

State Delivery Performance Overview

28.63K

Total Orders

770.77

Avg Delivery Days

Year

Select all

2017

2018

Month

Select all

1

2

3

4

5

6

7

State

Select all

BA

DF

ES

GO

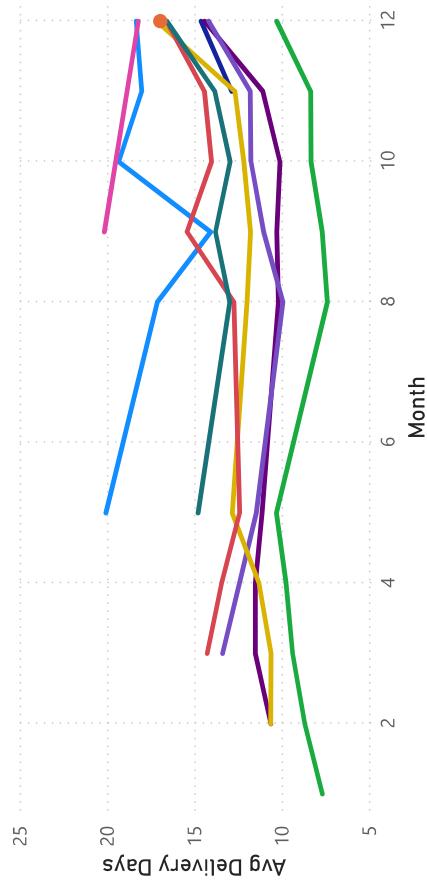
MG

PE

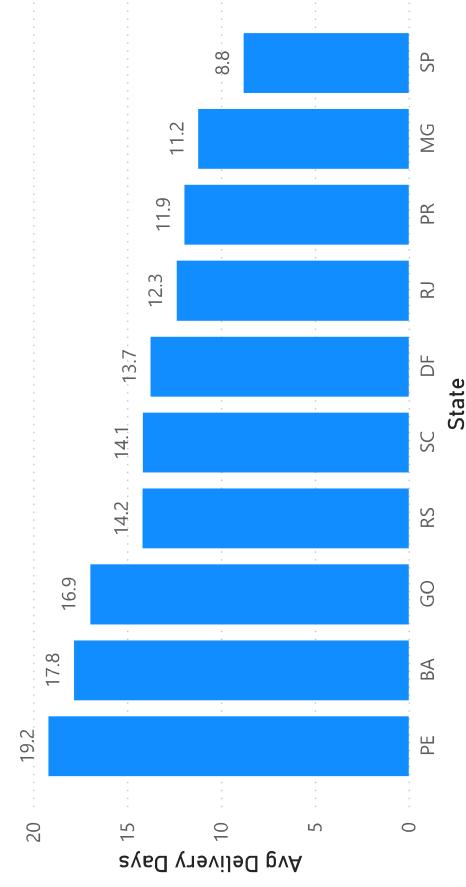
SP

Avg Delivery Time Trend Over Time

State ● BA ● DF ● GO ● MG ● PE ● PR ● RS ● RJ ● SC ● SP



Avg Delivery Days by State



Top 10 Best Performing Delivery Seller

74.37

Avg Seller Early Days

9.64

Early Rate

0.18

Late Rate

1.72K

Total Order

1.66K

Total Early Order

27

Total Late Order

State

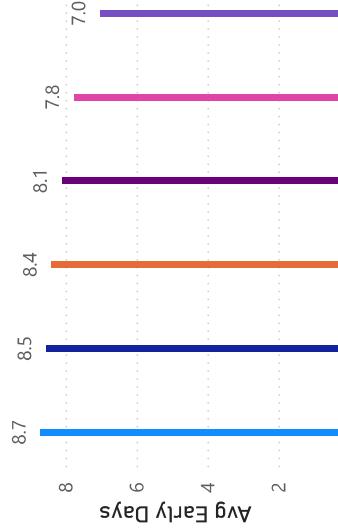
 Select all
 SP
 PR
 RJ
 RS

City

 Select all
 curitiba
 maringa
 montenegro
 novo hamburgo
 rio de janeiro
 sao paulo

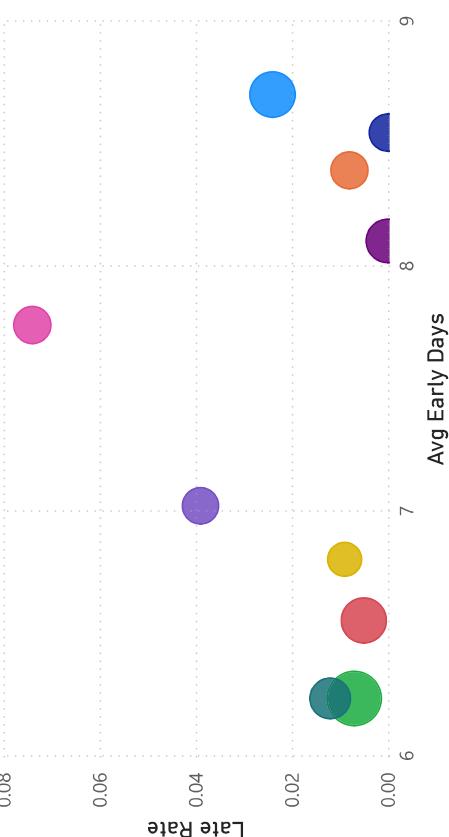
Top 10 Fastest Sellers (Earliest from Seller to Carrier)

Fast Rank ● 1 ● 2 ● 3 ● 4 ● 5 ● 6 ● 7 ● 8 ● 9 ● 10



Seller Speed vs Late Delivery Rate

Fast Rank ● 1 ● 2 ● 3 ● 4 ● 5 ● 6 ● 7 ● 8 ● 9 ● 10



Top 10 Bad Performing Delivery Seller

6.39

Avg Seller Early Days

4.09

Early Rate

2.23

Late Rate

1.58K

Total Order

890.00

Total Early Order

400

Total Late Order

State

Select all	RJ
PR	SP

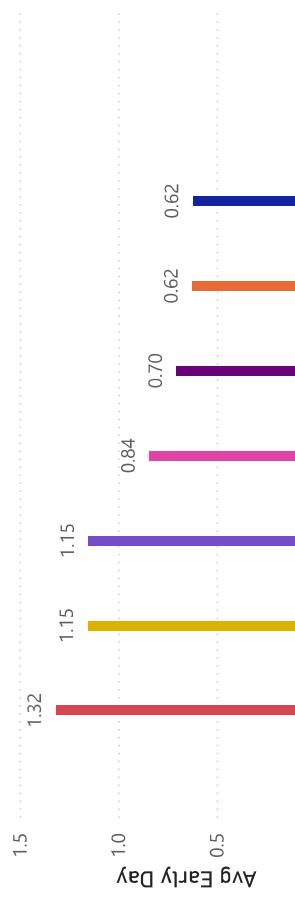
City

 Select all
 ibitinga
 laranjal paulista
 santana de parn...
 sao jose dos ca...
 sao paulo
 sorocaba

Top 10 Slowest Sellers (Earliest from Seller to Carrier)

Slow Rank ● 1 ● 2 ● 3 ● 4 ● 5 ● 7 ● 8 ● 10

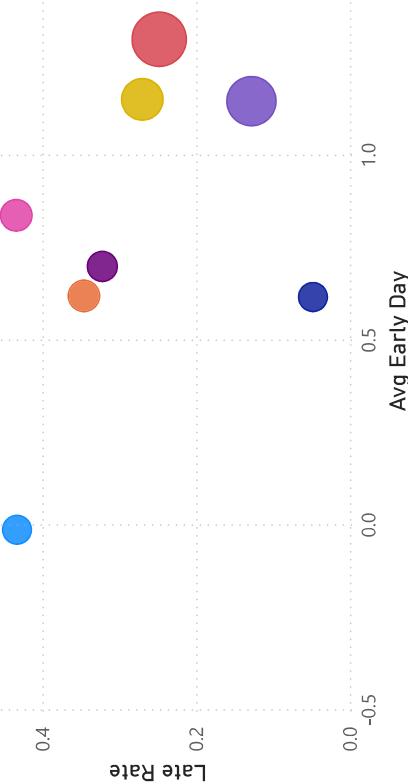
Avg Early Day



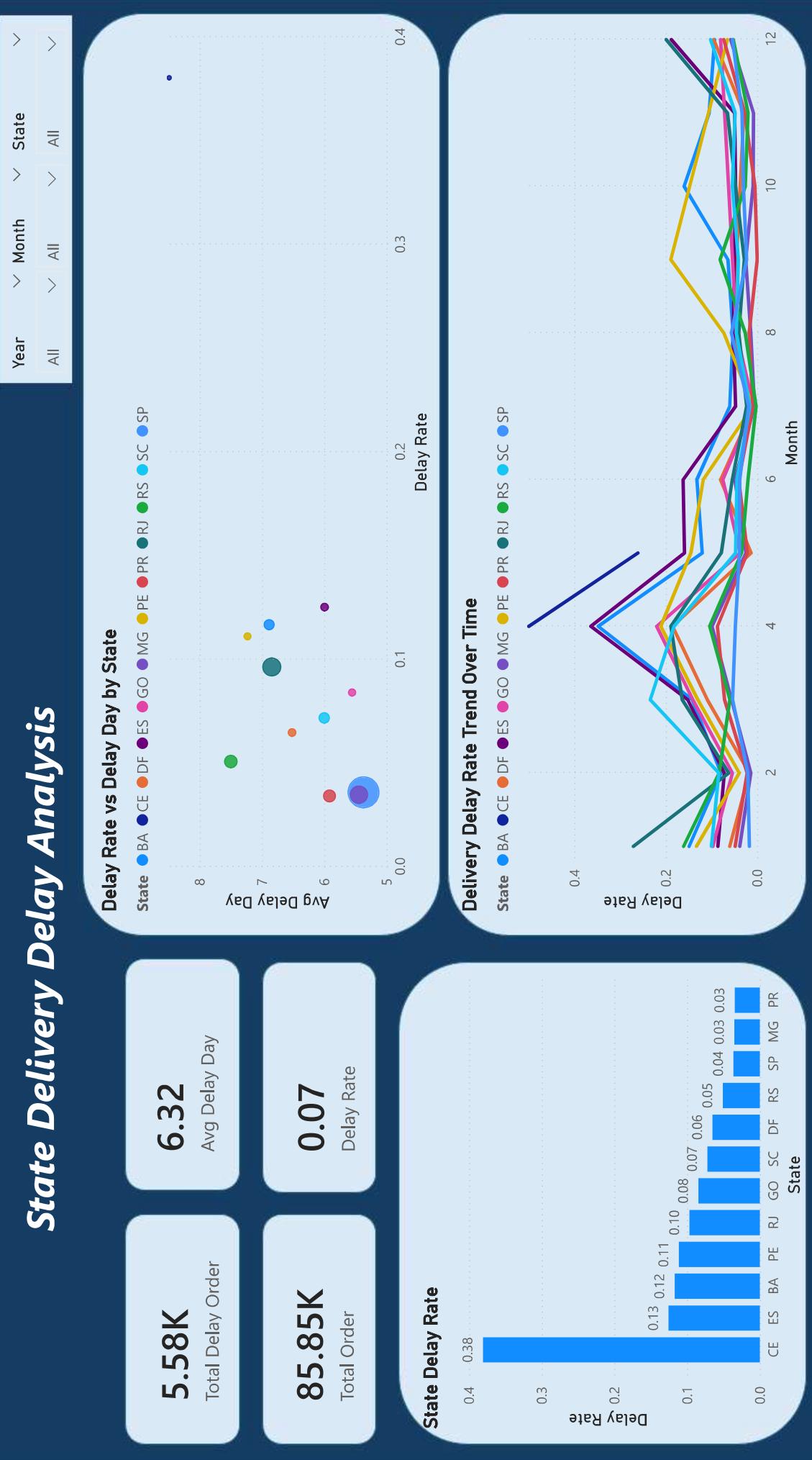
Seller Speed vs Late Delivery Rate

Slow rank ● 1 ● 2 ● 3 ● 4 ● 5 ● 7 ● 8 ● 10

Late Rate



State Delivery Delay Analysis



Delivery Delay vs Customer Reviews Score

	Year	Month	All	Is Delay (Yes/No)
	All	All	All	All

96K

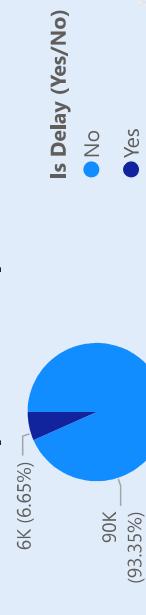
Avg Review Score

Sum of total_orders

Customer Review Score Distribution by Delivery Status

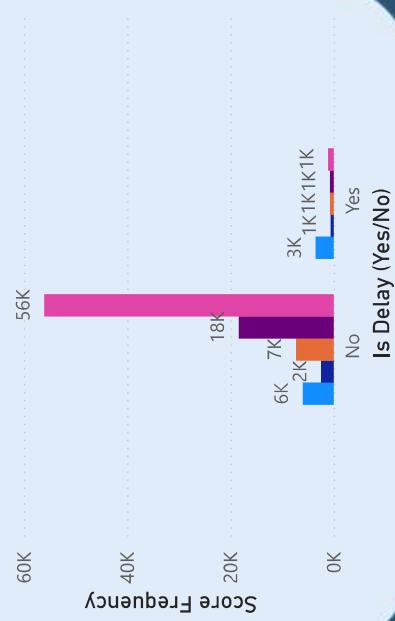
Score 1 ● Score 2 ● Score 3 ● Score 4 ● Score 5

Distribution Delay and Not Delay Review



Average Review Score: Delayed vs On-Time Deliveries

Score 1 ● Score 2 ● Score 3 ● Score 4 ● Score 5



Review Score Trend Over Time: Delayed vs On-Time Orders

Is Delay (Yes/No) ● No ● Yes

