

IT 414
Systems Quality Assurance

Software Testing

Software Testing

- a method to check whether the actual software product matches expected requirements and to ensure that software product is Defect free.
- It involves execution of software/system components using manual or automated tools to evaluate one or more properties of interest.
- The purpose of software testing is to identify errors, gaps or missing requirements in contrast to actual requirements.
- Some prefer saying Software testing definition as a White Box and Black Box Testing.
- In simple terms, Software Testing means the Verification of Application Under Test (AUT).

Why Software Testing is Important?

- Software Testing is Important because if there are any bugs or errors in the software, it can be identified early and can be solved before delivery of the software product.
- Properly tested software product ensures reliability, security and high performance which further results in time saving, cost effectiveness and customer satisfaction.





What is the need of Testing?

Testing is important because software bugs could be expensive or even dangerous. Software bugs can potentially cause monetary and human loss, and history is full of such examples.

Examples...

- In April 2015, Bloomberg terminal in London crashed due to software glitch affected more than 300,000 traders on financial markets. It forced the government to postpone a 3bn pound debt sale.
- Nissan cars recalled over 1 million cars from the market due to software failure in the airbag sensory detectors. There has been reported two accident due to this software failure.
- Starbucks was forced to close about 60 percent of stores in the U.S and Canada due to software failure in its POS system. At one point, the store served coffee for free as they were unable to process the transaction.
- Some of Amazon's third-party retailers saw their product price is reduced to 1p due to a software glitch. They were left with heavy losses.
- Vulnerability in Windows 10. This bug enables users to escape from security sandboxes through a flaw in the win32k system.

Examples...

- In 2015 fighter plane F-35 fell victim to a software bug, making it unable to detect targets correctly.
- China Airlines Airbus A300 crashed due to a software bug on April 26, 1994, killing 264 innocents live
- In 1985, Canada's Therac-25 radiation therapy machine malfunctioned due to software bug and delivered lethal radiation doses to patients, leaving 3 people dead and critically injuring 3 others.
- In April of 1999, a software bug caused the failure of a \$1.2 billion military satellite launch, the costliest accident in history
- In May of 1996, a software bug caused the bank accounts of 823 customers of a major U.S. bank to be credited with 920 million US dollars.

What are the benefits of Software Testing?

Cost-Effective

- It is one of the important advantages of software testing. Testing any IT project on time helps you to save your money for the long term. In case if the bugs caught in the earlier stage of software testing, it costs less to fix.

Security

- It is the most vulnerable and sensitive benefit of software testing. People are looking for trusted products. It helps in removing risks and problems earlier.

Product quality

- It is an essential requirement of any software product. Testing ensures a quality product is delivered to customers.

Customer Satisfaction

- The main aim of any product is to give satisfaction to their customers. UI/UX Testing ensures the best user experience.

Testing in Software Engineering

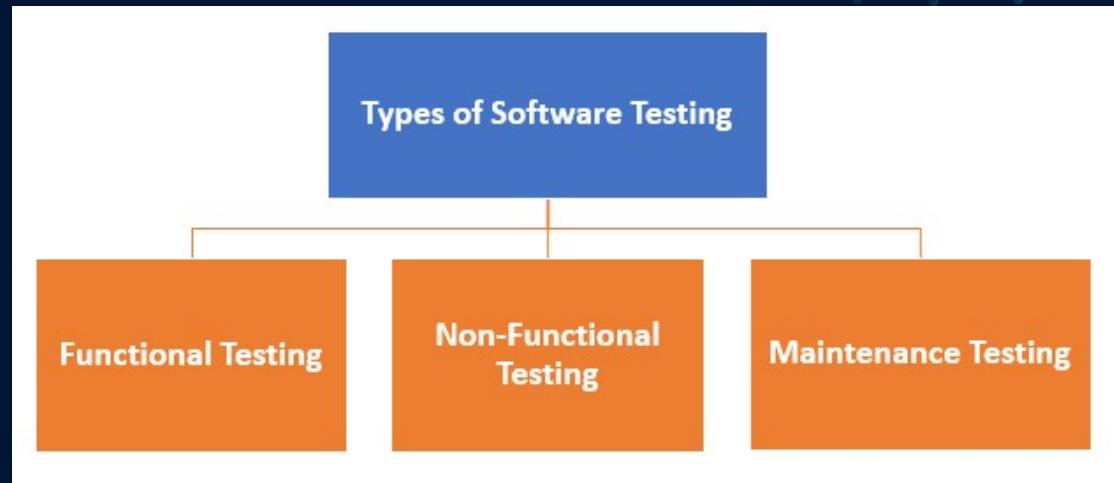
- As per ANSI/IEEE 1059, Testing in Software Engineering is a process of evaluating a software product to find whether the current software product meets the required conditions or not.
- The testing process involves evaluating the features of the software product for requirements in terms of any missing requirements, bugs or errors, security, reliability and performance.



Types of Software Testing

Typically Testing is classified into three categories.

1. Functional Testing
2. Non-Functional Testing or Performance Testing
3. Maintenance (Regression and Maintenance)



Types of Software Testing

Testing Category	Types of Testing
Functional Testing	<u>Unit Testing</u> <u>Integration Testing</u> SmokeUAT (User Acceptance Testing) Localization Globalization Interoperability So on
Non-Functional Testing	Performance Endurance Load Volume Scalability Usability So on
Maintenance	Regression Maintenance

Testing Strategies in Software Engineering

Unit Testing

This software testing basic approach is followed by the programmer to test the unit of the program. It helps developers to know whether the individual unit of the code is working properly or not.

Integration testing

It focuses on the construction and design of the software. You need to see that the integrated units are working without errors or not.

System testing

In this method, your software is compiled as a whole and then tested as a whole. This testing strategy checks the functionality, security, portability, amongst others.

Program Testing

- Program Testing in software testing is a method of executing an actual software program with the aim of testing program behavior and finding errors.
- The software program is executed with test case data to analyse the program behavior or response to the test data.
- A good program testing is one which has high chances of finding bugs.



Summary of Software Testing Basics

- Define Software Testing: Software testing is defined as an activity to check whether the actual results match the expected results and to ensure that the software system is Defect free.
- Testing is important because software bugs could be expensive or even dangerous.
- The important are reasons for using software testing are: cost-effective, security, product quality, and customer satisfaction.
- Typically Testing is classified into three categories functional testing, non-functional testing or performance testing, and maintenance.
- The important strategies in software engineering are: unit testing, integration testing, validation testing, and system testing.