachments:

- **Screenshot** of incorrect result:



Impact:

This bug affects the usability of the translate document feature, particularly for users who rely on this function to input text for translation. It reduces the accuracy of translations and the overall user experience.

Reproducibility:

- 80% (The issue occurs most of the time but works occasionally).

Bug Reporting Summary

Bug ID	Title	Severity	Priority	Status
DEF015	When I tried to copy and paste a Sinhala paragraph from an external pdf document, it displayed incorrect results.(same as Tamil language)	Major	High	Open
DEF019	When trying to translate large documents (2MB), the translate button keeps loading indefinitely, and when translating smaller documents (168 KB), it displayed incorrect results	Major	High	Open

Additional Notes:

- **DEF015** should be prioritized due to its potential impact on language users.
- **DEF019** requires further investigation to ensure the document input is properly handled by the system.