Onyinyechukwu Orji

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EDUCATION

Cypress Creek High School - Houston, TX

Degree – High School Diploma | Field of Study – Information Technology

Year - Aug.2016 - June 2020

Lone Star College System - Houston, TX

Degree - Associate of Science / Cybersecurity AAS

Year - Aug. 2016 - In Currently

WORK EXPERIENCE

Chick-Fil-A - Houston, TX

Team Member

11/2017 - 06/2020

09/2020 - Present

- Recorded customer orders and communicated clearly to confirm each order.
- Kept customer and food preparation areas clean and well-organized for maximum efficiency.
- Answered customer questions regarding food preparation, responding to concerns regarding potential allergens.
- Suggested additional menu items, beverages, and desserts to increase sales.
- Monitored and counted food stock and supplies to reorder on time.

UPS - Houston, TX

Pre-Load / Un-Load 06/2020 - 12/2020

- Rotated large and miniature products to assist with inventory management organization.
- Read and attached appropriate labels and tags to products and packages for identification purposes.
- Checked all load-related documentation to ensure that it is complete and accurate.
- Operated label scanner to scan over 500-800 packages per day to verify proper shipping information.
- · Assisted Supervisor with Misloaded Packages to maintain organizational efficiency.

LEADERSHIP EXPERIENCE

Skonyx Inc - Los Angeles, CA

CEO Founder

03/2022 – In Currently

- Focus on showing the results on traffic to generate more orders.
- Learned & created marketing strategies for ads to upload on various online platforms.
- Managed customer orders, while contacting specific suppliers to cover shipping.

KEYSKILLS

TECHNICAL: Microsoft Office Suite, Shopify, Google Ads, Google Suite, Google Analytics, Canva **PROFESSIONAL:** Public Speaking, Copy Writing, Content Strategy, Customer Service