

Project Summary – CMS Nursing Home COVID-19 Dashboard

This project is a comprehensive data cleaning and analysis exercise using publicly available data from the **Centers for Medicare & Medicaid Services (CMS)**, which tracks weekly COVID-19 statistics across U.S. nursing home facilities. The dataset includes critical metrics such as resident and staff vaccination rates, confirmed COVID-19 cases, and quality assurance check outcomes — all vital for monitoring healthcare facility compliance and pandemic control efforts.

Objective

To transform a messy, inconsistent dataset into a clean, insight-driven Excel dashboard that can support public health decision-making, highlight facility-level performance, and expose the implications of data quality on reported outcomes.

Process Overview

1. Data Acquisition

- Sourced raw data from CMS Nursing Home COVID-19 reporting files
- Total initial dataset: 14,791 rows (excluding headers), with state, facility, and vaccination data

2. Data Cleaning

- Performed deep cleaning using **Power Query** in Excel:
 - Removed 253 records with missing federal provider numbers
 - Filtered out facilities that did not **submit data** or failed the **Quality Assurance Check**
 - Replaced or excluded abnormal provider IDs (e.g., 8-digit or invalid 6-digit codes)
 - Removed or handled columns with significant null values (e.g., resident weekly confirmed COVID cases)
 - Reformatted percentage columns and recalculated “recent %” fields to validate logic
 - Created a new column: “**Provider State (Full Name)**” for enhanced visualization
- Final retained dataset: **62%** of the original rows

3. Data Quality Notes

- Facilities included were only those with valid submission status and QA approval
- As a result, many vaccination-related metrics showed **100% compliance**, signaling **reporting bias** introduced through QA-based filtering

Dashboard and Visualizations

Created an interactive **multi-page Excel dashboard** that includes:

- **Top 20 States** by:
 - Total COVID-19 cases
 - Staff vaccination rates
 - Resident vaccination rates
- **Facility-level view** for exploring individual performance
- Dynamic filters using **PivotTables, Slicers, and Measures**
- Tooltips, data labels, and conditional formatting for clarity

Key Calculated Measure Example:

Vaccination Rate (%) = $\text{SUM}(\text{Number of Up to Date}) / \text{SUM}(\text{Number Eligible})$

Key Insights

- **Data completeness significantly affects the reliability of national trends**
 - Only 66% of retained facilities passed the CMS QA check
- **Most retained facilities reported 100% vaccination** — indicating strong compliance or denominator inconsistencies
- **State-level analysis reveals disproportionate case burdens**, with variation in staff vaccination vs resident coverage
- Filtering only QA-passed data may exclude facilities with greater risk or lower compliance — skewing insights toward “best performers”

Tools & Skills Used

Tool / Skill	Use Case
Excel	Dashboard development, data modelling
Power Query	Data cleaning and transformation
PivotTables	Aggregated reporting
DAX Measures	Dynamic metric calculation
Data QA	Ensuring report integrity and reliability

Limitations

- Final analysis is based on QA-passed facilities only; may not reflect underperforming or non-compliant nursing homes.
- Percentages near 100% should be interpreted in light of retained data only.

Outcome & Value

This project demonstrates my ability to:

- Handle real-world messy healthcare data

- Apply business logic filters with purpose
- Build interactive, presentation-ready Excel dashboards
- Translate public health data into practical, visual insights

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