

State Delivery Performance Overview

28.63K

Total Orders

770.77

Avg Delivery Days

Year

Select all

2017

2018

Month

Select all

☒ 1

☒ 2

☒ 3

☒ 4

☒ 5

☐ 6

☐ 7

State

Select all

☒ BA

☒ DF

☐ ES

☒ GO

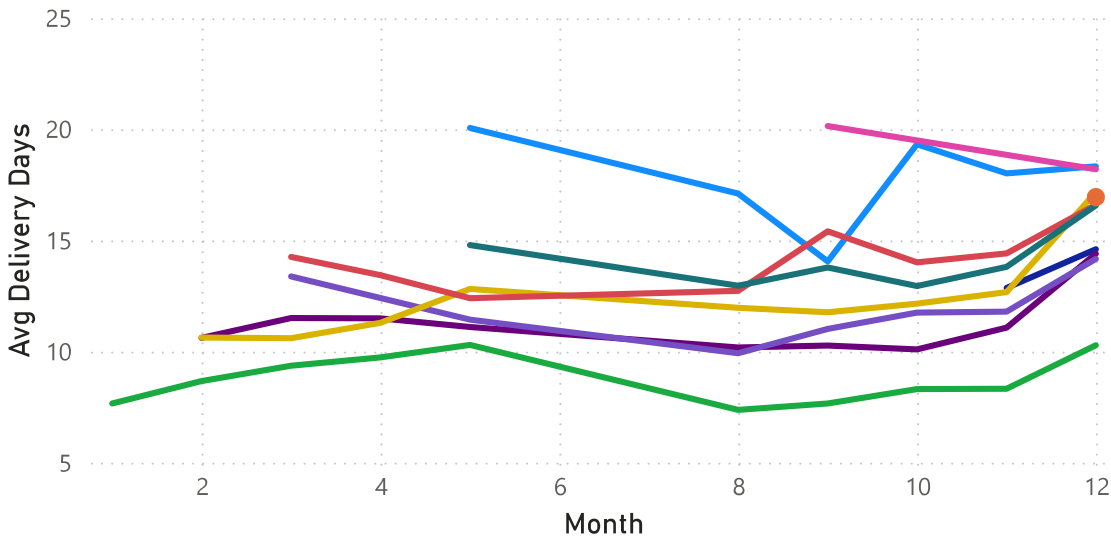
☒ MG

☒ PE

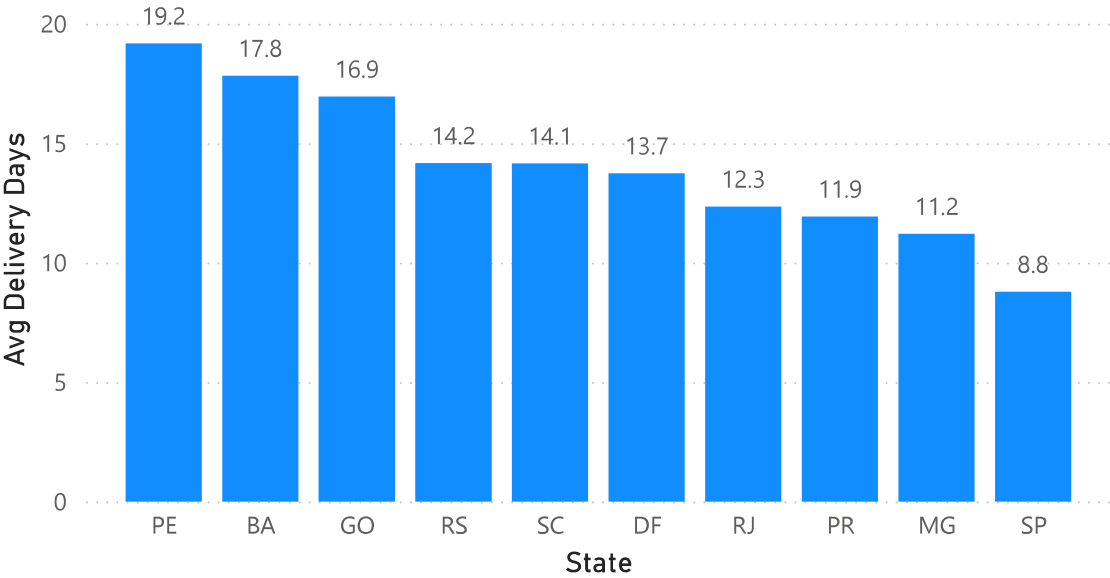
☒ SP

Avg Delivery Time Trend Over Time

State BA DF GO MG PE PR RJ RS SC SP



Avg Delivery Days by State



Top 10 Best Performing Delivery Seller

74.37

Avg Seller Early Days

9.64

Early Rate

0.18

Late Rate

1.72K

Total Order

1.66K

Total Early Order

27

Total Late Order

State

Select all

SP

PR

RJ

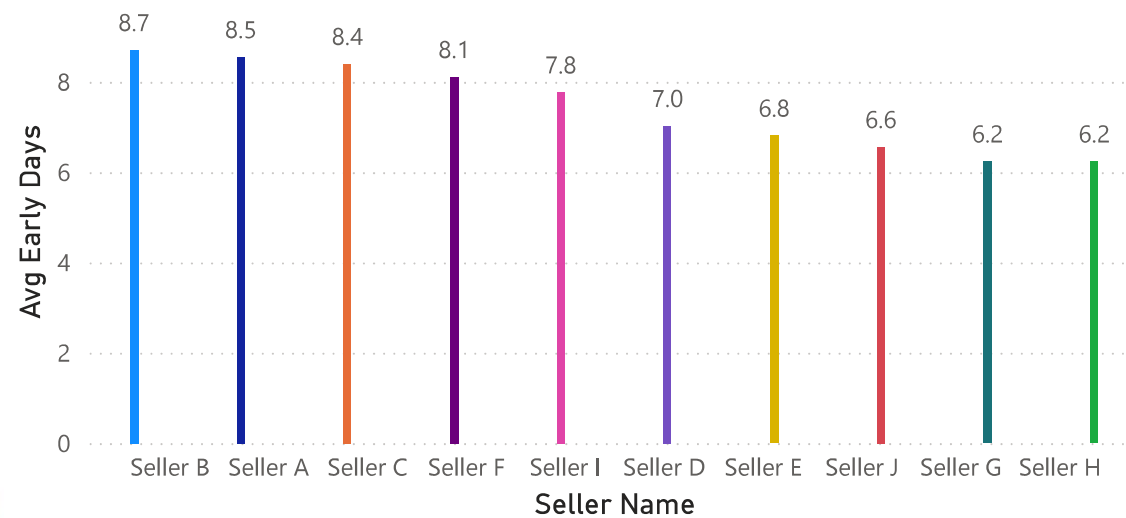
RS

City

- ☒ Select all
- ☒ curitiba
- ☒ maringa
- ☒ montenegro
- ☒ novo hamburgo
- ☒ rio de janeiro
- ☒ sao paulo

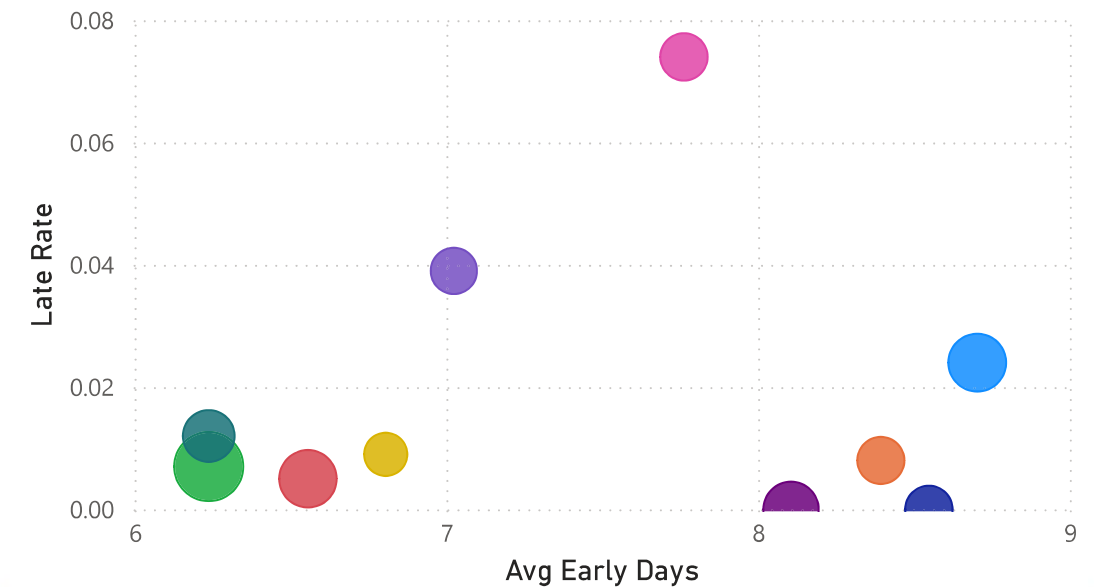
Top 10 Fastest Sellers (Earliest from Seller to Carrier)

Fast Rank 1 2 3 4 5 6 7 8 9 10



Seller Speed vs Late Delivery Rate

Fast Rank 1 2 3 4 5 6 7 8 9 10



Top 10 Bad Performing Delivery Seller

6.39

Avg Seller Early Days

4.09

Early Rate

2.23

Late Rate

1.58K

Total Order

890.00

Total Early Order

400

Total Late Order

State

Select all

RJ

PR

SP

City

Select all

ibitinga

laranjal paulista

santana de parn...

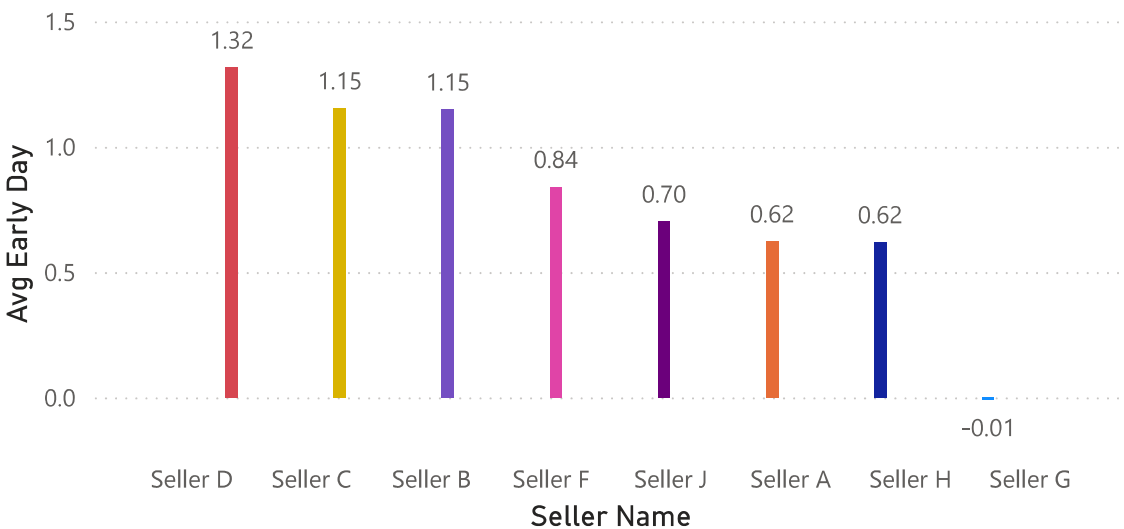
sao jose dos ca...

sao paulo

sorocaba

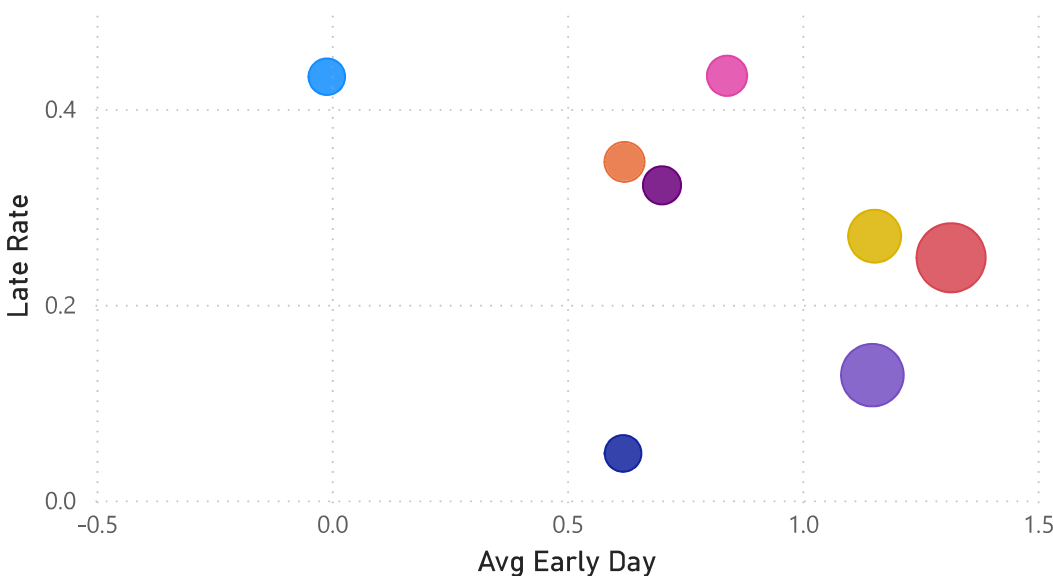
Top 10 Slowest Sellers (Earliest from Seller to Carrier)

Slow Rank 1 2 3 4 5 7 8 10



Seller Speed vs Late Delivery Rate

Slow rank 1 2 3 4 5 7 8 10



State Delivery Delay Analysis

Year

▼

Month

▼

State

▼

All

▼

All

▼

All

▼

5.58K

Total Delay Order

6.32

Avg Delay Day

85.85K

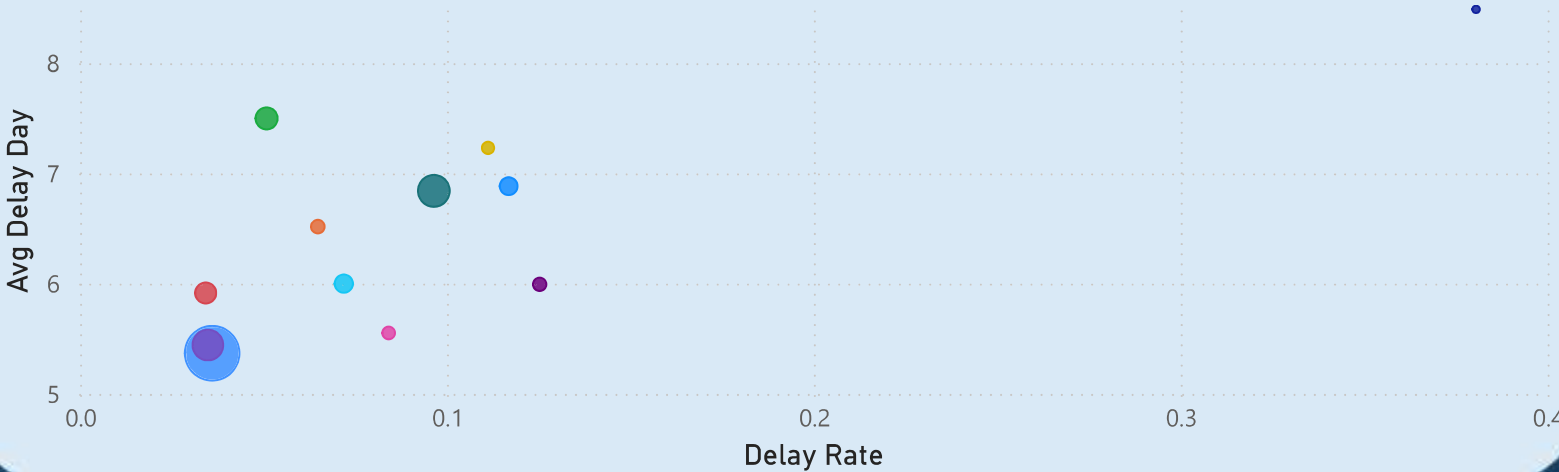
Total Order

0.07

Delay Rate

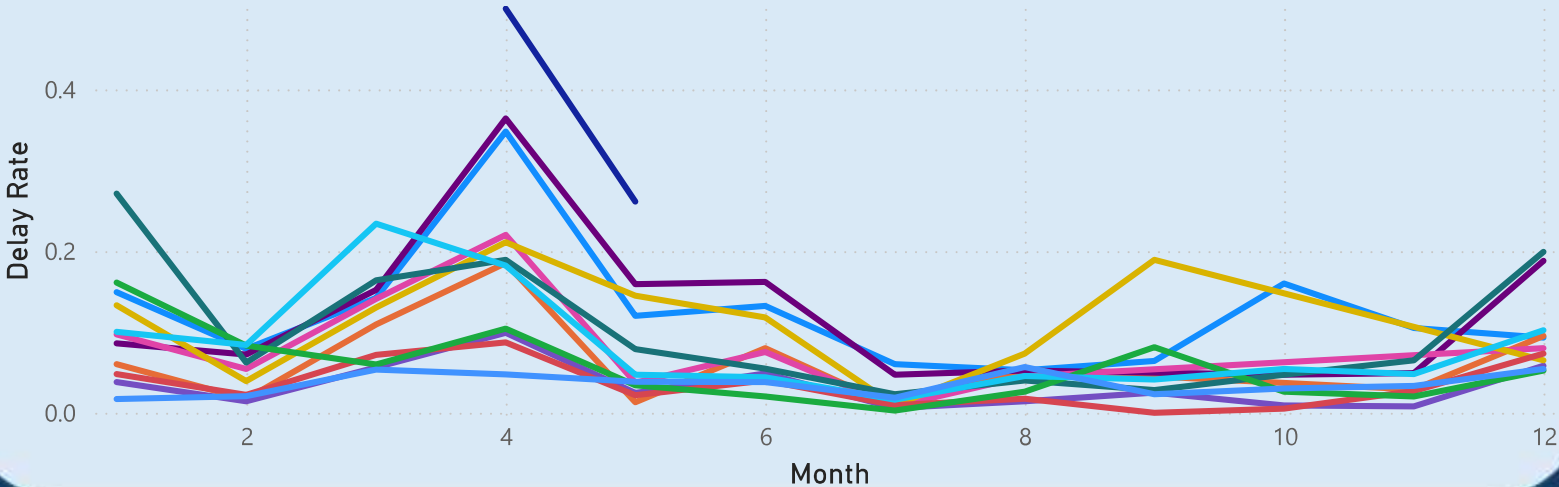
Delay Rate vs Delay Day by State

State BA CE DF ES GO MG PE PR RJ RS SC SP

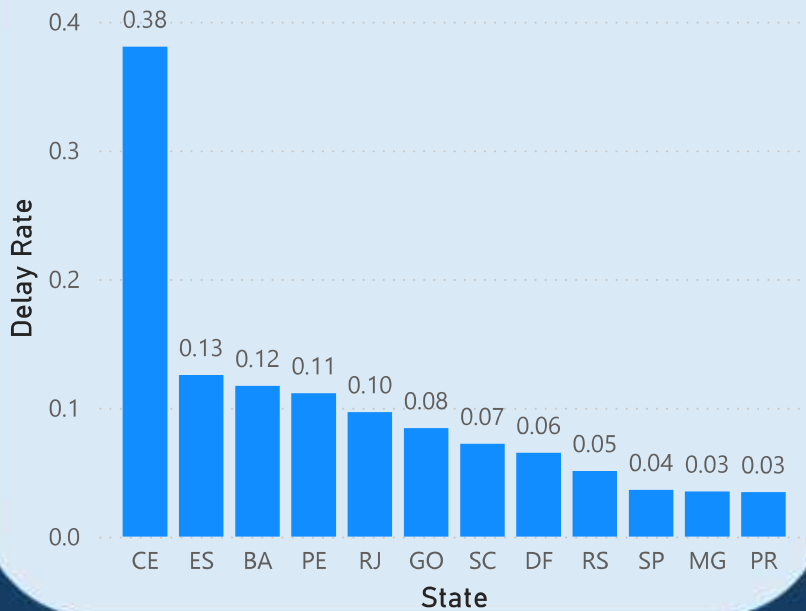


Delivery Delay Rate Trend Over Time

State BA CE DF ES GO MG PE PR RJ RS SC SP



State Delay Rate



Delivery Delay vs Customer Reviews Score

Year

▼

Month

▼

Is Delay (Yes/No)

▼

All

▼

All

▼

All

▼

96K

Sum of total_orders

2.93

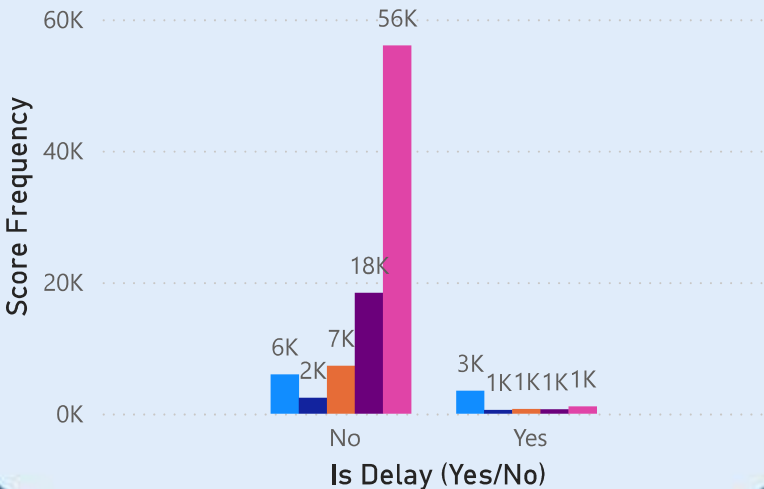
Avg Review Score

Distribution Delay and Not Delay Review



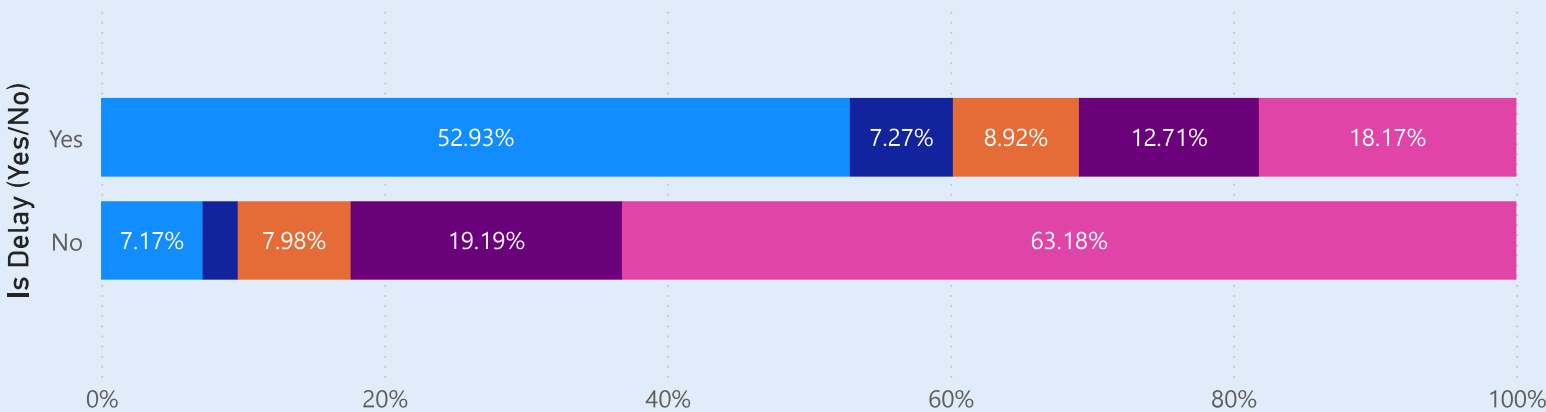
Average Review Score: Delayed vs On-Time Deliveries

Score 1 Score 2 Score 3 Score 4 Score 5



Customer Review Score Distribution by Delivery Status

Score 1 Score 2 Score 3 Score 4 Score 5



Review Score Trend Over Time: Delayed vs On-Time Orders

Is Delay (Yes/No) No Yes

