

State Delivery Performance Overview

28.63K

Total Orders

770.77

Avg Delivery Days

Year

- Select all
- 2017
- 2018

Month

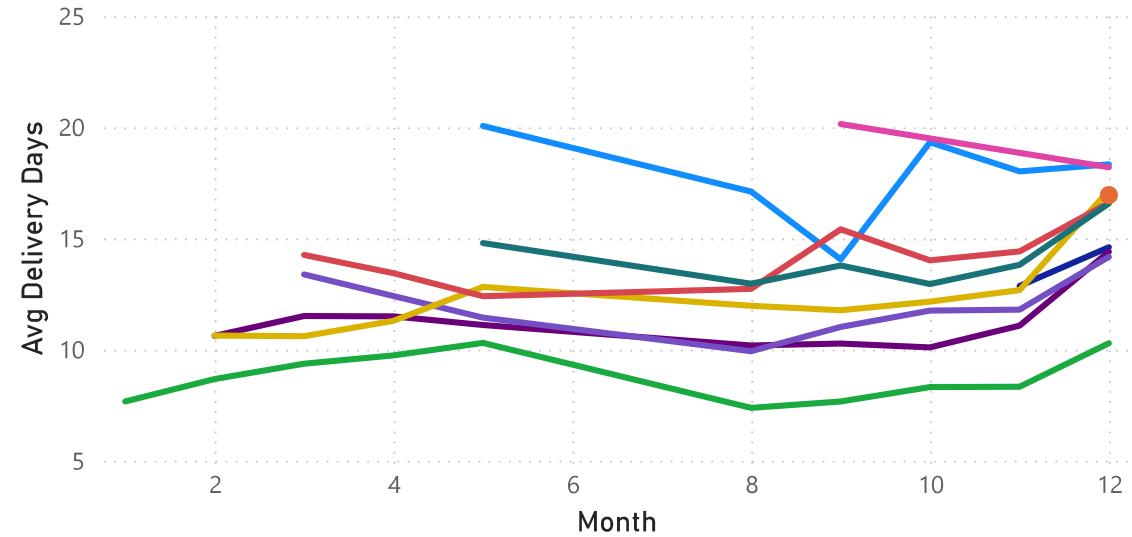
- Select all
- 1
- 2
- 3
- 4
- 5
- 6
- 7

State

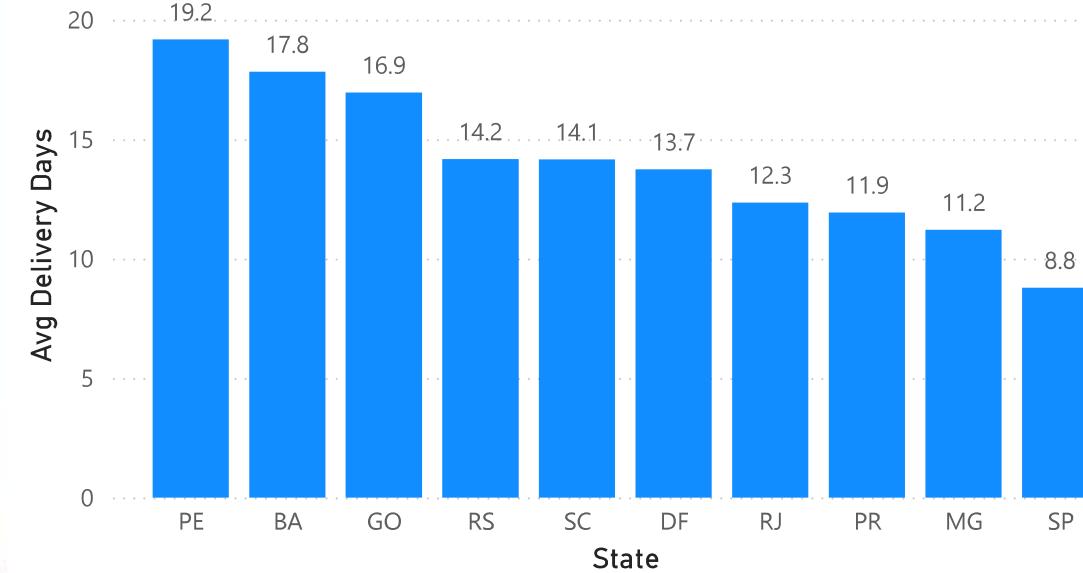
- Select all
- BA
- DF
- ES
- GO
- MG
- PE
- SP

Avg Delivery Time Trend Over Time

State ● BA ● DF ● GO ● MG ● PE ● PR ● RJ ● RS ● SC ● SP



Avg Delivery Days by State



Top 10 Best Performing Delivery Seller

74.37

Avg Seller Early Days

9.64

Early Rate

0.18

Late Rate

1.72K

Total Order

1.66K

Total Early Order

27

Total Late Order

State

Select all

SP

PR

RJ

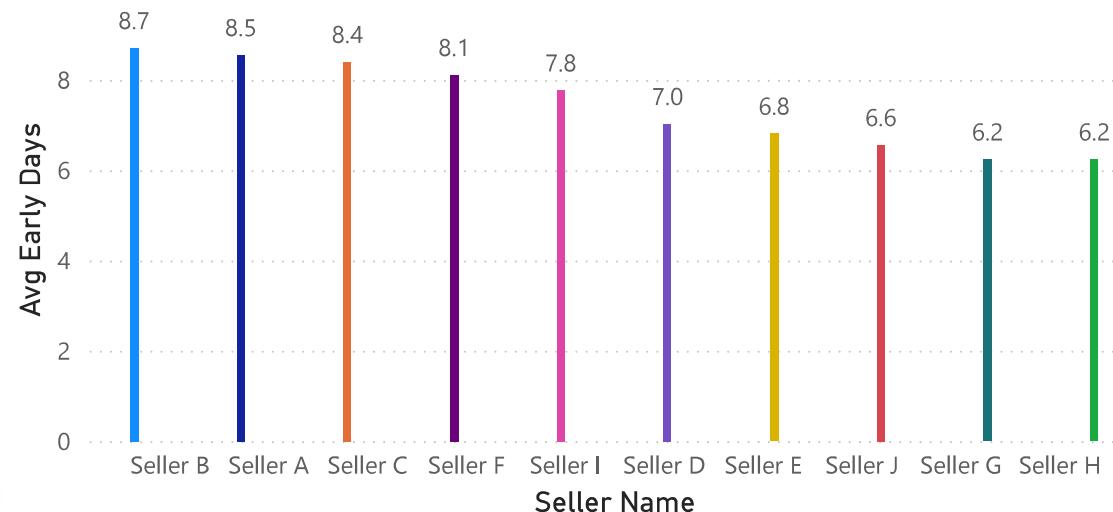
RS

City

- Select all
- curitiba
- maringa
- montenegro
- novo hamburgo
- rio de janeiro
- sao paulo

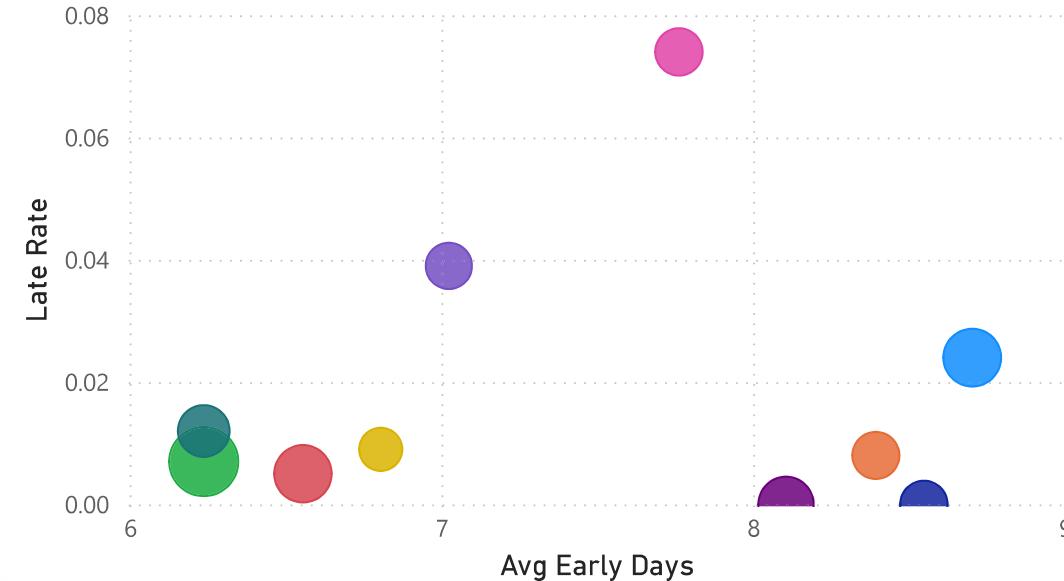
Top 10 Fastest Sellers (Earliest from Seller to Carrier)

Fast Rank • 1 • 2 • 3 • 4 • 5 • 6 • 7 • 8 • 9 • 10



Seller Speed vs Late Delivery Rate

Fast Rank • 1 • 2 • 3 • 4 • 5 • 6 • 7 • 8 • 9 • 10



Top 10 Bad Performing Delivery Seller

6.39

Avg Seller Early Days

4.09

Early Rate

2.23

Late Rate

1.58K

Total Order

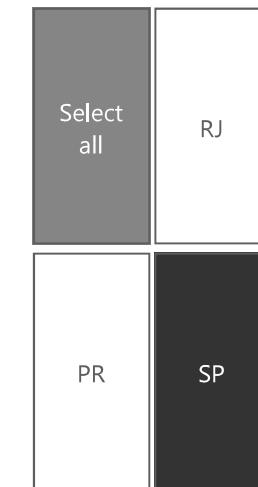
890.00

Total Early Order

400

Total Late Order

State



City

- Select all
- ibitinga
- laranjal paulista
- santana de parn...
- sao jose dos ca...
- sao paulo
- sorocaba

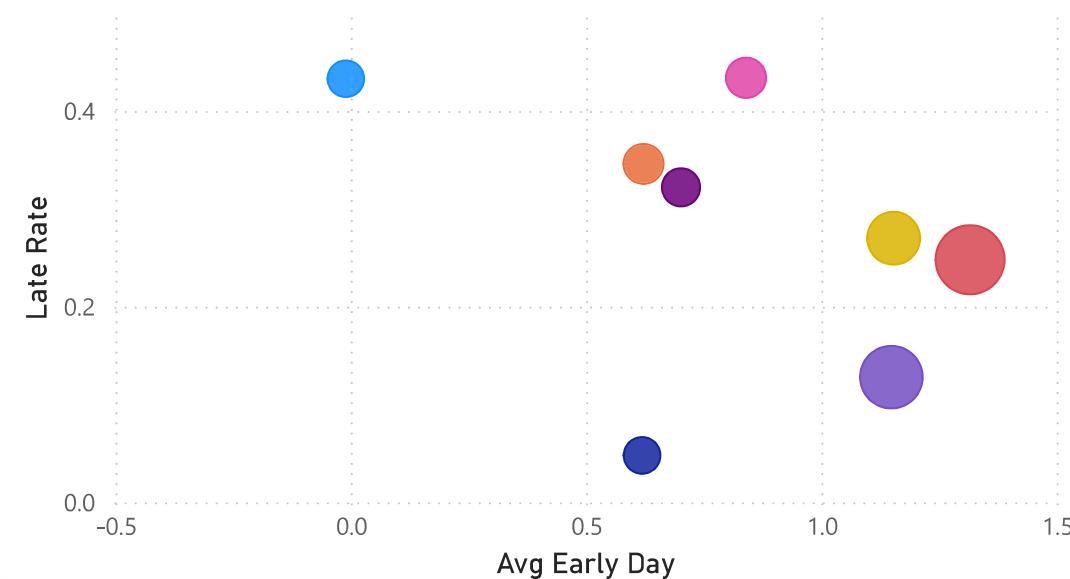
Top 10 Slowest Sellers (Earliest from Seller to Carrier)

Slow Rank ● 1 ● 2 ● 3 ● 4 ● 5 ● 7 ● 8 ● 10



Seller Speed vs Late Delivery Rate

Slow rank ● 1 ● 2 ● 3 ● 4 ● 5 ● 7 ● 8 ● 10



State Delivery Delay Analysis

Year	Month	State
All	All	All

5.58K

Total Delay Order

6.32

Avg Delay Day

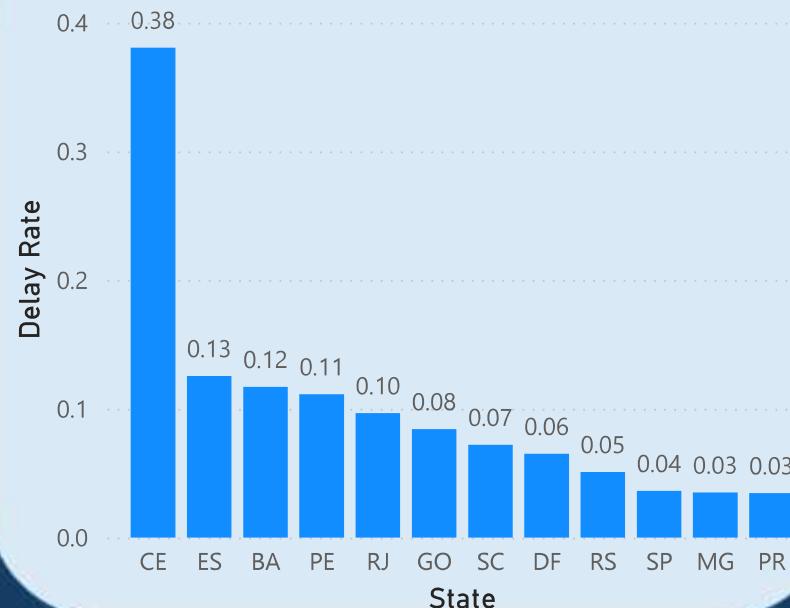
85.85K

Total Order

0.07

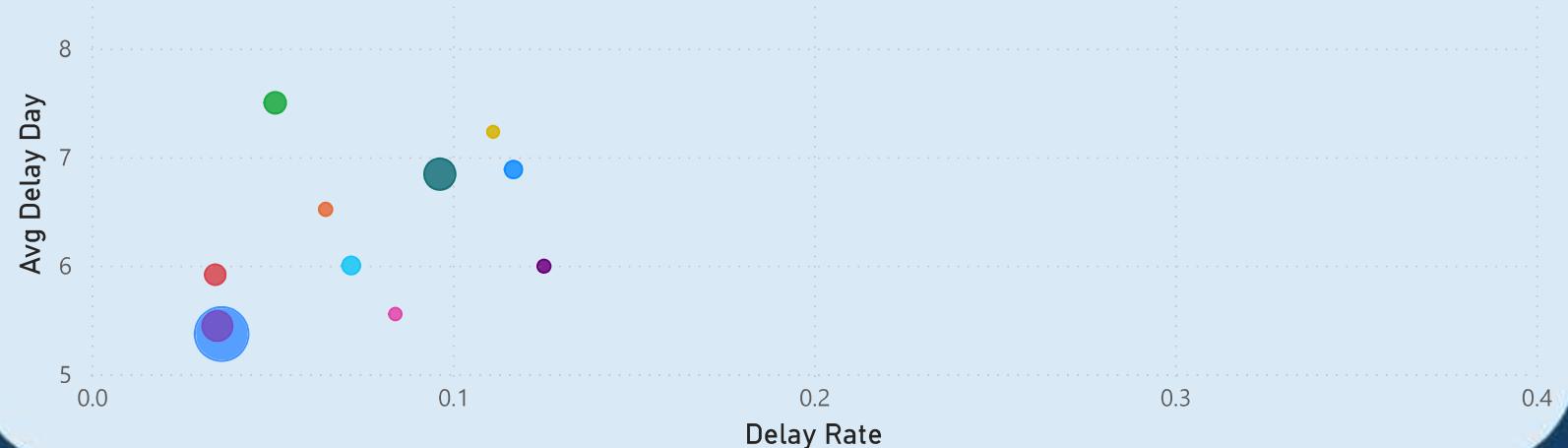
Delay Rate

State Delay Rate



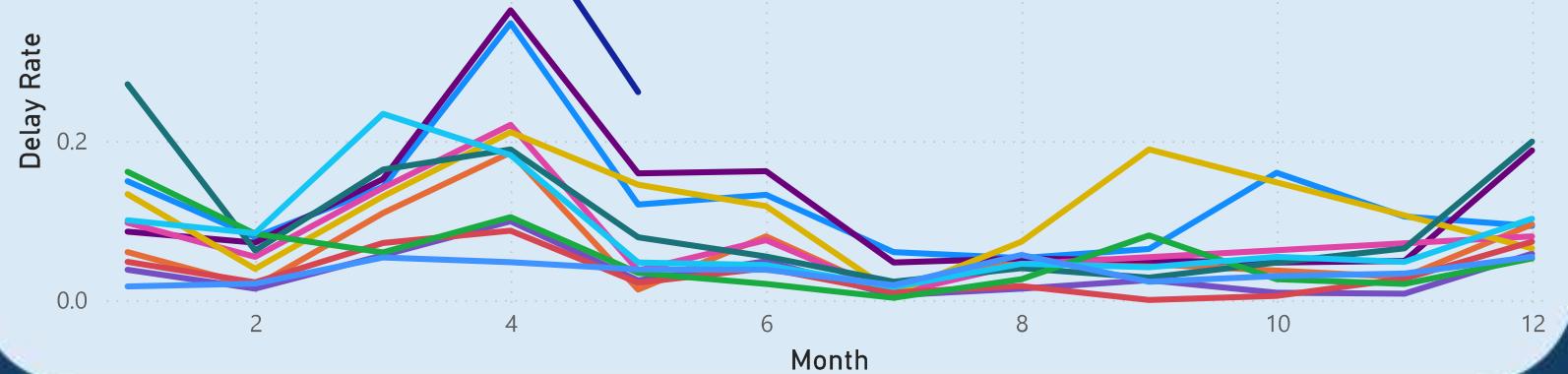
Delay Rate vs Delay Day by State

State ● BA ● CE ● DF ● ES ● GO ● MG ● PE ● PR ● RJ ● RS ● SC ● SP



Delivery Delay Rate Trend Over Time

State ● BA ● CE ● DF ● ES ● GO ● MG ● PE ● PR ● RJ ● RS ● SC ● SP



Delivery Delay vs Customer Reviews Score

Year	Month	Is Delay (Yes/No)
All	All	All

96K

Sum of total_orders

2.93

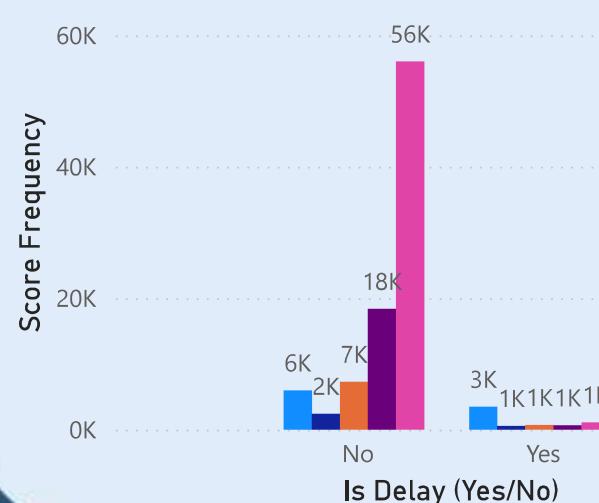
Avg Review Score

Distribution Delay and Not Delay Review



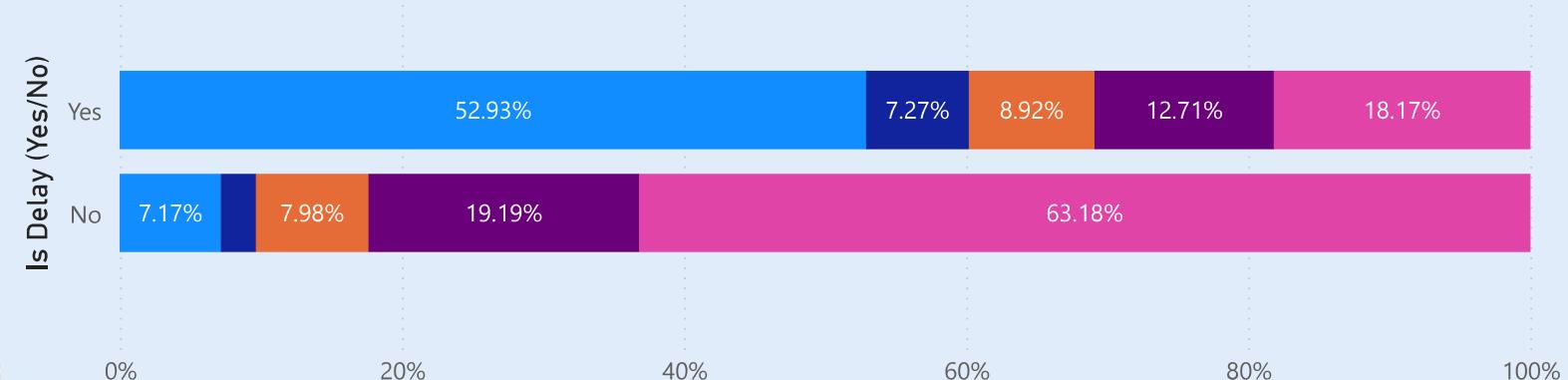
Average Review Score: Delayed vs On-Time Deliveries

Score 1 Score 2 Score 3 Score 4 Score 5



Customer Review Score Distribution by Delivery Status

Score 1 Score 2 Score 3 Score 4 Score 5



Review Score Trend Over Time: Delayed vs On-Time Orders

Is Delay (Yes/No) Score 1 Score 2 Score 3 Score 4 Score 5

