

# SEAN GILLESPIE

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## SOFTWARE DEVELOPER

### EDUCATION

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**BrainStation**

2018

**Full Stack Web Development Program, iOS Development Program**

### PROJECTS

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**Bablio: Tracking transmedia narratives across multiple platforms**

- Front-end: React, Material-UI, Redux, Axios
- Back-end: Express, MongoDB, Mongoose, Passport

### WORK

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**ThoughtWire Corp.**

2018 - Present

**Application Developer**

Toronto, ON

- iOS Native App Development
- AWS iOS SDK Integration
- Smart Building Services Integration (BACnet, Telnet, Cisco, C-Cure, Modbus, Encelium)
- Team-based Agile Software Development Methodologies

**3Doodler (WobbleWorks Inc.)**

2014 - 2017

**Director of Customer Experience** (2016-2017)

Remote

- Lead international remote customer service team
- Coordinated expansion of department and implementation of new team structure
- Guided conversion of escalated case into exemplary customer experiences

**Social Media Manager** (2014 – 2016)

- Executed social media strategy for \$1.5 million Kickstarter campaign launch at CES 2015

**HomeAdvisor**

2013 -2014

**Junior Product Manager**

Montreal, QC

- Member of cross-functional Agile product development team
- Refined product features and documentation
- Coding page templates and Javascript widgets for product site
- QA, Cross Browser Testing, Bug Reports and fixes

**Needium (Praized Media Inc.)**

2011 - 2012

**Account Administrator**

Montreal QC

- Responsible for sales, support and demos of SaaS Social Media Lead Generation Startup
- Supported Web Development Team