## **BARO MONARCH ONORIOSE**

# Data Analyst | Business Intelligence Specialist

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#### **PROFESSIONAL SUMMARY**

Data Analyst with over 2 years' experience in extracting, transforming and analyzing data using **Python**, **SQL**, **Excel**, **Power BI** and **Tableau**. Skilled in building ETL processes, developing dashboards, and applying statistical techniques to support business decisions and improve operational efficiency.

#### **SKILLS**

- Data Analysis & Visualization: Power BI, Tableau, Excel, Python (Pandas, NumPy, Matplotlib)
- Statistical Methods: Time Series Analysis, Regression, Clustering, Predictive Modelling.
- **Business Intelligence & Reporting:** Data Warehousing, Data Modelling, Integration Development, Reporting Automation.
- Database Management: SQL, MSSQL, Data Cleaning, ETL Tools.
- Data Cleansing and Preprocessing: Data wrangling, Missing value Imputation, Duplicate removal, Text Analysis.
- Soft Skills: Problem Solving, Critical Thinking, Analytical Reasoning.

#### **PROJECTS**

## **Brazilian E-commerce Data Analysis - Power BI**

- Analyzed 100,000+ Brazilian e-commerce orders (2016-2018) using Power BI (Power Query, DAX) to assess delivery performance, customer satisfaction, and sales trends.
- Identified that 93.23% of orders were delivered on time and pinpointed product categories (e.g., "bed\_bath\_table") and weekdays (Wed/Thu) were most prone to late deliveries.
- Provided actionable insights to optimize logistics and enhance customer experience for a major e-commerce platform.

## United States Census Data Analysis Project | Python

- Conducted exploratory data analysis on US Census data (2010-2015) using Python, Power BI to uncover population distribution, geographic divisions, and demographic characteristics.
- Determined Texas has the most counties (254) and identified the three most populous states based on county data.
- Provided meaningful insights into demographic shifts and regional patterns, aiding in population understanding and strategic planning.

## Istanbul Customer Shopping Mall Analysis | Tableau, Microsoft Excel

- Analyzed retail sales data from 10 shopping malls (Istanbul, 2021-2023) using Tableau and Excel to uncover key shopping trends, customer demographics, and purchase behaviors.
- Developed compelling data visualizations to highlight performance across malls and identify actionable insights for retail optimization and targeted marketing strategies.
- Performed Market Basket Analysis to identify associations between frequently purchased items, providing recommendations for product placement and promotional strategies.

#### Hospital Waitlist Analysis Project | Power BI, Microsoft Excel

- Analyzed publicly available healthcare waitlist data (2018-2021) using Power BI and Excel to optimize resource allocation and improve patient experience
- Analyzed hospital waitlist trends, revealing a reduction in total patients from 709,000 to 640,000, and determined that outpatients constituted over 72% of the waitlist, guiding targeted resource allocation.
- Illuminated key metrics such as average median waiting times and breakdowns by patient category, specialty, and age profile to enhance operational efficiency.

## **EXPERIENCE**

## Data Analyst Intern, Quantum Analytics NG – Lagos, Nigeria.

July 2023 – January 2024

- Designed over 30 dashboards using Tableau, Power BI, and Excel improving stakeholder access and understanding.
- Developed and implemented data analysis methodologies that increase report accuracy by 25%, ensuring better decision-making process.
- Extracted, cleaned and analyzed large datasets using **SQL** and **Python**, reducing data processing time by 40%.
- Utilized aggregation and filtering techniques to enhance reporting workflows.
- Built Predictive models to forecast sales and revenue, achieving an 85% accuracy.

## **EDUCATION**

Delta State University Abraka, Delta State, Nigeria | Bachelor of Science in Human Physiology

2018

#### **CERTIFICATION**

Microsoft Certified: Power BI Data Analyst Associate

2024