

ELIAS ONGOMA

Home Address: P.O BOX 440-50409 NAMBALE

Contact Address: P.O BOX 62000-00200 NAIROBI, KENYA

PERSONAL SUMMARY

Expert in implementation of new hardware and software solutions with exceptional insights into information technology and experience in Hardware support and maintenance and implementing firewalls, VPNs, and anti-malware technologies. Industrious technologist with expertise in upgrading software, and hardware. Expert in troubleshooting and issue resolution in an IT environment.

EXPERIENCE

2019-2021 PERSONAL IT/COMPUTER SHOP

- Computer Marketing and sales
- Design and printing/scanning

06/2019 – 09/2019

Census enumerator, KENYA NATIONAL BUREAU OF STATISTICS

- Explained interview procedures to establish trust with participants.
- Undertook various surveys and data collection activities at designated sites.
- Responded to queries and established a welcoming space to alleviate participant anxiety.
- Discussed objectives with participants to obtain appropriate responses. Gave a comprehensive and timely report to the supervisor.

EDUCATION

11/2017

Bachelor of Science in Mathematics and Computer Science, JOMO KENYATTA
UNIVERSITY OF AGRICULTURE AND TECHNOLOGY

Second Class Honors (Lower Division)

02/2018

- Hardware Support
- Microsoft Office

- Analytical problem-solving
- Team-oriented

11/2016

Kenya

Certificate of Secondary Education, ALLIANCE HIGH SCHOOL

Mean Grade (A-)

SKILLS

- Network Security Management
- IT support
- Good communication, and interpersonal skills

CERTIFICATION

Cisco Certified Networking Associate (CCNA 2) - 2019

LANGUAGES

English – C2

Kiswahili – C2

EXTRA-CURRICULAR ACTIVITIES

Sports; soccer, swimming

Community Outreach

Creating graphics

Marketing and Sale

