

Kushinga Phikelela Polytechnic

Computer System Maintenance

Prac 1

11 March 2024

a)Annette chose to use an external hard disk to store her pictures and videos.Outline three reasons for her choice. [6 marks]

b)Differentiate between erasable programmable read only memory (EPROM) and electrically erasable read only memory (EEPROM).[4 marks]

c)Job was required to list functions of computer BIOS during an interview Outline four functions he could have listed.[4 marks]

d) John was required to conduct computer typing questions for his staff.Outline four categories of keyboard keys that he could mention.[4 marks]

e)Victoria was required to back up data at his company's computer Systems

i.Outline three backup strategies he could use.[3 marks]

ii)Explain two factors that he should consider while choosing a backup strategy [4 marks]

iii) For each of the following situations,identify the appropriate troubleshooting method.

a)Detach computer part to solve a problem. [2marks]

b)check if the computer is powering. [2 marks]

c)find out the last user activities. [2 marks]

d) repetitive computer part testing. [2 marks]