Tregony Repair Café House Rules

The work carried out in the Repair Café is performed free of charge on a voluntary basis by the repair experts at hand.

- Visitors carry out the repairs themselves whenever possible, but repair experts on site can help if necessary.
- A voluntary donation is greatly appreciated to allow the Repair Café to continue running.
- It is imperative that visitors stay with their items when they are visiting the Repair Café, volunteers and Repair Café organisers cannot be held accountable if items are lost after being left.
- Repair experts are entitled to refuse certain objects for repair.
- Neither the organisers of the Repair Café nor the repair experts are liable for any loss that may result from advice or instructions concerning repairs, for the loss of any items handed over for repair, for consequential loss or for any other kind of loss resulting from work performed at the Repair Café.
- Experts making repairs offer no guarantee for the repairs carried out with their help and are not liable if objects that are repaired in the Repair Café turn out not to work properly at home.
- Any use of new materials such as leads, plugs, fuses or applications will be paid for separately.
- Repair experts are not obliged to re-assemble disassembled appliances that cannot be repaired.
- Visitors offering broken items for repair do so at their own risk.
- Visitors to the Repair Café are solely responsible for the tidy removal of objects that could not be repaired.
- To avoid long waiting times a maximum of one item per person will be examined. The visitor will rejoin the back of the queue should they have another item to be repaired.
- Potentially dangerous tools and equipment are present in the repair zone and sometimes used in repairs. Parents/Guardians must exercise control over, and be responsible for, the behaviour of their children whilst attending the Tregony Repair Café.

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Cornwall Repair Cafe Network: www.cornwall.gov.uk/rubbish-recycling-and-waste/recycling/repair-cafes/Repair cafe .org: https://www.repaircafe.org/